



NEW MEXICO
**PUBLIC REGULATION
COMMISSION**

COMMISSIONERS

GABRIEL AGUILERA
GREG NIBERT
PATRICK O'CONNELL

P.O. Box 1269
Santa Fe, NM 87504-1269

CHIEF OF STAFF

Cholla Khoury

August 28, 2025

Dr. Andrew Miner, Director/Deputy Secretary
Department of Finance and Administration/State Budget Division
190 Bataan Memorial Bldg.
Santa Fe, NM 87501

Mr. Charles Sallee, Director
Legislative Finance Committee
325 Don Gaspar, Suite 101
Santa Fe, NM 87501

Dear Dr. Miner and Mr. Sallee,

I respectfully submit the Fiscal Year (FY) 2027 appropriation request for the Public Regulation Commission (PRC). The agency is requesting a total base budget request of \$23,364,600 which is an increase of 5.9 percent from the FY26 operating budget. This includes a General Fund increase of \$914,000, or 5.8 percent. This request reflects the PRC's needs to achieve the vision of the Governor and Legislature for a highly skilled, professional agency. The PRC is focused on providing growth for employees, employee retention through means of adequate compensation, reforming processes, and increasing capacity. This increase also includes increases for our new case management system's maintenance and license fees, increases in audit rates, GSD rates, DOIT rates, and 2025 SB376.

The request includes an increase in salaries so that the PRC can maintain and retain qualified staff. The increase also includes additional compensation for the newly implemented SPO architecture.

In FY26 the P611 Policy and Regulation program and the P613 Program Support were consolidated into one program, P611 and renamed Public Regulation Commission. The base budget appropriation request includes the following:

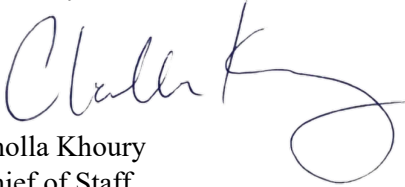
- The PRC requests an increase of 4.2 percent in the Personal Services and Employee Benefits category that includes an applied vacancy rate of 3 percent.
- The PRC requests an increase of 0.9 percent in the Contractual Services category, and
- The PRC requests an increase of 21.6 percent in the Other Expenses category for operating costs.

In FY26 the P614 Special Revenues program, the FY27 base budget request includes an increase of 5.3 percent for additional costs related to the Pipeline Safety program. This is the mechanism to get the funds out of the pipeline safety fee fund and into the operating fund.

In addition to the base budget request described above, the agency is requesting additional GRO funds for personal services and employee benefits for an additional 5 FTE for a new Community Solar Division. This division will be responsible for facilitating the Community Solar Program and would no longer require the agency to outsource the services to a third-party administrator in order to facilitate the program. The GRO request also includes the additional costs for equipment, subscription and dues, training and education, and travel for the requested additional FTE. These FTE include a Project Manager, Attorney Supervisor/Division Director, Public Utilities Economist, Engineer Professional I and a Management Analyst position.

If you require additional information or have any questions, please contact Miranda Mascarenas Administrative Services Director/CFO, at (505) 231-7239.

Sincerely,

A handwritten signature in blue ink, appearing to read "Cholla Khoury", with a large, stylized flourish at the end.

Cholla Khoury
Chief of Staff

**APPROPRIATION REQUEST
CERTIFICATION
FORM S-1**

Agency Name: Public Regulation Commission

Business Unit: 43000

I hereby certify that the accompanying summary and detailed statements are true and correct to the best of my knowledge and belief and that the arithmetic accuracy of all numeric information has been verified.



Cholla Khoury, Chief of Staff



Gabriel Aguilera, Chair



Miranda Mascarenas, ASD Director/Chief Financial Officer

142 W. Palace Ave. Santa
Fe NM 87501

(505) 231-7239

miranda.mascarenas@prc.nm.gov

Note: Appropriation Requests for agencies headed by a board or commission must be approved by the board or commission by official action and signed by the chairperson. Operating Budgets of other agencies must be signed by the director or secretary. Appropriation Requests not properly signed will be returned.

