


























FY27 Appropriation Request Checklist

Agency Name: NM Commission for Deaf and Hard of Hearing

Business Unit: 60400

Reports to Include in PDF Submission

Form #	Title	Where to Attach
	Cvr Ltr Cover Letter	<i>Agency Level</i>
	S-1 Certification	<i>Agency Level</i>
	S-2 Organizational Chart	<i>Agency/Program Level</i>
	S-8 Financial Summary (BFM)	<i>Agency/Program Level</i>
	S-9 Account Code Revenue / Expenditure Report	<i>Agency/Program Level</i>
	S-10 Fund Balance Projection	<i>Fund Level</i>
	S-13 Detail of Rate Line Items (see instructions)	<i>Agency Level</i>
	P-1 Program Narrative	<i>Program Level</i>
	R-2 Transfer Report	<i>Agency Level</i>
	REV/EXP Revenue-Expenditure Comparison Report	<i>Agency/Program Level</i>
	FFRW Detail of Federal Funds Revenue Worksheet	<i>Agency/Program Level</i>
	EB-1 Expansion Justifications	<i>Program Level</i>
	EB-2 Expansion Fiscal Summary	<i>Program Level</i>
	EB-3 Expansion Line Item Detail	<i>Program Level</i>
	LFR Legislating for Results Expansion Tool	<i>Program Level</i>
	E4 Pcode Detail	<i>Program Level</i>
	E5 Contract by Pcode	<i>Program Level</i>
	SAR Special Appropriation Request Report	<i>Agency Level</i>
	APR Annual Performance Report	<i>Program Level</i>
	Table 2 Table 2 Performance Measure Summary	<i>Program Level</i>
	SP Strategic Plan	<i>Agency Level</i>
	ITP Information Technology Plan	<i>Agency Level</i>
	C-1 Base Operating Budget	<i>Agency Level</i>
	C-2 IT Request Plan	<i>Agency Level</i>
	Perf Audit Update to LFC Performance Audits (within last 2 years)	<i>Agency Level</i>

Documents to Attach in BFM (PDF Optional)

Where to Attach

	Board Cert Board or Commission Budget Certification	<i>Form 9900</i>
	E-6B Leased Passenger-Related Vehicles	<i>Form 3300/4300</i>



**STATE OF NEW MEXICO
COMMISSION FOR DEAF AND HARD OF HEARING**



**Michelle Lujan Grisham
Governor**

**G. Nathan Gomme
Executive Director**

Wayne Propst, DFA Secretary Office of the Secretary
407 Galisteo Street
Room 180
Santa Fe, NM 87501

Re: Fiscal Year 2026 Performance-Based Appropriation Request

Dear Secretary Propst:

Please find the attached Performance-Based Appropriation Request. In the following documentation, you will see key work done to address and satisfy our measures throughout the year, as well as some barriers we engaged, and funding needed for services moving forward.

Over the course of Fiscal Year 2025, the Commission was able to effectively engage and meet goals in all but two key metrics, thanks in large part, to filling key vacancies in the agency. Much of our work, which included training and outreach, as well as engaging in reducing communication barriers, was predominantly successful with some minor barriers due to cancelations, and partly because of increased costs for booths that occurred during the latter part of the fiscal year. Through some strategic partnerships, we were able to exceed the 100% goal in both outreach and training. On our equipment side, we continue to exceed our goals as well as in communication barrier's addressed. We did note a decrease, year to year, in total numbers, and we are looking into the challenges we are seeing in the community to see if we need to simplify, for example, our equipment application process. I suspect with the recent additions of Website Content Accessibility Guideline (WCAG) obligations, due in 2026 for all state agencies, as well as captioning and access to interpreters and ongoing struggles with web-based services, I suspect we will continue to exceed the measure.

Two areas we continue to see struggles in are with our relay services, which have gone through another difficult year, and in addressing challenges in recruiting participants in Sign Language interpreters. With interpreting participants, I believe we are working towards a solution with our newly hired, in FY25, Director of Community Engagement already developing a new plan of action for the coming year which you can find in our P1 report. With our relay services this is a much more complicated issue.

As I have said in previous years, we are well ahead of the curve in terms of providing robust and accessible solutions for our agency and being a community resource on best practices in terms of the use of modern accessibility technology. With the advent of new tools using Large Language models to provide Artificial Intelligence in wearable technology such as glasses, we are looking at new pilot programs which will see how much benefit our community can gain for this technology.

Albuquerque | 505 Marquette NW, Suite 1550 | Albuquerque, NM 87102
V: 505.383.6530 | VP: 505.435.9319 | Fax: 505.383.6533

Las Cruces | 2407 W. Picacho, Suite A-100 | Las Cruces, NM 88007
Voice: 575.525.1036 VP: 575.541.3400

Toll-Free: 1.800.489.8536 | **Website:** www.cdhh.nm.gov

Agency Name: NM Commission for Deaf and Hard of Hearing

Business Unit: 60400

**APPROPRIATION REQUEST
CERTIFICATION
FORM S-1**

I hereby certify that the accompanying summary and detailed statements are true and correct to the best of my knowledge and belief and that the arithmetic accuracy of all numeric information has been verified.

Yes, this agency provides behavioral health services

No, this agency does not provide behavioral health services

G. Nathan Gomme *G. Nathan Gomme*
AGENCY HEAD

Executive Director
TITLE

John Hooper *John Hooper*
APPROVED (Board/Commission Chairperson)

Chairperson
TITLE

Deborah Romero *Deborah Romero*
AGENCY CONTACT (CFO)

CFO
TITLE

505 Marquette Ave. NW Suite 1550 Albuquerque, NM 87102
ADDRESS

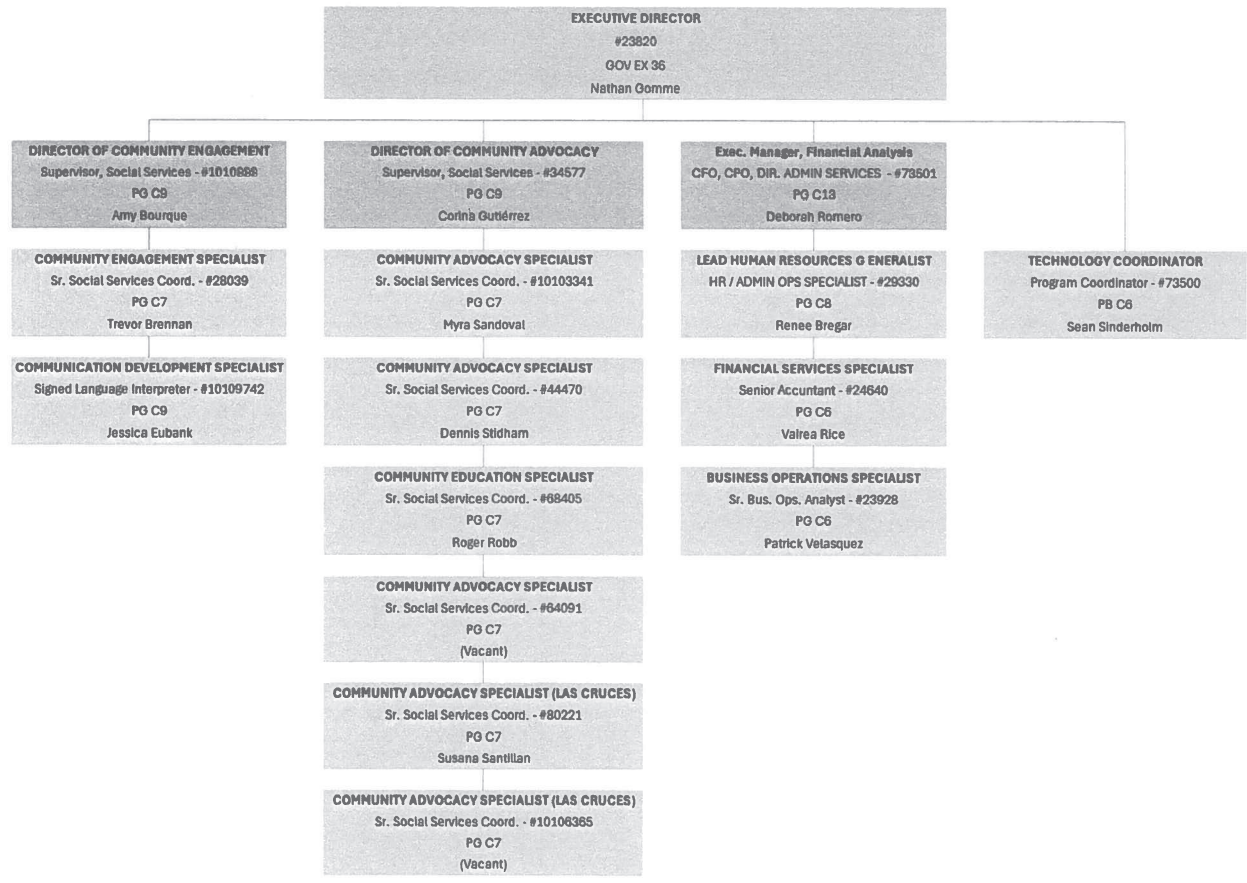
Cell Phone - 505-795-0303
PHONE NUMBER

Note: Appropriation Requests for agencies headed by a board or commission must be approved by the board or commission by official action and signed by the chairperson. Operating Budgets of other agencies must be signed by the director or secretary. Appropriation Requests not properly signed will be returned.

Agency Name: NM Commission for Deaf and Had of Hearing
 Program Name: Same

Business Unit: 60400
 Program Code: P693

APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



Check Box if this form is a revision

Revision no:

Revision Date:

Page

S-8 Financial Summary

(Dollars in Thousands)

BU PCode Department
60400 0000 0000000000

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	Base	----- FY 2027 Agency Request -----		Total
						Expansion		
REVENUE								
111 General Fund Transfers	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0		2,081.2
112 Other Transfers	1,204.8	19.7	1,065.7	0.0	1,118.1	0.0		1,118.1
130 Other Revenues	0.0	975.3	0.0	0.0	0.0	0.0		0.0
150 Fund Balance	402.0	0.0	550.0	0.0	412.5	0.0		412.5
REVENUE, TRANSFERS	3,278.2	2,646.7	3,611.8	0	3,611.8	0.0		3,611.8
REVENUE	3,278.2	2,646.7	3,611.8	0	3,611.8	0.0		3,611.8
EXPENSE								
200 Personal services and employee benefits	1,452.3	1,356.6	1,587.2	1,396.4	1,593.5	0.0		1,593.5
300 Contractual services	1,427.3	730.1	1,627.3	0.0	1,621.7	0.0		1,621.7
400 Other	282.1	239.6	280.8	0.0	280.1	0.0		280.1
EXPENDITURES	3,161.7	2,326.2	3,495.3	1,396.44	3,495.3	0.0		3,495.3
500 Other financing uses	116.5	116.5	116.5	0.0	116.5	0.0		116.5
OTHER FINANCING USES	116.5	116.5	116.5	0	116.5	0.0		116.5
EXPENSE	3,278.2	2,442.7	3,611.8	1,396.44	3,611.8	0.0		3,611.8
FTE POSITIONS								
810 Permanent	16.00	14.00	16.00	14.00	16.00	0.00		16.00
FTEs	16.00	14.00	16.00	14.00	16.00	0.00		16.00
FTE POSITIONS	16.00	14.00	16.00	14.00	16.00	0.00		16.00

State of New Mexico
S-8 Financial Summary
 (Dollars in Thousands)

BU PCode Department
 60400 P693 000000

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	Base	----- FY 2027 Agency Request -----		Total
						Expansion		
REVENUE								
111 General Fund Transfers	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0		2,081.2
112 Other Transfers	1,204.8	19.7	1,065.7	0.0	1,118.1	0.0		1,118.1
130 Other Revenues	0.0	975.3	0.0	0.0	0.0	0.0		0.0
150 Fund Balance	402.0	0.0	550.0	0.0	412.5	0.0		412.5
REVENUE, TRANSFERS	3,278.2	2,646.7	3,611.8	0.0	3,611.8	0.0		3,611.8
REVENUE	3,278.2	2,646.7	3,611.8	0.0	3,611.8	0.0		3,611.8
EXPENSE								
200 Personal services and employee benefits	1,452.3	1,356.6	1,587.2	1,396.4	1,593.5	0.0		1,593.5
300 Contractual services	1,427.3	730.1	1,627.3	0.0	1,621.7	0.0		1,621.7
400 Other	282.1	239.6	280.8	0.0	280.1	0.0		280.1
EXPENDITURES	3,161.7	2,326.2	3,495.3	1,396.44	3,495.3	0.0		3,495.3
500 Other financing uses	116.5	116.5	116.5	0.0	116.5	0.0		116.5
OTHER FINANCING USES	116.5	116.5	116.5	0	116.5	0.0		116.5
EXPENSE	3,278.2	2,442.7	3,611.8	1,396.44	3,611.8	0.0		3,611.8
FTE POSITIONS								
810 Permanent	16.00	14.00	16.00	14.00	16.00	0.00		16.00
FTEs	16.00	14.00	16.00	14.00	16.00	0.00		16.00
FTE POSITIONS	16.00	14.00	16.00	14.00	16.00	0.00		16.00