FY27 Appropriation Request Checklist

Agency Name: Public Regulation Commission

Business Unit: 43000

Reports to Include in PDF Submission

Form #	Title	
X	Cvr Ltr	Cover Letter <i>Agency Level</i>
X	S-1	Certification <i>Agency Level</i>
X	S-2	Organizational Chart <i>Agency/Program Level</i>
X	S-8	Financial Summary (BFM) <i>Agency/Program Level</i>
X	S-9	Account Code Revenue / Expenditure Report <i>Agency/Program Level</i>
X	S-10	Fund Balance Projection <i>Fund Level</i>
X	S-13	Detail of Rate Line Items (see instructions) <i>Agency Level</i>
X	P-1	Program Narrative <i>Program Level</i>
X	R-2	Transfer Report <i>Agency Level</i>
X	REV/EXP	Revenue-Expenditure Comparison Report <i>Agency/Program Level</i>
X	FFRW	Detail of Federal Funds Revenue Worksheet <i>Agency/Program Level</i>
N/A	EB-1	Expansion Justifications <i>Program Level</i>
N/A	EB-2	Expansion Fiscal Summary <i>Program Level</i>
N/A	EB-3	Expansion Line Item Detail <i>Program Level</i>
N/A	LFR	Legislating for Results Expansion Tool <i>Program Level</i>
X	E4	Pcode Detail <i>Program Level</i>
X	E5	Contract by Pcode <i>Program Level</i>
X	SAR	Special Appropriation Request Report <i>Agency Level</i>
X	APR	Annual Performance Report <i>Program Level</i>
X	Table 2	Table 2 Performance Measure Summary <i>Program Level</i>
X	SP	Strategic Plan <i>Agency Level</i>
X	ITP	Information Technology Plan <i>Agency Level</i>
X	C-1	Base Operating Budget <i>Agency Level</i>
X	C-2	IT Request Plan <i>Agency Level</i>
N/A	Perf Audit	Update to LFC Performance Audits (within last 2 yea <i>Agency Level</i>

Documents to Attach in BFM (PDF Optional)

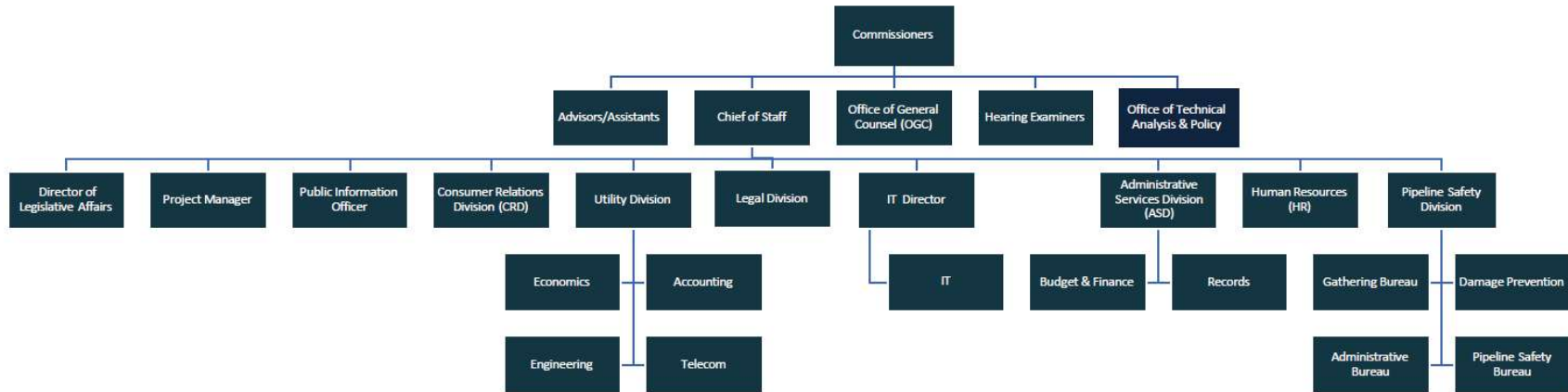
Where to Attach

X	Board Cert	Board or Commission Budget Certification <i>Form 9900</i>
N/A	E-6B	Leased Passenger-Related Vehicles <i>Form 3300/4300</i>

Agency Name: Public Regulation Commission
Program Name: Rollup

Business Unit: 43000
Program Code: Agency

APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



S-8 Financial Summary

(Dollars in Thousands)

BU PCode Department
43000 0000 0000000000

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	Base	----- FY 2027 Agency Request -----		Total
						Expansion		
REVENUE								
111 General Fund Transfers	12,903.0	12,561.0	15,887.3	0.0	16,698.1	0.0		16,698.1
112 Other Transfers	1,964.2	2,306.2	2,355.0	0.0	2,479.1	0.0		2,479.1
120 Federal Revenues	1,560.4	1,367.2	1,584.8	0.0	1,708.3	0.0		1,708.3
130 Other Revenues	1,964.2	1,681.5	2,355.0	0.0	2,479.1	0.0		2,479.1
REVENUE, TRANSFERS	18,391.8	17,915.9	22,182.1	0	23,364.6	0.0		23,364.6
REVENUE	18,391.8	17,915.9	22,182.1	0	23,364.6	0.0		23,364.6
EXPENSE								
200 Personal services and employee benefits	14,090.5	12,966.7	16,903.3	17,105.8	17,502.8	0.0		17,502.8
300 Contractual services	657.3	381.2	829.4	0.0	836.5	0.0		836.5
400 Other	1,679.8	1,574.5	2,094.4	0.0	2,546.2	0.0		2,546.2
EXPENDITURES	16,427.6	14,922.4	19,827.1	17,105.79	20,885.5	0.0		20,885.5
500 Other financing uses	1,964.2	2,189.6	2,355.0	0.0	2,479.1	0.0		2,479.1
OTHER FINANCING USES	1,964.2	2,189.6	2,355.0	0	2,479.1	0.0		2,479.1
EXPENSE	18,391.8	17,112.1	22,182.1	17,105.79	23,364.6	0.0		23,364.6
FTE POSITIONS								
810 Permanent	114.00	0.00	124.00	124.00	129.00	0.00		129.00
FTEs	114.00	0.00	124.00	124.00	129.00	0.00		129.00
FTE POSITIONS	114.00	0.00	124.00	124.00	129.00	0.00		129.00