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU Fund
60400 04600

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	Base	----- FY 2027 Agency Request ----- Expansion	Total
REVENUE							
111 General Fund Transfers	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
112 Other Transfers	1,204.8	19.7	1,065.7	0.0	1,118.1	0.0	1,118.1
130 Other Revenues	0.0	0.3	0.0	0.0	0.0	0.0	0.0
150 Fund Balance	402.0	0.0	550.0	0.0	412.5	0.0	412.5
REVENUE, TRANSFERS	3,278.2	1,671.7	3,611.8	0	3,611.8	0.0	3,611.8
REVENUE	3,278.2	1,671.7	3,611.8	0	3,611.8	0.0	3,611.8
EXPENSE							
200 Personal services and employee benefits	1,452.3	1,356.6	1,587.2	1,396.4	1,593.5	0.0	1,593.5
300 Contractual services	1,427.3	730.1	1,627.3	0.0	1,621.7	0.0	1,621.7
400 Other	282.1	239.6	280.8	0.0	280.1	0.0	280.1
EXPENDITURES	3,161.7	2,326.2	3,495.3	1,396.44	3,495.3	0.0	3,495.3
500 Other financing uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
OTHER FINANCING USES	116.5	116.5	116.5	0	116.5	0.0	116.5
EXPENSE	3,278.2	2,442.7	3,611.8	1,396.44	3,611.8	0.0	3,611.8
FTE POSITIONS							
810 Permanent	16.00	14.00	16.00	14.00	16.00	0.00	16.00
FTEs	16.00	14.00	16.00	14.00	16.00	0.00	16.00
FTE POSITIONS	16.00	14.00	16.00	14.00	16.00	0.00	16.00

S-8 Financial Summary by Fund Level

BU Fund
60400 08000

(Dollars in Thousands)

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	Base	----- FY 2027 Agency Request ----- Expansion		Total
REVENUE								
130 Other Revenues	0.0	975.0	0.0	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS	0.0	975.0	0.0	0	0.0	0.0	0.0	0.0
REVENUE	0.0	975.0	0.0	0	0.0	0.0	0.0	0.0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

BU PCode Department
60400 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
499105	General Fd. Appropriation	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
111	General Fund Transfers	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
499605	Intra-State Wts-Other	1,187.6	0.0	1,065.7	0.0	1,118.1	0.0	1,118.1
499905	Other Financing Sources	17.2	19.7	0.0	0.0	0.0	0.0	0.0
112	Other Transfers	1,204.8	19.7	1,065.7	0.0	1,118.1	0.0	1,118.1
408801	Telecommunications Relay Tax	0.0	975.0	0.0	0.0	0.0	0.0	0.0
496901	Miscellaneous Revenue	0.0	0.3	0.0	0.0	0.0	0.0	0.0
130	Other Revenues	0.0	975.3	0.0	0.0	0.0	0.0	0.0
328900	Unassigned FB - Gov	402.0	0.0	550.0	0.0	412.5	0.0	412.5
150	Fund Balance	402.0	0.0	550.0	0.0	412.5	0.0	412.5
TOTAL REVENUE		3,278.2	2,646.7	3,611.8	0	3,611.8	0.0	3,611.8
520100	Exempt Perm Positions P/T&F/T	110.9	110.9	115.9	115.8	115.8	0.0	115.8
520300	Classified Perm Positions F/T	858.8	871.9	1,079.0	873.3	1,013.6	0.0	1,013.6
520800	Annl & Comp Paid At Separation	0.0	1.7	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	188.5	87.4	95.9	138.8	150.0	0.0	150.0
521200	Retirement Contributions	193.1	189.1	202.1	188.3	215.0	0.0	215.0
521300	F I C A	73.1	71.5	65.1	60.7	69.3	0.0	69.3
521400	Workers' Comp Assessment Fee	0.1	2.5	0.2	0.0	0.0	0.0	0.0
521410	GSD Work Comp Insur Premium	2.3	0.0	3.3	0.0	0.8	0.0	0.8
521600	Employee Liability Ins Premium	2.1	2.1	3.3	0.0	6.0	0.0	6.0
521700	RHC Act Contributions	23.4	19.7	22.4	19.6	23.0	0.0	23.0
200	Personal services and employee benef	1,452.3	1,356.6	1,587.2	1,396.4	1,593.5	0.0	1,593.5
535200	Professional Services	0.0	1.6	0.0	0.0	11.9	0.0	11.9
535300	Other Services	1,412.4	708.7	1,611.9	0.0	1,589.3	0.0	1,589.3
535400	Audit Services	11.1	11.5	11.6	0.0	15.0	0.0	15.0
535600	IT Services	3.8	8.3	3.8	0.0	5.5	0.0	5.5
300	Contractual services	1,427.3	730.1	1,627.3	0.0	1,621.7	0.0	1,621.7
542100	Employee I/S Mileage & Fares	1.5	0.0	1.4	0.0	2.8	0.0	2.8
542200	Employee I/S Meals & Lodging	2.5	0.6	5.0	0.0	6.2	0.0	6.2
542300	Brd & Comm Mbr Meals & Lodging	5.0	0.5	3.6	0.0	4.0	0.0	4.0
542500	Transp - Fuel & Oil	7.0	1.2	7.0	0.0	7.0	0.0	7.0
542800	State Transp Pool Charges	17.4	17.4	19.4	0.0	26.0	0.0	26.0
543400	Maint - Property Insurance	0.1	0.0	0.1	0.0	0.0	0.0	0.0

BU PCode Department
60400 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	----- FY 2027 Agency Request -----		
					Base	Expansion	Total
543830 IT HW/SW Agreements	0.0	1.5	0.0	0.0	0.0	0.0	0.0
544000 Supply Inventory IT	8.1	11.1	7.0	0.0	7.0	0.0	7.0
544100 Supplies-Office Supplies	6.0	0.6	6.0	0.0	5.0	0.0	5.0
544900 Supplies-Inventory Exempt	0.0	1.6	0.0	0.0	1.0	0.0	1.0
545609 Report/Record Inter St Agency	5.0	0.0	3.0	0.0	0.0	0.0	0.0
545700 ISD Services	10.8	14.8	14.2	0.0	21.9	0.0	21.9
545710 DOIT HCM Assessment Fees	5.8	5.2	5.8	0.0	6.0	0.0	6.0
545900 Printing & Photo Services	0.0	0.8	0.0	0.0	0.0	0.0	0.0
546100 Postage & Mail Services	2.5	0.0	1.0	0.0	2.3	0.0	2.3
546400 Rent Of Land & Buildings	136.7	136.6	138.5	0.0	144.3	0.0	144.3
546500 Rent Of Equipment	7.5	4.5	7.5	0.0	0.0	0.0	0.0
546600 Communications	4.0	4.1	4.0	0.0	3.9	0.0	3.9
546610 DOIT Telecommunications	22.6	28.5	26.6	0.0	31.9	0.0	31.9
546700 Subscriptions/Dues/License Fee	3.1	1.0	2.2	0.0	5.1	0.0	5.1
546800 Employee Training & Education	9.0	3.6	6.9	0.0	5.0	0.0	5.0
547900 Miscellaneous Expense	0.0	0.8	0.0	0.0	0.7	0.0	0.7
547999 Request to Pay Prior Year	0.0	0.0	0.0	0.0	0.0	0.0	0.0
549600 Employee O/S Mileage & Fares	10.0	0.7	9.6	0.0	0.0	0.0	0.0
549700 Employee O/S Meals & Lodging	17.5	4.4	12.0	0.0	0.0	0.0	0.0
400 Other	282.1	239.6	280.8	0.0	280.1	0.0	280.1
555100 Other Financing Uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
500 Other financing uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
TOTAL EXPENSE	3,278.2	2,442.7	3,611.8	1,396.44	3,611.8	0.0	3,611.8
810 Permanent	16.00	14.00	16.00	14.00	16.00	0.00	16.00
810 Permanent	16.00	14.00	16.00	14.00	16.00	0.00	16.00
TOTAL FTE POSITIONS	16.00	14.00	16.00	14.00	16.00	0.00	16.00

Deaf and Hard-of-Hearing

State of New Mexico

BU PCode Department
60400 P693 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
499105	General Fd. Appropriation	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
111	General Fund Transfers	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
499605	Intra-State Wts-Other	1,187.6	0.0	1,065.7	0.0	1,118.1	0.0	1,118.1
499905	Other Financing Sources	17.2	19.7	0.0	0.0	0.0	0.0	0.0
112	Other Transfers	1,204.8	19.7	1,065.7	0.0	1,118.1	0.0	1,118.1
408801	Telecommunications Relay Tax	0.0	975.0	0.0	0.0	0.0	0.0	0.0
496901	Miscellaneous Revenue	0.0	0.3	0.0	0.0	0.0	0.0	0.0
130	Other Revenues	0.0	975.3	0.0	0.0	0.0	0.0	0.0
328900	Unassigned FB - Gov	402.0	0.0	550.0	0.0	412.5	0.0	412.5
150	Fund Balance	402.0	0.0	550.0	0.0	412.5	0.0	412.5
TOTAL REVENUE		3,278.2	2,646.7	3,611.8	0.0	3,611.8	0.0	3,611.8
520100	Exempt Perm Positions P/T&F/T	110.9	110.9	115.9	115.8	115.8	0.0	115.8
520300	Classified Perm Positions F/T	858.8	871.9	1,079.0	873.3	1,013.6	0.0	1,013.6
520800	Annl & Comp Paid At Separation	0.0	1.7	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	188.5	87.4	95.9	138.8	150.0	0.0	150.0
521200	Retirement Contributions	193.1	189.1	202.1	188.3	215.0	0.0	215.0
521300	F I C A	73.1	71.5	65.1	60.7	69.3	0.0	69.3
521400	Workers' Comp Assessment Fee	0.1	2.5	0.2	0.0	0.0	0.0	0.0
521410	GSD Work Comp Insur Premium	2.3	0.0	3.3	0.0	0.8	0.0	0.8
521600	Employee Liability Ins Premium	2.1	2.1	3.3	0.0	6.0	0.0	6.0
521700	RHC Act Contributions	23.4	19.7	22.4	19.6	23.0	0.0	23.0
200	Personal services and employee benef	1,452.3	1,356.6	1,587.2	1,396.4	1,593.5	0.0	1,593.5
535200	Professional Services	0.0	1.6	0.0	0.0	11.9	0.0	11.9
535300	Other Services	1,412.4	708.7	1,611.9	0.0	1,589.3	0.0	1,589.3
535400	Audit Services	11.1	11.5	11.6	0.0	15.0	0.0	15.0
535600	IT Services	3.8	8.3	3.8	0.0	5.5	0.0	5.5
300	Contractual services	1,427.3	730.1	1,627.3	0.0	1,621.7	0.0	1,621.7
542100	Employee I/S Mileage & Fares	1.5	0.0	1.4	0.0	2.8	0.0	2.8
542200	Employee I/S Meals & Lodging	2.5	0.6	5.0	0.0	6.2	0.0	6.2
542300	Brd & Comm Mbr Meals & Lodging	5.0	0.5	3.6	0.0	4.0	0.0	4.0
542500	Transp - Fuel & Oil	7.0	1.2	7.0	0.0	7.0	0.0	7.0
542800	State Transp Pool Charges	17.4	17.4	19.4	0.0	26.0	0.0	26.0
543400	Maint - Property Insurance	0.1	0.0	0.1	0.0	0.0	0.0	0.0

Deaf and Hard-of-Hearing

State of New Mexico

BU PCode Department
60400 P693 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
543830	IT HW/SW Agreements	0.0	1.5	0.0	0.0	0.0	0.0	0.0
544000	Supply Inventory IT	8.1	11.1	7.0	0.0	7.0	0.0	7.0
544100	Supplies-Office Supplies	6.0	0.6	6.0	0.0	5.0	0.0	5.0
544900	Supplies-Inventory Exempt	0.0	1.6	0.0	0.0	1.0	0.0	1.0
545609	Report/Record Inter St Agency	5.0	0.0	3.0	0.0	0.0	0.0	0.0
545700	ISD Services	10.8	14.8	14.2	0.0	21.9	0.0	21.9
545710	DOIT HCM Assessment Fees	5.8	5.2	5.8	0.0	6.0	0.0	6.0
545900	Printing & Photo Services	0.0	0.8	0.0	0.0	0.0	0.0	0.0
546100	Postage & Mail Services	2.5	0.0	1.0	0.0	2.3	0.0	2.3
546400	Rent Of Land & Buildings	136.7	136.6	138.5	0.0	144.3	0.0	144.3
546500	Rent Of Equipment	7.5	4.5	7.5	0.0	0.0	0.0	0.0
546600	Communications	4.0	4.1	4.0	0.0	3.9	0.0	3.9
546610	DOIT Telecommunications	22.6	28.5	26.6	0.0	31.9	0.0	31.9
546700	Subscriptions/Dues/License Fee	3.1	1.0	2.2	0.0	5.1	0.0	5.1
546800	Employee Training & Education	9.0	3.6	6.9	0.0	5.0	0.0	5.0
547900	Miscellaneous Expense	0.0	0.8	0.0	0.0	0.7	0.0	0.7
547999	Request to Pay Prior Year	0.0	0.0	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	10.0	0.7	9.6	0.0	0.0	0.0	0.0
549700	Employee O/S Meals & Lodging	17.5	4.4	12.0	0.0	0.0	0.0	0.0
400	Other	282.1	239.6	280.8	0.0	280.1	0.0	280.1
555100	Other Financing Uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
500	Other financing uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
TOTAL EXPENSE		3,278.2	2,442.7	3,611.8	1,396.4	3,611.8	0.0	3,611.8
810	Permanent	16.00	14.00	16.00	14.00	16.00	0.00	16.00
810	Permanent	16.00	14.00	16.00	14.00	16.00	0.00	16.00
TOTAL FTE POSITIONS		16.00	14.00	16.00	14.00	16.00	0.00	16.00