BU PCode Department
43000 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
499105	General Fd. Appropriation	12,903.0	12,561.0	15,887.3	0.0	16,698.1	0.0	16,698.1
111	General Fund Transfers	12,903.0	12,561.0	15,887.3	0.0	16,698.1	0.0	16,698.1
499905	Other Financing Sources	0.0	342.0	0.0	0.0	0.0	0.0	0.0
499906	OFS - INTRA-Agency	1,964.2	1,964.2	2,355.0	0.0	2,479.1	0.0	2,479.1
112	Other Transfers	1,964.2	2,306.2	2,355.0	0.0	2,479.1	0.0	2,479.1
451903	Federal Direct - Operating	1,560.4	1,367.2	1,584.8	0.0	1,708.3	0.0	1,708.3
120	Federal Revenues	1,560.4	1,367.2	1,584.8	0.0	1,708.3	0.0	1,708.3
415102	Pipeline Fees	1,964.2	1,607.0	2,355.0	0.0	2,479.1	0.0	2,479.1
424302	Printing & Reproduction	0.0	74.4	0.0	0.0	0.0	0.0	0.0
441201	Interest On Investments	0.0	0.0	0.0	0.0	0.0	0.0	0.0
130	Other Revenues	1,964.2	1,681.5	2,355.0	0.0	2,479.1	0.0	2,479.1
TOTAL REVENUE		18,391.8	17,915.9	22,182.1	0	23,364.6	0.0	23,364.6
520100	Exempt Perm Positions P/T&F/T	2,282.6	2,165.3	3,032.9	2,990.8	2,793.2	0.0	2,793.2
520200	Term Positions	0.0	0.0	0.0	0.0	0.0	0.0	0.0
520300	Classified Perm Positions F/T	7,906.4	7,155.5	9,299.2	9,325.9	9,574.6	0.0	9,574.6
520600	Paid Unused Sick Leave	0.0	7.8	0.0	0.0	0.0	0.0	0.0
520700	Overtime & Other Premium Pay	38.0	41.3	38.0	0.0	38.0	0.0	38.0
520800	Annl & Comp Paid At Separation	0.0	61.2	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	835.3	725.5	962.8	1,432.1	1,381.2	0.0	1,381.2
521200	Retirement Contributions	1,927.9	1,793.3	2,341.6	2,347.1	2,417.1	0.0	2,417.1
521300	F I C A	753.3	697.9	918.3	756.3	947.1	0.0	947.1
521400	Workers' Comp Assessment Fee	1.1	0.9	1.2	0.0	1.2	0.0	1.2
521410	GSD Work Comp Insur Premium	10.4	9.3	13.7	0.0	8.0	0.0	8.0
521500	Unemployment Comp Premium	0.6	0.5	0.2	0.0	9.1	0.0	9.1
521600	Employee Liability Ins Premium	133.7	121.7	52.3	0.0	82.1	0.0	82.1
521700	RHC Act Contributions	201.2	186.4	243.1	253.5	251.2	0.0	251.2
200	Personal services and employee benef	14,090.5	12,966.7	16,903.3	17,105.8	17,502.8	0.0	17,502.8
535100	Medical Services	1.0	0.2	1.0	0.0	1.5	0.0	1.5
535200	Professional Services	448.2	235.5	448.2	0.0	448.2	0.0	448.2
535300	Other Services	73.5	74.2	73.5	0.0	73.5	0.0	73.5
535400	Audit Services	41.9	35.9	44.0	0.0	50.6	0.0	50.6
535500	Attorney Services	14.0	5.3	14.0	0.0	14.0	0.0	14.0
535600	IT Services	78.7	30.1	248.7	0.0	248.7	0.0	248.7

BU PCode Department
43000 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
300	Contractual services	657.3	381.2	829.4	0.0	836.5	0.0	836.5
542100	Employee I/S Mileage & Fares	10.0	2.6	10.8	0.0	10.8	0.0	10.8
542200	Employee I/S Meals & Lodging	137.5	77.6	140.1	0.0	170.1	0.0	170.1
542300	Brd & Comm Mbr Meals & Lodging	0.0	1.1	0.0	0.0	0.0	0.0	0.0
542310	Brd & Comm Mbr Mileage & Fares	0.0	0.7	0.0	0.0	0.0	0.0	0.0
542500	Transp - Fuel & Oil	44.6	27.9	44.6	0.0	46.2	0.0	46.2
542600	Transp - Parts & Supplies	25.5	9.2	25.5	0.0	26.4	0.0	26.4
542700	Transp - Transp Insurance	9.5	6.2	3.8	0.0	3.4	0.0	3.4
542800	State Transp Pool Charges	2.4	0.0	3.9	0.0	3.9	0.0	3.9
543200	Maint - Furn, Fixt, Equipment	4.0	0.0	2.5	0.0	2.5	0.0	2.5
543400	Maint - Property Insurance	8.4	8.2	8.6	0.0	8.6	0.0	8.6
543500	Maint - Supplies	4.0	1.3	4.0	0.0	4.0	0.0	4.0
543820	Maintenance IT	1.0	0.0	1.0	0.0	151.0	0.0	151.0
543830	IT HW/SW Agreements	24.2	21.1	23.8	0.0	273.8	0.0	273.8
544000	Supply Inventory IT	60.9	310.7	101.8	0.0	101.8	0.0	101.8
544100	Supplies-Office Supplies	8.7	11.0	8.9	0.0	8.9	0.0	8.9
544200	Supplies-Medical, Lab, Personal	0.1	0.1	0.1	0.0	0.1	0.0	0.1
544400	Supplies-Field Supplies	7.8	1.4	7.8	0.0	7.8	0.0	7.8
544500	Supplies-Food	0.0	0.9	0.0	0.0	0.0	0.0	0.0
544600	Supplies-Kitchen Supplies	0.0	0.1	0.0	0.0	0.0	0.0	0.0
544700	Supplies-Clothing, Unifirms, Linen	9.6	10.2	9.6	0.0	9.6	0.0	9.6
544800	Supplies-Education&Recreation	0.0	0.1	0.0	0.0	0.0	0.0	0.0
544900	Supplies-Inventory Exempt	17.3	25.1	17.3	0.0	17.3	0.0	17.3
545600	Reporting & Recording	210.3	70.2	210.3	0.0	210.3	0.0	210.3
545700	ISD Services	63.2	54.8	89.9	0.0	101.3	0.0	101.3
545710	DOIT HCM Assessment Fees	40.5	37.4	46.4	0.0	46.7	0.0	46.7
545900	Printing & Photo Services	16.0	9.0	16.2	0.0	19.2	0.0	19.2
546100	Postage & Mail Services	8.0	2.5	8.0	0.0	8.0	0.0	8.0
546400	Rent Of Land & Buildings	320.1	311.0	517.4	0.0	517.4	0.0	517.4
546500	Rent Of Equipment	19.9	14.0	19.9	0.0	19.9	0.0	19.9
546600	Communications	1.4	0.0	1.4	0.0	1.4	0.0	1.4
546610	DOIT Telecommunications	125.7	117.1	145.1	0.0	137.6	0.0	137.6
546700	Subscriptions/Dues/License Fee	144.2	152.0	254.5	0.0	254.5	0.0	254.5

BU PCode Department
43000 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
546709	Subscription & Due Interagency	0.0	0.2	0.0	0.0	0.0	0.0	0.0
546800	Employee Training & Education	98.0	107.7	107.2	0.0	107.2	0.0	107.2
546900	Advertising	93.7	83.1	93.7	0.0	96.7	0.0	96.7
547900	Miscellaneous Expense	2.3	2.1	2.3	0.0	2.3	0.0	2.3
547909	Misc Expense Interagency	0.0	0.3	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	53.0	39.2	56.0	0.0	56.0	0.0	56.0
549700	Employee O/S Meals & Lodging	108.0	58.2	112.0	0.0	121.5	0.0	121.5
400	Other	1,679.8	1,574.5	2,094.4	0.0	2,546.2	0.0	2,546.2
555100	Other Financing Uses	0.0	225.4	0.0	0.0	0.0	0.0	0.0
555106	OFU - INTRA-Agency	1,964.2	1,964.2	2,355.0	0.0	2,479.1	0.0	2,479.1
500	Other financing uses	1,964.2	2,189.6	2,355.0	0.0	2,479.1	0.0	2,479.1
TOTAL EXPENSE		18,391.8	17,112.1	22,182.1	17,105.79	23,364.6	0.0	23,364.6
810	Permanent	114.00	0.00	115.00	124.00	129.00	0.00	129.00
810	Permanent	114.00	0.00	115.00	124.00	129.00	0.00	129.00
TOTAL FTE POSITIONS		114.00	0.00	115.00	124.00	129.00	0.00	129.00

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency: <u>Public Regulation Commission</u>	Business Unit: <u>43000</u>
Fund Name: <u>Pipeline Safety Fund</u>	Fund Number: <u>37700</u>
Legal Auth. <u>Section 70-3-13 through 70-3-21 NMSA 1978</u>	

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY25	0
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ADJUSTMENTS

Add:

Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY25	0
Other (explain in detail)	0

Deduct:

Liabilities not reflected in FCD Reports at close of FY25	0
Fund balance designated by law for future expenditure (non-reverting funds)	867,700
Amount due to State General Fund or other fund designated by statute	0
Other (explain in detail)	0
FY25 revision not reflected in liabilities	0