BU PCode Department
60400 0000 000000000

S-9 Account Code Revenue Summary
(Dollars in Thousands)

	Provider PCode	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	----- FY 2027 Agency Request -----		
						Base	Expansion	Total
499105	General Fd. Appropriation	1,671.4	1,651.7	0.0	0.0	2,081.2	0.0	2,081.2
111	General Fund Transfers	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
499605	Intra-State Wts-Other	1,187.6	0.0	0.0	0.0	1,118.1	0.0	1,118.1
499905	Other Financing Sources	17.2	19.7	0.0	0.0	0.0	0.0	0.0
112	Other Transfers	1,204.8	19.7	1,065.7	0.0	1,118.1	0.0	1,118.1
408801	Telecommunications Relay Tax	0.0	975.0	0.0	0.0	0.0	0.0	0.0
496901	Miscellaneous Revenue	0.0	0.3	0.0	0.0	0.0	0.0	0.0
130	Other Revenues	0.0	975.3	0.0	0.0	0.0	0.0	0.0
328900	Unassigned FB - Gov	402.0	0.0	0.0	0.0	412.5	0.0	412.5
150	Fund Balance	402.0	0.0	550.0	0.0	412.5	0.0	412.5
TOTAL REVENUE		3,278.2	2,646.7	3,611.8	0	3,611.8	0.0	3,611.8

Deaf and Hard-of-Hearing

BU PCode Department
 60400 P693 000000

State of New Mexico

S-9 Account Code Revenue Summary
 (Dollars in Thousands)

	Provider PCode	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	----- FY 2027 Agency Request -----		
						Base	Expansion	Total
499105	General Fd. Appropriation	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
111	General Fund Transfers	1,671.4	1,651.7	1,996.1	0.0	2,081.2	0.0	2,081.2
499605	Intra-State Wts-Other	1,187.6	0.0	1,065.7	0.0	1,118.1	0.0	1,118.1
499905	Other Financing Sources	17.2	19.7	0.0	0.0	0.0	0.0	0.0
112	Other Transfers	1,204.8	19.7	1,065.7	0.0	1,118.1	0.0	1,118.1
408801	Telecommunications Relay Tax	0.0	975.0	0.0	0.0	0.0	0.0	0.0
496901	Miscellaneous Revenue	0.0	0.3	0.0	0.0	0.0	0.0	0.0
130	Other Revenues	0.0	975.3	0.0	0.0	0.0	0.0	0.0
328900	Unassigned FB - Gov	402.0	0.0	550.0	0.0	412.5	0.0	412.5
150	Fund Balance	402.0	0.0	550.0	0.0	412.5	0.0	412.5
TOTAL REVENUE		3,278.2	2,646.7	3,611.8	0.0	3,611.8	0.0	3,611.8

BU PCode Department
60400 0000 0000000000

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
520100	Exempt Perm Positions P/T&F/T	110.9	110.9	115.9	115.8	115.8	0.0	115.8
520300	Classified Perm Positions F/T	858.8	871.9	1,079.0	873.3	1,013.6	0.0	1,013.6
520800	Annl & Comp Paid At Separation	0.0	1.7	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	188.5	87.4	95.9	138.8	150.0	0.0	150.0
521200	Retirement Contributions	193.1	189.1	202.1	188.3	215.0	0.0	215.0
521300	F I C A	73.1	71.5	65.1	60.7	69.3	0.0	69.3
521400	Workers' Comp Assessment Fee	0.1	2.5	0.2	0.0	0.0	0.0	0.0
521410	GSD Work Comp Insur Premium	2.3	0.0	3.3	0.0	0.8	0.0	0.8
521600	Employee Liability Ins Premium	2.1	2.1	3.3	0.0	6.0	0.0	6.0
521700	RHC Act Contributions	23.4	19.7	22.4	19.6	23.0	0.0	23.0
200	Personal services and employee benefits	1,452.3	1,356.6	1,587.2	1,396.4	1,593.5	0.0	1,593.5
535200	Professional Services	0.0	1.6	0.0	0.0	11.9	0.0	11.9
535300	Other Services	1,412.4	708.7	1,611.9	0.0	1,589.3	0.0	1,589.3
535400	Audit Services	11.1	11.5	11.6	0.0	15.0	0.0	15.0
535600	IT Services	3.8	8.3	3.8	0.0	5.5	0.0	5.5
300	Contractual services	1,427.3	730.1	1,627.3	0.0	1,621.7	0.0	1,621.7
542100	Employee I/S Mileage & Fares	1.5	0.0	1.4	0.0	2.8	0.0	2.8
542200	Employee I/S Meals & Lodging	2.5	0.6	5.0	0.0	6.2	0.0	6.2
542300	Brd & Comm Mbr Meals & Lodgin	5.0	0.5	3.6	0.0	4.0	0.0	4.0
542500	Transp - Fuel & Oil	7.0	1.2	7.0	0.0	7.0	0.0	7.0
542800	State Transp Pool Charges	17.4	17.4	19.4	0.0	26.0	0.0	26.0
543400	Maint - Property Insurance	0.1	0.0	0.1	0.0	0.0	0.0	0.0
543830	IT HW/SW Agreements	0.0	1.5	0.0	0.0	0.0	0.0	0.0
544000	Supply Inventory IT	8.1	11.1	7.0	0.0	7.0	0.0	7.0
544100	Supplies-Office Supplies	6.0	0.6	6.0	0.0	5.0	0.0	5.0
544900	Supplies-Inventory Exempt	0.0	1.6	0.0	0.0	1.0	0.0	1.0
545609	Report/Record Inter St Agency	5.0	0.0	3.0	0.0	0.0	0.0	0.0
545700	ISD Services	10.8	14.8	14.2	0.0	21.9	0.0	21.9
545710	DOIT HCM Assessment Fees	5.8	5.2	5.8	0.0	6.0	0.0	6.0
545900	Printing & Photo Services	0.0	0.8	0.0	0.0	0.0	0.0	0.0
546100	Postage & Mail Services	2.5	0.0	1.0	0.0	2.3	0.0	2.3
546400	Rent Of Land & Buildings	136.7	136.6	138.5	0.0	144.3	0.0	144.3

BU PCode Department
 60400 0000 0000000000

S-9 Account Code Expenditure Summary
 (Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
546500	Rent Of Equipment	7.5	4.5	7.5	0.0	0.0	0.0	0.0
546600	Communications	4.0	4.1	4.0	0.0	3.9	0.0	3.9
546610	DOIT Telecommunications	22.6	28.5	26.6	0.0	31.9	0.0	31.9
546700	Subscriptions/Dues/License Fee	3.1	1.0	2.2	0.0	5.1	0.0	5.1
546800	Employee Training & Education	9.0	3.6	6.9	0.0	5.0	0.0	5.0
547900	Miscellaneous Expense	0.0	0.8	0.0	0.0	0.7	0.0	0.7
547999	Request to Pay Prior Year	0.0	0.0	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	10.0	0.7	9.6	0.0	0.0	0.0	0.0
549700	Employee O/S Meals & Lodging	17.5	4.4	12.0	0.0	0.0	0.0	0.0
400	Other	282.1	239.6	280.8	0.0	280.1	0.0	280.1
555100	Other Financing Uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
500	Other financing uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
TOTAL EXPENSE		3,278.2	2,442.7	3,611.8	1,396.44	3,611.8	0.0	3,611.8

Deaf and Hard-of-Hearing

BU PCode Department
60400 P693 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
520100	Exempt Perm Positions P/T&F/T	110.9	110.9	115.9	115.8	115.8	0.0	115.8
520300	Classified Perm Positions F/T	858.8	871.9	1,079.0	873.3	1,013.6	0.0	1,013.6
520800	Annl & Comp Paid At Separation	0.0	1.7	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	188.5	87.4	95.9	138.8	150.0	0.0	150.0
521200	Retirement Contributions	193.1	189.1	202.1	188.3	215.0	0.0	215.0
521300	F I C A	73.1	71.5	65.1	60.7	69.3	0.0	69.3
521400	Workers' Comp Assessment Fee	0.1	2.5	0.2	0.0	0.0	0.0	0.0
521410	GSD Work Comp Insur Premium	2.3	0.0	3.3	0.0	0.8	0.0	0.8
521600	Employee Liability Ins Premium	2.1	2.1	3.3	0.0	6.0	0.0	6.0
521700	RHC Act Contributions	23.4	19.7	22.4	19.6	23.0	0.0	23.0
200	Personal services and employe	1,452.3	1,356.6	1,587.2	1,396.4	1,593.5	0.0	1,593.5
535200	Professional Services	0.0	1.6	0.0	0.0	11.9	0.0	11.9
535300	Other Services	1,412.4	708.7	1,611.9	0.0	1,589.3	0.0	1,589.3
535400	Audit Services	11.1	11.5	11.6	0.0	15.0	0.0	15.0
535600	IT Services	3.8	8.3	3.8	0.0	5.5	0.0	5.5
300	Contractual services	1,427.3	730.1	1,627.3	0.0	1,621.7	0.0	1,621.7
542100	Employee I/S Mileage & Fares	1.5	0.0	1.4	0.0	2.8	0.0	2.8
542200	Employee I/S Meals & Lodging	2.5	0.6	5.0	0.0	6.2	0.0	6.2
542300	Brd & Comm Mbr Meals & Lodgin	5.0	0.5	3.6	0.0	4.0	0.0	4.0
542500	Transp - Fuel & Oil	7.0	1.2	7.0	0.0	7.0	0.0	7.0
542800	State Transp Pool Charges	17.4	17.4	19.4	0.0	26.0	0.0	26.0
543400	Maint - Property Insurance	0.1	0.0	0.1	0.0	0.0	0.0	0.0
543830	IT HW/SW Agreements	0.0	1.5	0.0	0.0	0.0	0.0	0.0
544000	Supply Inventory IT	8.1	11.1	7.0	0.0	7.0	0.0	7.0
544100	Supplies-Office Supplies	6.0	0.6	6.0	0.0	5.0	0.0	5.0
544900	Supplies-Inventory Exempt	0.0	1.6	0.0	0.0	1.0	0.0	1.0
545609	Report/Record Inter St Agency	5.0	0.0	3.0	0.0	0.0	0.0	0.0
545700	ISD Services	10.8	14.8	14.2	0.0	21.9	0.0	21.9
545710	DOIT HCM Assessment Fees	5.8	5.2	5.8	0.0	6.0	0.0	6.0
545900	Printing & Photo Services	0.0	0.8	0.0	0.0	0.0	0.0	0.0
546100	Postage & Mail Services	2.5	0.0	1.0	0.0	2.3	0.0	2.3
546400	Rent Of Land & Buildings	136.7	136.6	138.5	0.0	144.3	0.0	144.3
546500	Rent Of Equipment	7.5	4.5	7.5	0.0	0.0	0.0	0.0

Deaf and Hard-of-Hearing

BU PCode Department
60400 P693 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
546600	Communications	4.0	4.1	4.0	0.0	3.9	0.0	3.9
546610	DOIT Telecommunications	22.6	28.5	26.6	0.0	31.9	0.0	31.9
546700	Subscriptions/Dues/License Fee	3.1	1.0	2.2	0.0	5.1	0.0	5.1
546800	Employee Training & Education	9.0	3.6	6.9	0.0	5.0	0.0	5.0
547900	Miscellaneous Expense	0.0	0.8	0.0	0.0	0.7	0.0	0.7
547999	Request to Pay Prior Year	0.0	0.0	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	10.0	0.7	9.6	0.0	0.0	0.0	0.0
549700	Employee O/S Meals & Lodging	17.5	4.4	12.0	0.0	0.0	0.0	0.0
400	Other	282.1	239.6	280.8	0.0	280.1	0.0	280.1
555100	Other Financing Uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
500	Other financing uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
TOTAL EXPENSE		3,278.2	2,442.7	3,611.8	1,396.44	3,611.8	0.0	3,611.8

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency: Commission for Deaf and Hard-of-Hearing Persons Business Unit: 60400

Fund Name: NM Comm on Deaf/Hrd of Hearng Fund Number: 04600

Legal Auth. _____

Agency: Commission for Deaf and Hard-of-Hearing Persons Business Unit: 60400

Fund Name: NM Comm on Deaf/Hrd of Hearng Fund Number: 04600

Legal Auth. _____

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY25 2,409,300

ADJUSTMENTS

Add:

Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY25 0

Other (explain in detail) 0

Deduct:

Liabilities not reflected in FCD Reports at close of FY25 (64,800)

Fund balance designated by law for future expenditure (non-reverting funds) (402,000)

Amount due to State General Fund or other fund designated by statute 0

Other (explain in detail) 0

FY25 revision not reflected in liabilities 0

Total Adjustments (466,800)

ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY25 1,942,500

Add:

Projected revenue/sources (less fund balance budgeted) for FY26 3,061,800

Deduct:

Projected total expenditures for FY26 (3,611,800)

ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY26 1,392,500

Add:

Projected revenue/sources (less fund balance requested) for FY27 3,199,300

Deduct:

Total expenditures budgeted in appropriation request (3,611,800)

ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27 980,000

APPROPRIATION REQUEST
FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

BusUnit	Line Item	2024-25	2025-26	Request		Recommendation		Opbud	
		Actuals	Opbud	Base	Expansion	Base	Expansion		
60400	P693-R Deaf and Hard-of-Hearing	520100 Exempt Perm Positions P/T&F/T	110.87	115.9	115.8	0	0	0	0.0
		520300 Classified Perm Positions F/T	871.92	1,079	1,013.6	0	0	0	0.0
		520800 Annl & Comp Paid At Separation	1.69	0	0	0	0	0	0.0
		521100 Group Insurance Premium	87.36	95.9	150	0	0	0	0.0
		521200 Retirement Contributions	189.09	202.1	215	0	0	0	0.0
		521300 F I C A	71.47	65.1	69.3	0	0	0	0.0
		521400 Workers' Comp Assessment Fee	2.45	0.2	0	0	0	0	0.0
		521410 GSD Work Comp Insur Premium	0	3.3	0.8	0	0	0	0.0
		521600 Employee Liability Ins Premium	2.07	3.3	6	0	0	0	0.0
		521700 RHC Act Contributions	19.66	22.4	23	0	0	0	0.0
		535200 Professional Services	1.57	0	11.9	0	0	0	0.0
		535300 Other Services	708.66	1,611.9	1,589.3	0	0	0	0.0
		535400 Audit Services	11.52	11.6	15	0	0	0	0.0
		535600 IT Services	8.32	3.8	5.5	0	0	0	0.0
		542100 Employee I/S Mileage & Fares	0	1.4	2.8	0	0	0	0.0
		542200 Employee I/S Meals & Lodging	0.62	5	6.2	0	0	0	0.0
		542300 Brd & Comm Mbr Meals & Lodgin	0.54	3.6	4	0	0	0	0.0
		542500 Transp - Fuel & Oil	1.19	7	7	0	0	0	0.0
		542800 State Transp Pool Charges	17.42	19.4	26	0	0	0	0.0
		543400 Maint - Property Insurance	0	0.1	0	0	0	0	0.0
		543830 IT HW/SW Agreements	1.49	0	0	0	0	0	0.0
		544000 Supply Inventory IT	11.06	7	7	0	0	0	0.0
		544100 Supplies-Office Supplies	0.59	6	5	0	0	0	0.0
		544900 Supplies-Inventory Exempt	1.57	0	1	0	0	0	0.0
		545609 Report/Record Inter St Agency	0	3	0	0	0	0	0.0
		545700 ISD Services	14.81	14.2	21.9	0	0	0	0.0
		545710 DOIT HCM Assessment Fees	5.25	5.8	6	0	0	0	0.0
		545900 Printing & Photo Services	0.78	0	0	0	0	0	0.0
		546100 Postage & Mail Services	0.01	1	2.3	0	0	0	0.0
		546400 Rent Of Land & Buildings	136.64	138.5	144.3	0	0	0	0.0
		546500 Rent Of Equipment	4.51	7.5	0	0	0	0	0.0
		546600 Communications	4.09	4	3.9	0	0	0	0.0

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

			546610	DOIT Telecommunications	28.5	26.6	31.9	0	0	0	0.0
			546700	Subscriptions/Dues/License Fee	0.97	2.2	5.1	0	0	0	0.0
			546800	Employee Training & Education	3.58	6.9	5	0	0	0	0.0
			547900	Miscellaneous Expense	0.84	0	0.7	0	0	0	0.0
			547999	Request to Pay Prior Year	0	0	0	0	0	0	0.0
			549600	Employee O/S Mileage & Fares	0.74	9.6	0	0	0	0	0.0
			549700	Employee O/S Meals & Lodging	4.36	12	0	0	0	0	0.0
			555100	Other Financing Uses	116.5	116.5	116.5	0	0	0	0.0
Subtotal for:	60400	P693-R	Deaf and Hard-of-Hearing		2,442.7	3,611.8	3,611.8	0	0	0	0.0
60400					2,442.7	3,611.8	3,611.8	0	0	0	0.0

Totals by Line Item

BusUnit	Line Item	2024-25	2025-26	Request		Recommendation		Opbud	
		Actuals	Opbud	Base	Expansion	Base	Expansion		
60400	520100	Exempt Perm Positions P/T&F/T	110.87	115.9	115.8	0	0	0	0.0
	520300	Classified Perm Positions F/T	871.92	1,079	1,013.6	0	0	0	0.0
	520800	Annl & Comp Paid At Separation	1.69	0	0	0	0	0	0.0
	521100	Group Insurance Premium	87.36	95.9	150	0	0	0	0.0
	521200	Retirement Contributions	189.09	202.1	215	0	0	0	0.0
	521300	F I C A	71.47	65.1	69.3	0	0	0	0.0
	521400	Workers' Comp Assessment Fee	2.45	0.2	0	0	0	0	0.0
	521410	GSD Work Comp Insur Premium	0	3.3	0.8	0	0	0	0.0
	521600	Employee Liability Ins Premium	2.07	3.3	6	0	0	0	0.0
	521700	RHC Act Contributions	19.66	22.4	23	0	0	0	0.0
	535200	Professional Services	1.57	0	11.9	0	0	0	0.0
	535300	Other Services	708.66	1,611.9	1,589.3	0	0	0	0.0
	535400	Audit Services	11.52	11.6	15	0	0	0	0.0
	535600	IT Services	8.32	3.8	5.5	0	0	0	0.0
	542100	Employee I/S Mileage & Fares	0	1.4	2.8	0	0	0	0.0
	542200	Employee I/S Meals & Lodging	0.62	5	6.2	0	0	0	0.0

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

542300	Brd & Comm Mbr Meals & Lodging	0.54	3.6	4	0	0	0	0.0
542500	Transp - Fuel & Oil	1.19	7	7	0	0	0	0.0
542800	State Transp Pool Charges	17.42	19.4	26	0	0	0	0.0
543400	Maint - Property Insurance	0	0.1	0	0	0	0	0.0
543830	IT HW/SW Agreements	1.49	0	0	0	0	0	0.0
544000	Supply Inventory IT	11.06	7	7	0	0	0	0.0
544100	Supplies-Office Supplies	0.59	6	5	0	0	0	0.0
544900	Supplies-Inventory Exempt	1.57	0	1	0	0	0	0.0
545609	Report/Record Inter St Agency	0	3	0	0	0	0	0.0
545700	ISD Services	14.81	14.2	21.9	0	0	0	0.0
545710	DOIT HCM Assessment Fees	5.25	5.8	6	0	0	0	0.0
545900	Printing & Photo Services	0.78	0	0	0	0	0	0.0
546100	Postage & Mail Services	0.01	1	2.3	0	0	0	0.0
546400	Rent Of Land & Buildings	136.64	138.5	144.3	0	0	0	0.0
546500	Rent Of Equipment	4.51	7.5	0	0	0	0	0.0
546600	Communications	4.09	4	3.9	0	0	0	0.0
546610	DOIT Telecommunications	28.5	26.6	31.9	0	0	0	0.0
546700	Subscriptions/Dues/License Fee	0.97	2.2	5.1	0	0	0	0.0
546800	Employee Training & Education	3.58	6.9	5	0	0	0	0.0
547900	Miscellaneous Expense	0.84	0	0.7	0	0	0	0.0
547999	Request to Pay Prior Year	0	0	0	0	0	0	0.0
549600	Employee O/S Mileage & Fares	0.74	9.6	0	0	0	0	0.0
549700	Employee O/S Meals & Lodging	4.36	12	0	0	0	0	0.0
555100	Other Financing Uses	116.5	116.5	116.5	0	0	0	0.0
Grand Total		2,442.7	3,611.8	3,611.8	0	0	0	0.0

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

Agency Departments

1. Community Engagement
2. Community Advocacy
3. Administrative Services

Community Engagement

The Community Engagement Department provides a broad range of services to improve communication access for Deaf, Hard of Hearing, Deaf with Additional Disabilities and DeafBlind residents of New Mexico. During fiscal year 2025 (FY2025), our department worked on a variety of projects and activities while continuing to supervise all direct contract signed language interpreters, apprentice interpreters, and other contractors. Full-time staff members are:

- Amy Bourque, Director of Community Engagement
- Jessica Eubank, Communication Development Specialist
- Trevor Brennan, Community Engagement Specialist

Community Engagement Accomplishments in Fiscal Year 2025

FY2025 was a period of flux for the Community Engagement Department with turnover in leadership. We are looking forward to FY2027 as a time to grow and flourish. We can accomplish this with your support.

NMCDIII Community Engagement is responsible for communication access, information sharing, and professional development for signed language interpreters. We have the opportunity to make FY2027 the year to change and meet our legislative measures by focusing on populations that have been historically ignored in an effort to meet our previous measure.

We have been tasked with providing professional development opportunities for a specific number of interpreters. When we need to meet a quantity of interpreters, we develop opportunities that are the most attractive to the largest number of participants. This has shown us that shorter and more generic training gets the most people to sign up. The larger participant list helps make a dent in our legislative measure but how much of an impact does that really have on our communities? If we were to shift the measure to how many hours we provide, we can provide depth of knowledge rather than breadth of popularity.

Take, for example, ASL interpreters in rural schools. This is a small group of professionals who are dedicated to their craft but are often overlooked since there are so few of them. Do they not deserve support to enhance their skills and knowledge simply because they do not live in urban spaces? If we provided an all-day training session to educational interpreters in Southeast NM, we might have only 3-5 participants, which would not help our current measure by much but, by counting the hours, it would. An opportunity like this would ripple through these smaller communities. Bolstering an interpreter's skill, confidence, and resources means that the Deaf students in these areas have better access to their education and social emotional learning in school. When these students have full participation, they will develop their own skill to later support their communities. These are effects we can no longer ignore in favor of other interpreters in majority groups.

There are many more small groups who would benefit from our ability to dedicate resources to them. We have Indigenous interpreters who have not had culturally specific workshops in many years. Interpreters who are themselves Deaf have been underserved, even nationally, for years. Trilingual interpreters who speak English, ASL, and another spoken language have had to make do with training in only two of their three languages since their entry into the profession. When we have the funding to provide for these groups, and more, we will see effects throughout New Mexico for years to come. This would mean money for in-state travel for staff to put on these events, as well as travel for outside experts to meet these communities where they are.

In FY2025, this department looked for needs in NM and how to provide knowledge to fill these gaps. Through connections to other organizations, we learned that New Mexico is 30th in the nation for population and yet we have the 4th highest rate of deaths by suicide. Studies done in Deaf Residential Schools see as high as 18% of students attempting suicide at least once in their lives. This topic, though not a light easy discussion, was a clear chance to educate interpreters on how to handle this when it presents itself. We found a Deaf and Hearing team of presenters to provide a workshop on the facts related to suicide and how to interpret discussions around it. Having done this 6-hour event, there are now 18 interpreters in NM who are ready, linguistically and mentally, to interpret this for Deaf community members in appointments or on phone calls to services like 988. This training is indicative of the type of work we can provide for NM when we have the resources and are able to collaborate with experts.

Since 2007, NMCDIII has run the New Mexico Mentoring program for interpreters. This is a 12-week program of supervised practice between a mentor and mentee that has been a cornerstone for the interpreting community and has seen 200 pairs of mentors and mentees through the process. In recent years we have seen a drop in the participation of mentors and mentees. The feedback we have received has been nearly unanimous that the materials are outdated and if they were redone participants would be interested in taking on the hard work required to finish the program. Without a revamp, we are missing out on connections with interpreters and Deaf mentors and leaving a gap in opportunities for them. The cost of writing a curriculum can be \$5,000 or more for something worthwhile; we provide seven different curricula. We humbly ask for your support in revitalizing a staple of professional development for NM interpreters.

Every year the commission runs a year-long, paid Apprentice Interpreter program where novice interpreters participate in professional development as well as supervised interpreting assignments to improve their skills in the real world after graduation from a degree program. Many of these apprentices go on to achieve their national certification and continue to work in the state of New Mexico. As there is a national shortage of interpreters, programs like this are invaluable to fostering and keeping interpreters in NM. With your continued backing, we can keep this going for years to come.

For other community members looking to gain knowledge or develop skills in working with the Deaf and Hard of Hearing community, we keep a publicly available library of relevant materials. To keep up with contemporary texts, we need funds to purchase books and materials year after year. Without a centralized hub for the community to ask questions and borrow from, we are not able to reach and provide for those looking to improve their work with the community.

In our mission to provide communication access for our staff and clients, a large part of our work is interpreting. In FY2025, we provided over 500 hours of interpreting services. Our staff interpreter takes on the majority of this work, as well as coordinating other interpreters, and mentoring/supervising the Apprentice Interpreters. When our staff interpreter is unavailable due to other agency business or there are multiple simultaneous needs, we still must provide communication access. In these cases, we work with direct contract freelance interpreters. By implementing direct contracts, we save money compared to using a third-party interpreting agency. To attract contractors to work with us, we must keep our rates competitive based on the market and the interpreter's certification status. Even with newly raised rates of up to \$60/hour, we are still saving money.

Agencies can run up to \$100/hour depending on the timeframe and complexity of the assignment. When you trust us with the money needed to provide access through interpreters, you can rest assured that we manage it wisely and conservatively.

Communication access doesn't stop with interpreting services; digital accessibility is another crucial role we serve within the Commission and the state. We keep our website, social media, and other digital media accessible according to WCAG AA 2.1, as mandated by the federal government. This now includes the shifting landscape of artificial intelligence and cybersecurity. Developments in these fields and their intersection with accessibility happen quickly and often and it is our responsibility to keep up in these spheres for our agency and community. We can do this by attending training, earning certifications, and collaborating with other agencies. We cannot do that without your support.

We take seriously our commitments to our diverse and ever-changing populations across the state of New Mexico. With your continued support, we can improve the lives of our community through education and engagement.

Performance Measures

The agency has only one performance measure related to work in the Community Engagement Department:

- Number of sign language interpreters who participated in New Mexico Commission for Deaf and Hard of Hearing Persons-sponsored professional development, including in-house mentoring programs and events provided in collaboration with other organizations.
 - FY2025 was a unique year for Community Engagement with the retirement of the director announced in Q1, an interim director serving Q2 and Q3 and a new director taking Q3 to learn their role and begin new professional development opportunities in Q4. Because of these drastic and compounding changes, the measure was not met, with only 88 interpreters participating in CDIII sponsored professional development. FY2026 changed to 150, which we will strive to achieve, but we are asking for this measure to be changed in FY2027 to count professional development in hours instead of participants. As explained in this report, counting the number of interpreters leads to focusing on popular events that will attract more participants. The overlooked side of that focus is the neglect it causes to smaller communities and niche fields that do not have professional development opportunities elsewhere. These smaller groups can have a major impact on our state in important fields like mental health, indigenous cultures, ASL/English/Spanish trilingual interpreting, and rural areas. By counting hours of professional development, we can focus on depth of knowledge rather than breadth of popularity.

Community Engagement Goals for Fiscal Year 2027

Professional Development

- We will provide quality professional development for signed language interpreters in both on-site and distance-based models in a variety of formats effective for multiple learning styles. We will also collaborate with local and regional organizations to create a broad variety of opportunities.
 - By changing our performance measure to hours instead of people, we can provide more opportunities for smaller communities.
 - The more hours we are expected to provide, the higher the cost for the agency. We can do much more with more funding.
 - New Mexico Mentoring has been a cornerstone to our interpreting community since its inception in 2007. We need to remake several of these curricula to keep us relevant and useful. By doing this we make the program more attractive to mentors and mentees, creating a positive impact on the workforce serving our Deaf, DeafBlind, and Hard of Hearing constituents.
 - Our Apprentice Interpreter Program is a unique space for novice interpreters to gain skills and confidence in their interpreting ability. If we have more funding, we can support more members in the annual cohort. Our staff interpreter will continue to serve as their mentor.

Library

- We will bring new interest from constituents to our agency library to support community members learning and cultural competency when working with Deaf, DeafBlind, Hard of Hearing, Deaf with Additional Disabilities, and Speech Disabled individuals.
 - With increased funding, we can expand our collection and pursue a more robust and user-friendly database to help borrowers find the materials most useful to them.
 - By featuring these materials on our website and social media channels, we can get the word out to more constituents. This will require using the paid versions of these services, at an increased cost.
 - To support novice interpreters on their mission to achieve national certification, required in NM to practice interpreting after their first five years on a provisional license, we will create independent study programs to incentivize and bolster their learning.

Online Accessibility

- As a state agency, we will be fully compliant with Web Content Accessibility Guidelines AA 2.1 in FY2027.
 - We will continue to monitor our website and digital materials to ensure accessibility guidelines are met. As new tools become available, we will need training to learn the ins and outs of making these new avenues accessible.
- We will continue to serve as a resource for community questions.
 - Community Engagement is responsible for answering or routing questions submitted to our website.
 - The NM Interpreter Distribution Listserv will be maintained to share learning opportunities, job postings, rules and regulations changes, and other information with ASL interpreters.

Communication Access

- We will coordinate effective communication access services for our staff and clients in the most cost-effective ways possible.
 - Our full-time staff interpreter takes the majority of interpreting assignments in the agency. She is also responsible for coordinating contract interpreters when more than one interpreter is required or when assignments happen concurrently.
 - Direct contractors save the agency money over using a third-party interpreting agency. We have used these contractors to also support other agencies' events. If we have more funding, we can support these other agencies when they overlook the essentials of communication access.
 - Assignments in rural parts of the state are hard to fill when travel time must be paid out of a small budget. If more funds are made available, we can better serve our constituents in rural areas. When this is not feasible, we will strive to meet these needs with remote services via Zoom or other platforms.

Employee Training

- To keep abreast of new methods and research in our fields, we will take training relevant to our positions.
 - We will prioritize virtual training in interpreting and accessibility, but not all opportunities are made available online. Out-of-state travel may be necessary, and additional funds will be required.

Community Advocacy

The Department of Community Advocacy (DCA) provides advocacy services on an individual level and a systems level to confront communication barriers in employment, government, legal, business and healthcare settings. NMCDHH further advocates ensuring that entities comply with statewide and federal disability regulations and laws. Individuals in need of advocacy services are assigned to a Community Advocacy Specialist who will provide one-on-one services to the constituent until the issue is resolved. This includes advocating for effective communication access and coordinating services through other agencies to alleviate issues. Community Advocacy staff work with public and private entities to ensure all consumers are provided effective communication access. Our educational videos can be found on our YouTube channel at: <https://www.youtube.com/@NMCDHH>.

The DCA provides individual advocacy, system advocacy, community education, and outreach,

Staff members are:

- Corina Gutiérrez, Director of Community Advocacy
- Susana Santillan, Community Advocacy Specialist in Las Cruces
- Jennifer Dahlgren, Community Advocacy Specialist in Las Cruces (Vacant, as of FY25Q4)
- Dennis Stidham, Community Advocacy Specialist
- Myra Sandoval, Community Advocacy Specialist
- Roger Robb, Community Education Specialist

Community Advocacy Accomplishments in Fiscal Year 2025

The New Mexico Commission for the Deaf and Hard of Hearing (NMCDHH) has been actively addressing communication and accessibility barriers for the community in Albuquerque and Las Cruces. Staff have utilized both in-person and virtual platforms to connect with community members and advocate for their needs. The advocacy department also provides educational resources and training on topics like American Sign Language, Deaf culture, and effective communication, with 155 presentations delivered across the state in FY25.

Police and Hospital Collaboration

The NMCDHH's advocacy department continues to work with police and hospitals to improve communication access. Collaborations with the Albuquerque Police Department (APD) include refining the **Placard Project**, which provides drivers with hearing loss placards for communication. Informational videos were shared in late FY25, and the first placards will be issued in FY26. These efforts also extend to hospitals, as demonstrated by a town hall with Christus St. Vincent and future collaborations with other hospital systems. Vancro, a vendor, is creating a training video for police departments on working with DeafBlind individuals. The Commission aims to expand these programs to rural areas with limited access to services.

Diverse Community Needs

The NMCDHH remains dedicated to serving the diverse needs of the hearing loss community. Staff attended the New Mexico Gender Affirming Care symposium to better understand the needs of individuals seeking such care. The growth of the DeafBlind population has increased the need for tactile interpreting, and the department continues to improve access to behavioral healthcare. The Commission also collaborates with other agencies, including CYFD and Adult Protective Services, to address accessibility issues.

Workforce and Future Planning

The NMCDHH focuses on improving **workplace accessibility** and works with employers to help them understand their ADA responsibilities. Looking ahead, the senior population is projected to outnumber traditionally served groups by 2035, which will impact advocacy and the Support Service Provider program. The Commission is preparing for this shift by seeking continued support for research on best practices, preparing vendors, and understanding funding needs for accessibility adjustments. The Executive Director will attend the Deaf Seniors in America Conference in early FY26 to further this knowledge.

Las Cruces Office

Advocacy Specialists, Susana Santillan and Jennifer Dahlgren, served 117 people in Southern New Mexico by providing individual and systemic advocacy and service coordination. They worked to remove communication barriers between the Deaf, DeafBlind, and Hard of Hearing community and public and private entities, including government and law enforcement agencies, courts, and medical facilities.

The specialists provided information and referral services, and worked with ADA coordinators, the Department of Health, New Mexico Workforce Connection, United Healthcare Medicare Brokers, and various nonprofit and private entities. Ms. Santillan also hosted booths to connect with the community.

Jennifer Dahlgren left their position at the end of April 2025, which required Ms. Santillan to reduce her booth participation to ensure other community needs were met. However, during the brief time the second advocate position was filled, NMCDHH's ability to serve Southern New Mexico communities increased. For example, they were able to set up "Meet-and-Greets" in Ruidoso and Carlsbad, though these were later canceled due to natural disasters. NMCDHH hopes to fill this vacant position in FY26 to continue expanding advocacy efforts in the region.

Outreach

The NMCDHH attended numerous events across the state to provide one-on-one information and education on telecommunications equipment and agency services. Health and wellness fairs, food banks, and school districts proved to be effective venues for reaching participants and informing them about the equipment NMCDHH provides.

The Albuquerque office and Susana Santillan from the Las Cruces office hosted 101 booths, attracting a combined total of 5,986 visitors. Ms. Santillan hosted the largest number of booths. Hamilton Relay, a state relay vendor, also contributed to this effort by attending 39 booths, which brought in an additional 5,986 visitors. In total, NMCDHH had 140 booths with 11,020 visitors.

Support Service Provider (SSP) Program

Vancro provided Support Service Provider (SSP), Communication Facilitator (CF), and Case Management services under a State of New Mexico contract for the fiscal year that began on July 1, 2024, and ended on June 30, 2025. The program served a total of 99 participants and maintained a network of 28 to 29 active SSPs. Vancro also fulfilled 2,758 SSP requests, providing 7,413 total service hours.

Performance Indicator	Total (FY 2024-2025)
Total Program Participants	99
Active Support Service Providers	28-29
SSP Requests Fulfilled	2758
Total SSP Service Hours Provided	7413
Communication Facilitator Requests Fulfilled	426
Communication Facilitator Service Hours	618.75
Number of Complaints Addressed	13
Average Quarterly Fill Rate	98%+

Program Growth and Service Delivery

Vancro started the fiscal year serving over 90 participants and ended with 99 active participants, including DeafBlind individuals, Deaf with Additional Disabilities, and Deaf Senior Citizens across New Mexico. The program was supported by 28-29 active SSPs and an additional cohort in onboarding to handle the high demand for services.

In October, Vancro launched the **Communication Facilitator (CF) program** that was added to the contract by the New Mexico Commission for Deaf and Hard of Hearing after the Commission had been approved for the funding by the legislature. The program is designed to assist DeafBlind and Deaf with Addition Disabilities individuals with ASL-based video calls. The program quickly became an essential part of the service model, with 14 CFs hired and trained by the end of the year.

Case Management and Consumer Engagement

Vancro's case management team provided support for various issues, including housing instability, technology troubleshooting, and tax filing assistance. When the original tax vendor was unavailable, Vancro arranged appointments with an alternative provider over two days to ensure participants received timely help.

The team also collaborated with public and private partners, such as the NMCDHHS, Adult Protective Services, and the New Mexico School for the Deaf. Participants shared feedback through surveys and direct contact, expressing appreciation for the SSPs but also raising concerns about service hours.

Communication Facilitator (CF) Program

A key accomplishment in FY25 was the launch of the CF program, which began in the second quarter and grew quickly to meet demand. The program provides neutral, real-time support for individuals using ASL for video calls. A confidential office space for calls was set up at Bilingual Multicultural Services, Inc.

Participant feedback on the CF program was very positive, with testimonials highlighting that the program made communication easier and helped them feel heard and understood.

Challenges and Future Direction

The fiscal year presented some challenges.

Complaints were addressed promptly through mediation and supervision.

In response to feedback and other challenges, Vancro has outlined several goals for the future:

- **Recruitment and Retention:** Expand efforts to recruit and retain SSPs and CFs outside of Albuquerque.
- **Increase hours of service:** With additional SSPs and funding increase the SSP service hours.
- **Program Transparency:** Increase transparency and consistency in the allocation of service hours.
- **Outreach:** Continue to conduct outreach and educational initiatives about the SSP program.
- **Communication:** Improve communication with SSPs and participants regarding the service request process.
- **Consumer Feedback:** Continue to analyze consumer feedback to make program improvements.
- **National Awareness:** Raise national awareness for the Communication Facilitator program.

Performance Measures

- The department of Community Advocacy achieved 115% of the legislative goal for workshops and training events. We also achieved 115% of the goal for outreach events. Finally, 110% of our goal was reached for the legislative measure Communication Barriers Addressed through the diligent work of all staff at the Commission.

Community Advocacy Goals for Fiscal Year 2027

- Continue the system advocacy by partnering with state agencies, city agencies/organizations, healthcare providers, law enforcement and others to work on VLOGs to educate our Deaf, DeafBlind, Hard of Hearing and Speech Disabled community on communication access.
- Increase system-wide advocacy by reviewing policies and developing stronger communication access policies with community agencies, non-profit, and for-profit companies, and local businesses, including hospitals, federal agencies, law enforcement, emergency management organizations, Social Security Administration, Department of Health, state agencies, entertainment centers, sporting event centers, and courts, etc.