Total Adjustments	867,700
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ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY25	867,700
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Add:

Projected revenue/sources (less fund balance budgeted) for FY26	2,075,800
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Deduct:

Projected total expenditures for FY26	(2,257,300)
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ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY26	686,200
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Add:

Projected revenue/sources (less fund balance requested) for FY27	2,479,100
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Deduct:

Total expenditures budgeted in appropriation request	(2,479,100)
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ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27	686,200
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State of New Mexico

Rate Report - Selected Line Items for Rates

(Dollars in Thousands)

Org Unit	Line		2024-25	2025-26	-----FY 2027-----				Opbud
			Actuals	OpBud	Request		Recommendation		
					Base	Expansion	Base	Expansion	
43000 P611 Public Regulation Commission	521410	GSD Work Comp Insur Premium	9.33	13.7	8	0	0	0.0	0.0
	521500	Unemployment Comp Premium	0.49	0.2	9.1	0	0	0.0	0.0
	521600	Employee Liability Ins Premium	121.68	52.3	82.1	0	0	0.0	0.0
	535400	Audit Services	35.95	44	50.6	0	0	0.0	0.0
	542700	Transp - Transp Insurance	6.25	3.8	3.4	0	0	0.0	0.0
	542800	State Transp Pool Charges	0	3.9	3.9	0	0	0.0	0.0
	543400	Maint - Property Insurance	8.24	8.6	8.6	0	0	0.0	0.0
	545700	ISD Services	54.81	89.9	101.3	0	0	0.0	0.0
	545710	DOIT HCM Assessment Fees	37.39	46.4	46.7	0	0	0.0	0.0
	546610	DOIT Telecommunications	117.12	145.1	137.6	0	0	0.0	0.0
43000 P611 Public Regulation Commission			391.24	407.9	451.3	0	0	0.0	0.0
			391.24	407.9	451.3	0	0	0	0.0

State of New Mexico
Rate Report - Selected Line Items for Rates
(Dollars in Thousands)

Totals by Line Item			-----FY 2027-----						
BusUnit	Line Item	2024-25	2025-26	Request		Recommendation		Opbud	
		Actuals	Opbud	Base	Expansion	Base	Expansion		
43000	521410	GSD Work Comp Insur Premium	9.33	13.7	8	0	0	0.0	0.0
	521500	Unemployment Comp Premium	0.49	0.2	9.1	0	0	0.0	0.0
	521600	Employee Liability Ins Premium	121.68	52.3	82.1	0	0	0.0	0.0
	535400	Audit Services	35.95	44	50.6	0	0	0.0	0.0
	542700	Transp - Transp Insurance	6.25	3.8	3.4	0	0	0.0	0.0
	542800	State Transp Pool Charges	0	3.9	3.9	0	0	0.0	0.0
	543400	Maint - Property Insurance	8.24	8.6	8.6	0	0	0.0	0.0
	545700	ISD Services	54.81	89.9	101.3	0	0	0.0	0.0
	545710	DOIT HCM Assessment Fees	37.39	46.4	46.7	0	0	0.0	0.0
	546610	DOIT Telecommunications	117.12	145.1	137.6	0	0	0.0	0.0
		Grand Total	391.24	407.9	451.3	0	0	0.0	0.0

Public Regulation Commission

BU
43000

State of New Mexico

R-2 Transfers
(Dollars in Thousands)

Prov PCode	Prov Fund	Prov Account	Prov Account Name	Rec PCode	Rec Fund	Rec Account	Rec Account Name	2024-25 Actual Transfers	2025-26 Adopted Transfers	2026-27 Agency GF	2026-27 Agency OSF	2026-27 Agency ISF/IAT	2026-27 Agency FF	2026-27 Total Request	Justification
P611	37700	555106	OFU - INTRA	P611	55000	499906	OFS - INTRA	0	0	0	0	0	0	0	
Sum:									0	0	0	0	0	0	