- Continue our work with some of the law enforcement agencies in New Mexico and our Hearing Loss community in those areas with regard to the initial strategic plan for dissemination of a placard for use by law enforcement officers that will provide a level of communication for our Deaf and Hard of Hearing community during traffic stops. In FY26, our strategic plan includes work with the Department of Public Safety, local Sheriff's Offices and State Police and remove any possible barriers with the Non-Traditional communication registry established under Motor Vehicle Department.
- Collaborate with the New Mexico Coalition Against Domestic Violence has commenced, with the goal of developing two training sessions to be offered to shelters statewide during their core advocacy training. These trainings focus on addressing communication barriers.
- Continue collaborating with the Developmental Disabilities Services Division (DDSD) and their contractors to ensure that the agency is contracted with interpreter referral services and is consistently providing interpreter support for our Deaf, DeafBlind, and Hard of Hearing community.
- Increase the number of clients reached in the community to reduce or eliminate communication barriers. Explore improved procedures for reaching out to our marginalized populations that have been unable to secure our services. Continue to provide presentations on Hearing Loss Sensitivity, Effective Communication, Deaf Self Advocacy Training, etc. to the Deaf, DeafBlind, Hard of Hearing and hearing community in New Mexico, in person and remotely.
- Receive training for professional development on a range of topics including advocacy, and communication access

Telecommunications Equipment Distribution Program

Full-time staff members are:

- Sean Sinderholm, Technology Coordinator

In FY25, Mr. Sean Sinderholm made significant progress in his role with the Telecommunications Equipment Distribution Program (TEDP). In the first quarter, he deepened his understanding of TEDP operations by attending the national TEDPA conference. There, he gained insight into emerging assistive technologies and learned from other state programs, which helped shape his goal of improving service quality for New Mexicans.

Mr. Sinderholm also directly supported individuals with hearing loss, connecting people to valuable resources like the Hearing Loss Association of America and the NMCDDHH website for hearing aid support and information.

In the second quarter, Mr. Sinderholm led efforts to expand TEDP's equipment offerings by adding new accessible devices, such as the Amplicomm PowerTel 3355 and Google Pixel products. This is essential in response to the continued transition from analog services to digital service. He and Mr. Gomme continued addressing challenges related to the state's transition from analog to digital phone infrastructure, collaborating with Relay New Mexico on educational materials to support this shift.

During the third quarter, outreach efforts continued to promote TEDP and NMCDDHH services. Discussions began regarding Mr. Sinderholm's transition into program leadership, and he, along with Ms. Gutiérrez and Mr. Gomme, worked to update the equipment catalog and enhance device offerings.

In the fourth quarter, Mr. Sinderholm and Mr. Gomme conducted an on-site inspection of Teltex Inc., the program's equipment vendor. This visit confirmed Teltex's compliance with TEDP standards and helped establish a strong point of contact for future collaboration. Discussions with the vendor also explored potential new products to further improve accessibility for qualified New Mexicans.

For the year, TEDP distributed a total of 1,279 pieces of equipment, exceeding our legislative measure.

Performance Measures

TEDP achieved 120% of the goal for distributing accessible technology.

Telecommunications Equipment Distribution Program Goals for Fiscal Year 2027

- Collaborate with local organizations/agencies to expand outreach
- Expand offerings for TEDP (due to recent news from FCC)
- Create comprehensive video and documentation of online application.
- Consult with Nations, Pueblos, Tribes for policy and potential offerings to Indigenous people.
- Build rapport with higher level for networking and referrals.
- Provide a pilot test program for captioning glasses in FY26 and other potential items, with addition to catalog of selected equipment in FY27.
- Launch online application portal in FY26, and finetune experience based on feedback and user experience in FY27.

Administrative Services

The Administrative Services Department (ASD) provides financial management of the agency's fiscal operations. Administrative services support the agency's staff, financial and budgetary management, budgetary development, procurement operation for the agency, and ensure financial statements and audits comply with state and federal law. ASD strives to maintain the highest quality of administrative support for our agency with the highest level of integrity and ethics.

ASD is fully staffed with a team of skilled, professional and dedicated staff that play a vital ongoing role in ensuring smooth operations of financial processes for the agency. They are committed to delivering high quality service and supporting both agency staff and the agency's mission with professionalism, collaboration, and care.

Administrative Services Department staff members:

- Deborah Romero, Director of Administrative Services, Chief Financial Officer, Chief Procurement Officer
- Vairea Rice, Financial Services Specialist
- Rence Bregar, Human Resources & Business Operations Specialist
- Patrick Velasquez, Business Operations Specialist

ASD Accomplishments in FY25

- FY26 Budget Request – successful submission
- FY24 Annual Audit – clean audit with no findings
- FY26 Operating Budget – successful submission
- Timely Purchase Orders – daily operations
- Payment Vouchers – daily operations
- On-going training with Department of Finance, State Purchasing, General Service Motor Pool and Department of Information and Technology

ASD Challenges

- Continued revenue uncertainty
- No funds for conferences or training in professional development
- Office furniture is worn and outdated – staff need new chairs and ergonomic workstations

The FY27 budget request is submitted as a flat budget in the amount of 3,611,800 in accordance with the requirements set by the State Budget Division. While the submission reflects a flat budget, there is an approved increase in the General Fund request, which has been pre-approved by both the State Budget Division and the Governor's office. The increase to the General Fund request is 85,100 for two potential contracts, one with State Personnel for Human Resources services and the other for legal services that are essential to the ongoing operations and functions of our agency, and fall outside of the services provided by the New Mexico Department of Justice (NMDOJ). The NMDOJ has clarified that their legal representation is restricted to the New Mexico Commission for the Deaf and Hard of Hearing agency to the review of contracts. The NMDOJ represents the New Mexico Commission for Deaf and Hard of Hearing Board and not the agency.

The request also includes the continued transfer of funds to Regulation and Licensing Department (RLD) in the amount of 25,000 and Department of Vocational Rehabilitation (DVR) in the amount of 91,000.

Important FY27 Request Information

Four highlights of the agency's FY27 Request:

1. The agency is requesting 3,611,800
2. The requested revenue is 2,081,200 of General Fund, 412,500 of Fund Balance and 1,118,100 in other state funds (TRS).
3. The request continues to transfer to DVR of 91,500.
4. The request continues the transfer to RLD of 25,000.

Included in this packet are details of our FY27 appropriation request, along with information detailing the current struggles due to funding barriers and a mixed budget of general funds, fund balance and the collection of TRS Other State funds. Most notable in the request is the general fund needs for two potential contracts with the State Personnel Office for Human Resources Services and the other for legal services to the agency. As mentioned, the NMDOJ has made it clear that they serve the board's needs, not the agency, this is after having gone over a year without any legal services to the agency already. Several times throughout the year there have been times where legal questions have been asked and our partners in the state have suggested we speak to legal services only to now be told that this will be limited. As an agency this puts us in a situation where we cannot always make the most informed decision such as the case with pending concerns with statewide relay services. In addition, filling all the vacant positions created some strain on the one person who is providing the bulk of Human Resources services, and we can no longer operate without additional support from the State Personnel Office.

As I have stated time and time again, we continue to see a decline to the TRS Revenue collected by Taxation and Revenue. This past year the legislative session had some changes made to the collection language increasing the collection percentage from "thirty-three hundredths" percent to "one and sixty-six hundredths" percent, but dividing the amount of the collection between NMCDIII and 988, specifically SB 535, with 20% of the collection going to our agency and 80% going to the 988 Lifeline Fund. In a discussion from July to August at NMCDIII, we saw no noticeable increase in the amount collected and continue to anticipate the changes to be insufficient and potentially reducing the amount of surcharge collection to NMCDIII. We don't believe we will have sufficient data for any requests on funding until possibly the second quarter of the current fiscal year, which may have an impact on our request. Currently though our request assumes the collection of TRS funds.

One significant note is some of the discussion which started in June with relation to the TRS collections and state provided relay services. For the past several years, I have explained the federal transition from traditional Teletype Devices such as the TTY or other Traditional Relay Services (TRS), such as Speech to Speech (STS) and Captioned Telephone Services (CTS) to Real Time Text (RTT) which began December of FY18. With the pandemic well behind us we have seen a sharp decline in relay minutes across the state. While Section 225 of the Communications Act is what currently continues the traditional relay services obligation which requires legacy services to be provided in the state of New Mexico, the FCC has not changed that obligation. However, in June of 2025, there was a significant discussion on transition plans. While we continue to be obligated to serve the entire state, the sharp decline in minutes, particularly the CTS minutes, has created a domino effect of the per minute rate no longer effectively supporting the service in the state. This is a national problem and can be best described in a June response to the Multistate Average Rate Structure (MARS) report for the FCC. In the response, several states and providers of traditional relay services stated that the needed shift to digital (telecommunication services) without anyone being "left behind" is occurring and the rates need to reflect that shift. They also stated that "relay users and providers would be better served by developing concrete plans for an all-digital Telephone Relay Service (TRS) environment". These comments were in light of the upcoming state recertification process that the FCC conducts every 5 years with the next one occurring in 2028, and that in 2027 we will begin the Request for Proposal Process for a vendor to provide state relay services.

As it currently stands, the encouragement on the national level is for the transition period to wrap up before the recertification of the state as a relay provider. There are several possible outcomes: the state will no longer hold the obligation to provide these services because the transition to digital was successful; or we will still be obligated to provide the services but at a much higher rate; or, the one no one wants to see, is that the carriers throughout the state provide relay services and not the state itself. If that happens, there will be no collection of revenue. As part of our plans, we have been working to shift the Telecommunications Equipment Distribution Program to only digital support, with some exceptions, and increasing our outreach to assist the

community in their transition. We will also work with the FCC in whatever way they determine to provide the sunset of the analog services and transition. However, it is my belief that in the upcoming fiscal years, possibly by 2028, we will no longer have the other state fund revenue needed to support the increasing cost of providing these services without significant use of the remaining fund balance.

In FY26, the agency was appropriated 456,400 of reoccurring general fund and formally non-reoccurring fund of \$200,000 was made reoccurring. This made for a total of \$656,400 for a contract to provide services for DeafBlind/Deaf with Additional Disabilities/Deaf Seniors with Vancro. This additional funding created a Communication Facilitator service in FY25; it provides a manner for members of this community who need communication support over various types of telecommunications to now be able to share their laughter and their concerns, in real time, while being a part of the phone call. In the past, they were informed of a call. Often, we take things such as FaceTime or a Zoom call for granted being able to see and communicate with the person on the other end. The addition of the Communication Facilitator service to the contracted services is increasing this particularly vulnerable community's access to services via the phone and continues to be a resounding accomplishment as one of only 6 states providing such a service. The members of this community can now talk with their doctor over a video phone call, receiving tactile support to know if the person on the other end is laughing at a joke or looks serious delivering some tough news about their health. It is initiatives like this and fiscal support that we need to continue with this level of access. With continued need for Support Service Provider services and the Communication Facilitator program and expected continued growth in services, it is critical that the funds remain at their current level in FY26 for the upcoming Fiscal Year 27.