Public Regulation Commission

BU
43000

State of New Mexico

R-2 Transfers
(Dollars in Thousands)

Prov PCode	Prov Fund	Prov Account	Prov Account Name	Rec PCode	Rec Fund	Rec Account	Rec Account Name	2024-25 Actual Transfers	2025-26 Adopted Transfers	2026-27 Agency GF	2026-27 Agency OSF	2026-27 Agency ISF/IAT	2026-27 Agency FF	2026-27 Total Request	Justification	
P614	37700	555106	OFU - INTRA	P611	55000	499906	OFS - INTRA	0	0	0	2,479.1	0	0	2,479.1	To move money from the pipeline safety fee fund to the operating fund.	
Sum:									0	0	0	2,479.1	0	0	2,479.1	

REV EXP COMPARISON

(Dollars in Thousands)

43000 - Public Regulation Commission

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES	16,698.1	2,479.1	2,479.1	1,708.3	23,364.6
Personal services and employee benefits	13,943.1	0.0	2,138.2	1,421.5	17,502.8
Contractual services	755.5	0.0	81.0	0.0	836.5
Other	1,999.5	0.0	259.9	286.8	2,546.2
Other financing uses	0.0	2,479.1	0.0	0.0	2,479.1
USES Total:	16,698.1	2,479.1	2,479.1	1,708.3	23,364.6
Net:	0.0	0.0	0.0	0.0	0.0

State of New Mexico
SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 43000
Agency: Public Regulation Commission
Program:
Analyst: Miranda Mascarenas
Phone: Miranda Mascarenas

Request Type: GRO requests

Rank: 1

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

Sources		Uses	
Revenue Account	Amount	Uses Account	Amount
	0.0	Other	34.1
Total Sources	0.0	Personal Services & Employee Be	697.9
Full Time Equivalents (FTE)		Total Uses	732.0
Type	Amount of FTE	Request is related to a recurring expense	No
	0.00	Request is related to a capital request	No
Total FTE	0.00	Request is related to proposed legislation	No

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

To administer the Community Solar Program.

Justification Quantitative Data (Description)

To continue the Commission's implementation of the Community Solar Act, NMSA 1978 62-16B-1 et seq. This division will be responsible for facilitating the Community Solar Program and would no longer require the agency to outsource the services to a third-party administrator in order to facilitate the program.

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

This request will be spent on a new Community Solar Division. This division will be responsible for facilitating the Community Solar Program and would no longer require the agency to outsource the services to a third-party administrator in order to facilitate the program. The request includes funding for 5 FTE and related equipment, subscription and dues, training and education, and travel for the additional requested FTE.

Request: How the dollars will be spent.

This request will be spent on a new Community Solar Division. This division will be responsible for facilitating the Community Solar Program and would no longer require the agency to outsource the services to a third-party administrator in order to facilitate the program. These FTE include a Project Manager, Attorney Supervisor/Division Director, Public Utilities Economist, Engineer Professional I and a Management Analyst position. The request also includes the additional costs for equipment, subscription and dues, training and education, and travel for the additional requested FTE.

Request: Explain why request is nonrecurring need.

The request is currently a nonrecurring need because sufficient consumer interest is yet to be established and the need for additional capacity, which would justify long term, recurring investment, is not yet proven.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

The NMPRC will not have sufficient funding or staffing to administer the Community Solar Program in FY27.

Performance: How will agency performance be affected.

Without this project, the agency will be unable to administer the Community Solar program.

Performance: How will agency performance will be improved.

With this pilot project, the agency will be more agile to respond to the demands of implementing the legislative directives than if the administration of the program was outsourced via contract. With the proposed team of professionals, the agency will be able to respond to consumer protection demands, oversight and implementation of current community solar developments and, if justified, the solicitation and selection of the next round of community solar developments without being constrained by the budget of a contract. Currently, project administration is outsourced to a contractor, who must work within the scope and budget of the contract—meaning the ability to adjust the administration to respond to developing needs is limited. By creating a division specifically to administer the project, the agency can deploy resources as necessary to address whatever the developing demand is, whether that's working as a mediator between developers and utilities, working on consumer protection, developing an RFP for a future solicitation or working with sister agencies to monitor and enforce the low-income requirement of project subscriptions.