Deaf and Hard-of-Hearing

BU PCode
60400 P693

State of New Mexico
Contract by PCode Detail
(Dollars in Thousands)

Fund	Account	#	Contract Purpose	Actuals	FY 2027 Agency Request				Total	Justification	
					GF	OSF	ISF/IAT	FF			
04600	535200	Professional Services	1000	Professional Contracts for translation of agency documents. (Factsheets)	1.6	0.0	0.0	11.9	0.0	11.9	Professional Contracts for translation of agency documents. (Factsheets)
04600	535300	Other Services	1000	Telecommunication Relay Services FCC Mandated contract. Telecommunication Equipment Distribution program. Interpreters, Apprentice Interpreters, Interpreting agencies. Mentoring program, revamp of mentoring curriculum, Deaf, DeafBlind, DeafPlus, Deaf Seniors, Cart Services, Small contracts for professional development and training. Recycling, Zoom platform.	708.7	974.7	375.9	238.7	0.0	1,589.3	Detailed Justification on the agency P1. Telecommunication Relay Services FCC Mandated contract. Telecommunication Equipment Distribution program. Interpreters, Apprentice Interpreters, Interpreting agencies. Mentoring program, revamp of mentoring curriculum, Deaf, DeafBlind, DeafPlus, Deaf Seniors, Cart Services, Small contracts for professional development and training. Recycling, Zoom platform.
04600	535400	Audit Services	1000	Annual Audit	11.5	15.0	0.0	0.0	0.0	15.0	Annual Audit
04600	535600	IT Services	1000	Website hosting and maintenance.	8.3	5.5	0.0	0.0	0.0	5.5	Agency website hosting and maintenance.
TOTAL EXPENSE					730.1	995.2	375.9	250.6	0.0	1,621.7	

Commission for Deaf and Hard-of-Hearing

BU
60400

State of New Mexico

R-2 Transfers
(Dollars in Thousands)

Prov PCode	Prov Fund	Prov Account	Prov Account Name	Rec PCode	Rec Fund	Rec Account	Rec Account Name	2024-25 Actual Transfers	2025-26 Adopted Transfers	2026-27 Agency GF	2026-27 Agency OSF	2026-27 Agency ISF/IAT	2026-27 Agency FF	2026-27 Total Request	Justification
P693	04600	555100	Other Financi	P508	50000	499905	Other Financi	91.5	0	0	0	91.5	0	91.5	Rehabilitation services program of the Vocational Rehabilitation Division to match with federal funds to provide deaf and hard of hearing rehabilitation services.
P693	04600	555100	Other Financi	P616	20110	499905	Other Financi	25	0	0	0	25	0	25	signed language interpreting practicers board of the regulation and licensing department for interpreter licensure services.
Sum:								0	0	0	0	116.5	0	116.5	

REV EXP COMPARISON

(Dollars in Thousands)

60400 - Commission for Deaf and Hard-of-Hearing Persons

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES	2,081.2	412.5	1,118.1	0.0	3,611.8
Personal services and employee benefits	887.3	0.0	771.9	0.0	1,659.2
Contractual services	995.2	375.9	184.9	0.0	1,556
Other	198.7	36.6	44.8	0.0	280.1
Other financing uses	0.0	0.0	116.5	0.0	116.5
USES Total:	2,081.2	412.5	1,118.1	0.0	3,611.8
Net:	0.0	0.0	0.0	0.0	0.0

Deaf and Hard-of-Hearing

BU PCode
60400 P693

State of New Mexico

F4 PCode Detail
(Dollars in Thousands)

Fund	Account	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	FY 2027 Agency Request					Total	Justification
					GF	OSF	ISF/IAT	FF			
04600	520100 Exempt Perm Positions P/T&F/T	110.9	115.9	115.81	58.0	0.0	58.0	0.0	116.0	Request is aligned with the 2026 operating budget.	
04600	520300 Classified Perm Positions F/T	871.9	1,079.0	1,013.59	829.3	0.0	249.8	0.0	1,079.1	Request is aligned with the 2026 operating budget.	
04600	520800 Annl & Comp Paid At Separation	1.7	0.0	0	0.0	0.0	0.0	0.0	0.0		
04600	521100 Group Insurance Premium	87.4	95.9	150.04	0.0	0.0	150.0	0.0	150.0		
04600	521200 Retirement Contributions	189.1	202.1	214.99	0.0	0.0	215.0	0.0	215.0		
04600	521300 F I C A	71.5	65.1	69.28	0.0	0.0	69.3	0.0	69.3		
04600	521400 Workers' Comp Assessment Fee	2.5	0.2	0	0.0	0.0	0.0	0.0	0.0		
04600	521410 GSD Work Comp Insur Premium	0.0	3.3	0	0.0	0.0	0.8	0.0	0.8		
04600	521600 Employee Liability Ins Premium	2.1	3.3	0	0.0	0.0	6.0	0.0	6.0	Published schedule	
04600	521700 RHC Act Contributions	19.7	22.4	23.04	0.0	0.0	23.0	0.0	23.0	Published schedule	
	200 Personal services and employee benef	1,356.6	1,587.2	1,586.75	887.3	0.0	771.9	0.0	1,659.2		
04600	542100 Employee I/S Mileage & Fares	0.0	1.4	0	0.0	2.8	0.0	0.0	2.8	Agency staff will be traveling to more events.	
04600	542200 Employee I/S Meals & Lodging	0.6	5.0	0	0.0	6.2	0.0	0.0	6.2	Agency staff will be traveling to more events.	
04600	542300 Brd & Comm Mbr Meals & Lodging	0.5	3.6	0	0.0	4.0	0.0	0.0	4.0		
04600	542500 Transp - Fuel & Oil	1.2	7.0	0	7.0	0.0	0.0	0.0	7.0	Agency staff will be traveling to other events around the state.	
04600	542800 State Transp Pool Charges	17.4	19.4	0	26.0	0.0	0.0	0.0	26.0	As part of a mandatory trade-in program (GSD-TSD) two vehicles will be replaced with newer models resulting in an increase in cost due to the higher lease rates.	
04600	543400 Maint - Property Insurance	0.0	0.1	0	0.0	0.0	0.0	0.0	0.0		
04600	543830 IT HW/SW Agreements	1.5	0.0	0	0.0	0.0	0.0	0.0	0.0		
04600	544000 Supply Inventory IT	11.1	7.0	0	7.0	0.0	0.0	0.0	7.0		
04600	544100 Supplies-Office Supplies	0.6	6.0	0	5.0	0.0	0.0	0.0	5.0	Replace 5 broken and worn office chairs. Other office supplies needed for operations.	
04600	544900 Supplies-Inventory Exempt	1.6	0.0	0	0.0	1.0	0.0	0.0	1.0		
04600	545609 Report/Record Inter St Agency	0.0	3.0	0	0.0	0.0	0.0	0.0	0.0		
04600	545700 ISD Services	14.8	14.2	0	0.0	0.0	21.9	0.0	21.9	Published schedule	
04600	545710 DOIT HCM Assessment Fees	5.2	5.8	0	0.0	0.0	6.0	0.0	6.0	Published schedule	
04600	545900 Printing & Photo Services	0.8	0.0	0	0.0	0.0	0.0	0.0	0.0		
04600	546100 Postage & Mail Services	0.0	1.0	0	0.0	2.3	0.0	0.0	2.3		

Deaf and Hard-of-Hearing

State of New Mexico

BU PCode
60400 P693

F4 PCode Detail
(Dollars in Thousands)

Fund	Account	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	FY 2027 Agency Request					Total	Justification
					GF	OSF	ISF/IAT	FF			
04600	546400 Rent Of Land & Buildings	136.6	138.5	0	137.6	6.7	0.0	0.0	144.3	Increase cost to office leased space, resulting in an increase to account.	
04600	546500 Rent Of Equipment	4.5	7.5	0	0.0	0.0	0.0	0.0	0.0	Copy Machine	
04600	546600 Communications	4.1	4.0	0	0.0	3.9	0.0	0.0	3.9	Telecommunications for Las Cruces office.	
04600	546610 DOIT Telecommunications	28.5	26.6	0	15.0	0.0	16.9	0.0	31.9	Published schedule	
04600	546700 Subscriptions/Dues/License Fee	1.0	2.2	0	0.0	5.1	0.0	0.0	5.1		
04600	546800 Employee Training & Education	3.6	6.9	0	0.4	4.6	0.0	0.0	5.0	Ongoing training for staff to support day to day operation and professional development.	
04600	547900 Miscellaneous Expense	0.8	0.0	0	0.7	0.0	0.0	0.0	0.7		
04600	547999 Request to Pay Prior Year	0.0	0.0	0	0.0	0.0	0.0	0.0	0.0		
04600	549600 Employee O/S Mileage & Fares	0.7	9.6	0	0.0	0.0	0.0	0.0	0.0		
04600	549700 Employee O/S Meals & Lodging	4.4	12.0	0	0.0	0.0	0.0	0.0	0.0		
	400 Other	239.6	280.8	0	198.7	36.6	44.8	0.0	280.1		
04600	555100 Other Financing Uses	116.5	116.5	0	0.0	0.0	0.0	0.0	0.0	See R2 Form	
	500 Other financing uses	116.5	116.5	0	0.0	0.0	0.0	0.0	0.0		
TOTAL EXPENSE		1,712.6	1,984.5		1,086.0	36.6	816.7	0.0	1,939.3		

Deaf and Hard-of-Hearing

BU PCode
60400 P693

State of New Mexico

Contract by PCode Detail

(Dollars in Thousands)

Fund	Account	#	Contract Purpose	Actuals	----- FY 2027 Agency Request -----					Total	Justification
					GF	OSF	ISF/IAT	FF			
04600	535200	Professional Services	1000	Professional Contracts for translation of agency documents. (Factsheets)	1.6	0.0	0.0	11.9	0.0	11.9	Professional Contracts for translation of agency documents. (Factsheets)
04600	535300	Other Services	1000	Telecommunication Relay Services FCC Mandated contract. Telecommunication Equipment Distribution program. Interpreters, Apprentice Interpreters, Interpreting agencies. Mentoring program, revamp of mentoring curriculum, Deaf, DeafBlind, DeafPlus, Deaf Seniors, Cart Services, Small contracts for professional development and training. Recycling, Zoom platform.	708.7	974.7	375.9	173.0	0.0	1,523.6	Detailed Justification on the agency P1. Telecommunication Relay Services FCC Mandated contract. Telecommunication Equipment Distribution program. Interpreters, Apprentice Interpreters, Interpreting agencies. Mentoring program, revamp of mentoring curriculum, Deaf, DeafBlind, DeafPlus, Deaf Seniors, Cart Services, Small contracts for professional development and training. Recycling, Zoom platform.
04600	535400	Audit Services	1000	Annual Audit	11.5	15.0	0.0	0.0	0.0	15.0	Annual Audit
04600	535600	IT Services	1000	Website hosting and maintenance.	8.3	5.5	0.0	0.0	0.0	5.5	Agency website hosting and maintenance.
TOTAL EXPENSE					730.1	995.2	375.9	184.9	0.0	1,556.0	

**DETAIL OF CONTRACTUAL SERVICES
FORM E-5**

(Dollars in thousands)

Agency Name: COMMISSION FOR DEAF AND HARD OF HEARING

Business Unit: 60400

Program Name: COMMISSION FOR DEAF AND HARD OF HEARING

Program Code: P693

CONTRACT PURPOSE	PRIOR FISCAL YEAR					FY26 OPERATING BUDGET					FY27 BASE REQUEST				
	GF	OSF	IAT/ISF	FF	TOTAL	GF	OSF	IAT/ISF	FF	TOTAL	GF	OSF	IAT/ISF	FF	TOTAL
NM Mentoring is a staple of interpreter professional development for the state of NM. This program has been running since 2007 and served over 200 mentor/mentee pairs. Funding to pay mentors and recreate aging materials is crucial to keep this cornerstone operational.	2,076.0				2,076.0			25,900		25,900		22,000			22,000
TOTAL	661,000.0	-	207,382.0	-	868,382.0	909,500		717,800	0	1,627,300	995,204	375,888	184,908		1,556,000

Codes: GF=General Fund OSF=Other State Funds Revision no: _____

Revision Date: _____

Page 1 of 1

Check Box if this form is a revision

State of New Mexico
SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 60400
Agency: Commission for Deaf and Hard-of-Heari
Program:
Analyst: Deborah Romero
Phone: 505-795-0303

Request Type: Special (FY27) (Language O

Rank: 0

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

Sources		Uses	
Revenue Account	Amount	Uses Account	Amount
General Fund Transfers	0.0		0.0
Total Sources	0.0	Total Uses	0.0
Full Time Equivalents (FTE)			
Type	Amount of FTE	Request is related to a recurring expense	No
	0.00	Request is related to a capital request	No
Total FTE	0.00	Request is related to proposed legislation	No

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

The period of time for expending the one hundred thousand dollars (\$100,000) appropriated from the general fund in Subsection 140 of Section 5 of Chapter 160 of Laws 2025 for an audit of revenue collection for the telecommunication relay service fund in collaboration with the taxation and revenue department is extended through fiscal year 2027.

Justification Quantitative Data (Description)

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

Request to extend expiration date to 6/30/2027

Request: How the dollars will be spent.

Special audit of the TRS revenue collection to ensure companies are sending the correct amount to TRD.

Request: Explain why request is nonrecurring need.

Appropriated for FY26. no additional funds requested. Extention requested for special audit. The procurement for the special audit will need to go through the RFP process more time is needed to complete the RFP, The audit and the reporting for this/

Section 5 approved 2025 For an audit of revenue collection for the telecommunication relay service fund in collaboration with the taxation and revenue department.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

Performance: How will agency performance be affected.

Performance: How will agency performance will be improved.

Brief description of problem agency is addressing.

Special audit of the TRS revenue collection to ensure companies are sending the correct amount to TRD

DFA Performance Based Budgeting Data System

Annual Performance Report

Agency: 60400 Commission for Deaf and Hard-of-Hearing Persons

Program: P693 Deaf and Hard-of-Hearing

The purpose of the deaf and hard-of-hearing program is to serve as a dynamic resource that will enhance the quality of life for deaf and hard-of-hearing residents of New Mexico by being the recognized advocate on important issues impacting the deaf and hard-of-hearing community, the proactive provider of innovative programs and services and the statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.

Performance Measures:		2024-25 Target	2024-25 Result	Met Target	Year End Result Narrative
Output	Average number of relay minutes per month	10,000	2,852	No	Relay minutes across all service types are declining sharply in use, particularly Captioned Telephone Services, and is declining nationwide.
Output	Number of accessible technology equipment distributions	1,070	1,279	Yes	The Telecommunications Equipment Distribution Program (TEDP) achieved 120% of the goal for distributing accessible technology through outreach efforts, providing supportive information, and adding new accessible devices to program.
Output	Number of communication barriers addressed	21,000	22,928	Yes	Communication and accessibility barriers were addressed by utilizing both in-person and virtual platforms to connect with community members to advocate for their needs.
Output	Number of hours of professional development sponsored by the commission of deaf and hard-of-hearing persons	New	0	Undef	New PM in 2027
Output	Number of outreach events coordinated	122	140	Yes	115% of this goal was reached due to diligent and collaborative work with public and private partners to provide one-on-one information, education on telecommunications equipment, advocacy, and agency services to the community. Health and wellness fairs, food banks, and school districts proved to be effective venues for reaching participants and informing them about the equipment NMCDHH provides.

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P693 Deaf and Hard-of-Hearing

Performance Measures:		2024-25 Target	2024-25 Result	Met Target	Year End Result Narrative
Output	Number of sign language interpreters who participated in professional development sponsored by the New Mexico commission for deaf and hard-of-hearing persons, including in-house mentoring programs and events provided in collaboration with other organizations	200	88	Undef	Due to the preceding Community Engagement director's departure and the new director taking on a complex role, this measure was not met. However, commitment to this goal is on-going. Through observations and collaborations with the sign language interpreters who did participate in professional development, there are some significant notes that the department is hoping to address. Counting the number of interpreters leads to focusing on popular events that would attract more participants, which would distract from the need of smaller communities who do not have professional development elsewhere. This goal would benefit from an adjustment to better fit the needs of the community.
Output	Number of workshops and training sessions conducted	135	155	Yes	The department of Community Advocacy achieved 115% of this goal by providing educational resources and training on topics like American Sign Language, Deaf culture, and effective communication with 155 presentations delivered across the state in FY25.

Performance Measures Summary

P693 Deaf and Hard-of-Hearing

Purpose: The purpose of the deaf and hard-of-hearing program is to serve as a dynamic resource that will enhance the quality of life for deaf and hard-of-hearing residents of New Mexico by being the recognized advocate on important issues impacting the deaf and hard-of-hearing community, the proactive provider of innovative programs and services and the statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.

Performance Measures:		2023-24 Actual	2024-25 Actual	2025-26 Budget	2026-27 Request	2026-27 Recomm
Output	Number of workshops and training sessions conducted	133	155	140	140	
Output	Number of outreach events coordinated	111	140	150	150	
Output	Average number of relay minutes per month	4,269	2,852	9,000	9,000	
Output	Number of accessible technology equipment distributions	1,349	1,279	1,350	1,350	
Output	Number of sign language interpreters who participated in professional development sponsored by the New Mexico commission for deaf and hard-of-hearing persons, including in-house mentoring programs and events provided in collaboration with other organizations	120	88	150	Discont	
Output	Number of communication barriers addressed	21,482	22,928	21,500	21,500	
Output	Number of hours of professional development sponsored by the commission of deaf and hard-of-hearing persons	New	0	New	150	

New Mexico Commission for Deaf and Hard of Hearing Persons



FY 27 Strategic Plan

Mission Statement

The New Mexico Commission for Deaf and Hard of Hearing Persons provides effective leadership, education, advocacy and programs to reduce barriers to the social, economic, educational, cultural and intellectual well-being of Deaf, Hard of Hearing, DeafBlind, and Speech Disabled New Mexicans and their families, friends and colleagues.

Vision Statement

IMPACT & EMPOWER:

The New Mexico Commission for Deaf and Hard of Hearing Persons is a dynamic resource that will enhance the quality of life for Deaf, Hard of Hearing, DeafBlind, and Speech Disabled citizens of New Mexico by being:

- The recognized advocate on important issues impacting the Deaf, Hard of Hearing, DeafBlind, and Speech Disabled communities;
- The proactive provider of innovative programs and services; and
- The statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.

Statutory Authority

The New Mexico Commission for Deaf and Hard of Hearing Persons was established by §28-11B-1 NMSA 1978 and is tasked with the following duties (§28-11B-2).

The commission for Deaf and Hard of Hearing Persons shall:

- Supervise the activities of the Executive Director of the Commission;
 - Identify the needs of the Deaf and Hard of Hearing population of New Mexico;
 - Provide educational assistance to state agencies and, specifically, ensure agency compliance with regulations pertaining to Deafness promulgated pursuant to the Federal Americans with Disabilities (ADA) Act;
 - Coordinate with state agencies providing services for Deaf and Hard of Hearing persons;
 - Advocate for equal access to services and opportunities for Deaf and Hard of Hearing persons;
 - Provide continuing education services to Deaf and Hard of Hearing persons;
 - Assist in the establishment of a statewide interpreter referral service;
 - Review and coordinate certification and evaluation processes for interpreters;
 - Convene a minimum of four times each year in varying locations throughout the state.
 - Submit reports on its work for the preceding year to the governor and the legislature at least forty-five days prior to each regular legislative session.
-
- Community Advocacy provides:
 - Individual & Systems Advocacy within the community
 - Community Education
 - Information and Referral
 - Transition
 - Outreach/Booth events
 - Community Engagement provides:
 - Interpreter Mentoring and Professional Development

- Information Regarding Communication Access
 - Information and Referral
 - Social Media and Website Management
 - Agency Outreach
 - Interpreter Apprenticeship Program
 - Communication Access for staff and agency clients
 - Contract Management
 - NMCDHH Library
 - ADA Coordination for the agency
 - Information Technology Coordination for the agency
- Telecommunications Equipment Distribution (TED) Program provides:
 - Telecommunications Equipment and iPads for Deaf, Hard of Hearing, DeafBlind, and Speech Disabled Community
 - Continue oversight of the relay provision in the State of New Mexico including the FCC transition from traditional TTY relay calls to Real Time Text Technology and explore the adoption of IP-CTS services by the state.

Program Goals

Community Advocacy

- Continue the system advocacy by partnering with state agencies, city agencies/organizations, healthcare providers, law enforcement and others to work on VLOGs to educate our Deaf, DeafBlind, Hard of Hearing and Speech Disabled community on communication access.
- Increase system-wide advocacy by reviewing policies and developing stronger communication access policies with community agencies, non-profit, and for-profit companies, and local businesses, including hospitals, federal agencies, law enforcement, emergency management organizations, Social Security Administration, Department of Health, state agencies, entertainment centers, sporting event centers, and courts, etc.
- Continue our work with some of the law enforcement agencies in New Mexico and our Hearing Loss community in those areas with regard to the initial strategic plan for dissemination of a placard for use by law enforcement officers that will provide a level of communication for our Deaf and Hard of Hearing community during traffic stops. In FY26, our strategic plan includes work with the Department of Public Safety, local Sheriff's Offices and State Police and remove any possible barriers with the Non-Traditional communication registry established under Motor Vehicle Department.
- Collaborate with the New Mexico Coalition Against Domestic Violence has commenced, with the goal of developing two training sessions to be offered to shelters statewide during their core advocacy training. These trainings focus on addressing communication barriers.
- Continue collaborating with the Developmental Disabilities Services Division (DDSD) and their contractors to ensure that the agency is contracted with interpreter referral services and is consistently providing interpreter support for our Deaf, DeafBlind, and Hard of Hearing community.
- Increase the number of clients reached in the community to reduce or eliminate communication barriers. Explore improved procedures for reaching out to our marginalized populations that have been unable to secure our services. Continue to provide presentations on Hearing Loss Sensitivity, Effective Communication, Deaf Self Advocacy Training, etc. to the Deaf, DeafBlind, Hard of Hearing and hearing community in New Mexico, in person and remotely.
- Receive training for professional development on a range of topics including advocacy, and communication access

Community Engagement

Professional Development

- We will provide quality professional development for signed language interpreters in both on-site and distance-based models in a variety of formats effective for multiple learning styles. We will also collaborate with local and regional organizations to create a broad variety of opportunities.

- By changing our performance measure to hours instead of people, we can provide more opportunities for smaller communities.
- The more hours we are expected to provide, the higher the cost for the agency. We can do much more with more funding.
- New Mexico Mentoring has been a cornerstone to our interpreting community since its inception in 2007. We need to remake several of these curricula to keep us relevant and useful. By doing this we make the program more attractive to mentors and mentees, creating a positive impact on the workforce serving our Deaf, DeafBlind, and Hard of Hearing constituents.
- Our Apprentice Interpreter Program is a unique space for novice interpreters to gain skills and confidence in their interpreting ability. If we have more funding, we can support more members in the annual cohort. Our staff interpreter will continue to serve as their mentor.

Library

- We will bring new interest from constituents to our agency library to support community members learning and cultural competency when working with Deaf, DeafBlind, Hard of Hearing, Deaf with Additional Disabilities, and Speech Disabled individuals.
 - With increased funding, we can expand our collection and pursue a more robust and user-friendly database to help borrowers find the materials most useful to them.
 - By featuring these materials on our website and social media channels, we can get the word out to more constituents. This will require using the paid versions of these services, at an increased cost.
 - To support novice interpreters on their mission to achieve national certification, required in NM to practice interpreting after their first five years on a provisional license, we will create independent study programs to incentivize and bolster their learning.

Online Accessibility

- As a state agency, we will be fully compliant with Web Content Accessibility Guidelines AA 2.1 in FY2027.
 - We will continue to monitor our website and digital materials to ensure accessibility guidelines are met. As new tools become available, we will need training to learn the ins and outs of making these new avenues accessible.
- We will continue to serve as a resource for community questions.
 - Community Engagement is responsible for answering or routing questions submitted to our website.
 - The NM Interpreter Distribution Listserv will be maintained to share learning opportunities, job postings, rules and regulations changes, and other information with ASL interpreters.

Communication Access

- We will coordinate effective communication access services for our staff and clients in the most cost-effective ways possible.
 - Our full-time staff interpreter takes the majority of interpreting assignments in the agency. She is also responsible for coordinating contract interpreters when more than one interpreter is required or when assignments happen concurrently.
 - Direct contractors save the agency money over using a third-party interpreting agency. We have used these contractors to also support other agencies' events. If we have more funding, we can support these other agencies when they overlook the essentials of communication access.
 - Assignments in rural parts of the state are hard to fill when travel time must be paid out of a small budget. If more funds are made available, we can better serve our constituents in rural areas. When this is not feasible, we will strive to meet these needs with remote services via Zoom or other platforms.

Employee Training

- To keep abreast of new methods and research in our fields, we will take training relevant to our positions.

- We will prioritize virtual training in interpreting and accessibility, but not all opportunities are made available online. Out-of-state travel may be necessary, and additional funds will be required.

Telecommunications Equipment Distribution Program

- Collaborate with local organizations/agencies to expand outreach
- Expand offerings for TEDP (due to recent news from FCC)
- Create comprehensive video and documentation of online application.
- Consult with Nations, Pueblos, Tribes for policy and potential offerings to Indigenous people.
- Build rapport with higher level for networking and referrals.
- Provide a pilot test program for captioning glasses in FY26 and other potential items, with addition to catalog of selected equipment in FY27.
- Launch online application portal in FY26, and finetune experience based on feedback and user experience in FY27.

Agency Name: NM Commission for Deaf and Hard of Hearing

Business Unit: 60400

**APPROPRIATION REQUEST
CERTIFICATION
FORM S-1**

I hereby certify that the accompanying summary and detailed statements are true and correct to the best of my knowledge and belief and that the arithmetic accuracy of all numeric information has been verified.

Yes, this agency provides behavioral health services

No, this agency does not provide behavioral health services

G. Nathan Gomme *G. Nathan Gomme*

AGENCY HEAD

Executive Director

TITLE

John Hooper *John Hooper*

APPROVED (Board/Commission Chairperson)

Chairperson

TITLE

Deborah Romero *Deborah Romero*

AGENCY CONTACT (CFO)

CFO

TITLE

505 Marquette Ave. NW Suite 1550 Albuquerque, NM 87102

ADDRESS

Cell Phone - 505-795-0303

PHONE NUMBER

Note: Appropriation Requests for agencies headed by a board or commission must be approved by the board or commission by official action and signed by the chairperson. Operating Budgets of other agencies must be signed by the director or secretary. Appropriation Requests not properly signed will be returned.

**FY26 APPROPRIATION REQUEST
FORM E-6B LEASED PASSENGER-RELATED VEHICLES**

Account code 542800

LEASED VEHICLE INFORMATION @ 7/1/25

Agency Name: New Mexico Commission for Deaf & Hard of Hearing

Business Unit: 60400

Program Name: NM Commission for Deaf & Hard of Hearing

Program Code: P963

Item No.	LONG TERM LEASES ONLY						Lease Type Operational (O) or Standard (S)	Long Term Only			SHORT TERM ONLY			Put (x) if Fed \$
	Year	Make/Model	Vehicle Type	A** R C	License Plate Number	Mileage As of 7/1/25		A	B	A x B = C	D	E	D x E = F	
								FY27 Monthly Rate S= Rate Schedule	Number of months to lease	Total cost Rate FY27	Daily Rate Based On Vehicle Type	No. of Days	Total Lease Rate	
EX														
1	2009	Dodge Caravn	05A	C	001415SG	84,395	Operational (O)	267	12	3,200.6				-
2	2006	Dodge Caravn	05A	R	G64513	115,043	Operational (O)	267	12	3,200.6				-
3	2021	Nissan Altima	02B	C	009157SG	13,718	Standard (S)	798	12	9,576.0				-
4	2021	Nissan Altima	02B	C	009153SG	12,119	Standard (S)	798	12	9,576.0				-
5										-				-
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18										-				-
19										-				-
TOTAL LONG TERM:								25,553.3	TOTAL SHORT TERM:			-		

Operational(O) rate for FY27 will be

** Code A = additional leased vehicle request C = vehicle currently leased R = request to replace previously purchased vehicle