Brief description of problem agency is addressing.

The current contract for program administration ends June 30, 2026. The fees collected during the first round of applications are already spent and can no longer support the cost of administering the program. Under statute, additional fees cannot be collected unless additional capacity is added to the program. Because the consumer in the program is not yet established, it is unwise at this time to increase capacity.

Program Description:

The NMPRC consists of the Commission, General Counsel, Hearing Examiners, Consumer Relations Division, Utilities Division, Pipeline Safety, Legal Division (including one-half of the advocacy staff), Administrative Services (including Information Technology (IT) services, financial services and budget, fleet management, Human Resources (HR), records management), and the Chief of Staff's Office. The Office of General Counsel is solely advisory staff and serves as legal advisors to the Commission on all matters coming before the Commission and defends and enforces the Commission orders. The Hearing Examiners are advisory staff that assist the Commission in hearing adjudicated matters and developing the record underlying decisions in litigated proceedings. The Consumer Relations Division are operational staff who assist consumers with inquiries and complaints against companies that are regulated by the Public Regulation Commission. The Utilities Division serves as advocacy staff to the Commission in the regulation of electric, natural gas, renewable energy sources, telecommunications and water and wastewater systems as provided by NMSA 1978, Section 8-8-12. The Pipeline Safety Division is advocacy staff that carries out the provisions of the New Mexico Pipeline Safety Act (Section 70-21-1 NMSA 1978 et seq.) to promulgate and enforce pipeline safety regulations under the authority provided by the certification agreement and grant with the U.S. Department of Transportation's Pipeline Safety and Hazardous Material Administration under US Public Law 49 USC 60105 et seq. The Legal Division's primary statutory duty is to work with the Utility Division in providing advocacy and representation of the public interest in litigated matters before the Commission, to build the record upon which the Commission may base a decision.

The New Mexico Public Regulation Commission (NMPRC) has a legal wall within the Agency that divides most staff into two categories, advisory staff or advocacy staff. Advisory staff, consisting of the Office of General Counsel and the Hearing Examiners, are permitted to work with the Commissioners on case determination and policy. Advocacy staff, consisting of the Legal Division, the Utilities Division and the Consumer Relations Division, must not work with the Commission on matters that appear in adjudicated proceedings. The rest of the divisions make up agency administration, a third category of personnel within the Agency, staff that neither advise the Commission nor advocate in front of it but are necessary for the operation of the legislatively assigned functions of the Agency.

BU PCode
43000 P611

Major Issues and Accomplishments:

In electric cases, the Commission continues to address the transition to clean energy and enforcing the provisions of the energy transition act. This includes overseeing Integrated Resource Planning providing guidance as New Mexico utilities plan for the future and grid modernization . Pursuant to legislation, the Commission has opened dockets to review utility reliability and resiliency, to create an accounting and means of measuring carbon emission from utilities subject to certain provisions of the Energy Transition Act, and to explore the State's participation in regional transmission organizations. The Commission is implementing and overseeing the creation of a Community Solar program, aimed at providing opportunities for consumers to participate in distributed solar energy generation. The Commission continues to administer Universal Service funds to maintain telephone service and expand broad internet service in rural communities, to assist small water companies in rural areas with their needs for adequate management and funding, and to promptly respond to issues and concerns throughout the state and be available to deploy technical staff to conduct inspections and investigations when pipeline incidents or accidents are reported.

From July to December 2024, staff will provide administrative support to the PRC Nominating that is providing recommendations to the Governor for the appointment of on Commissioner position. In FY24, Program Support has been focused on implementing the vision of the new Commission, including rebranding, revising policies, filling vacancies, repurposing positions and focusing on staff development. In FY24 the Legal Division worked closely with the Utility Division to provide advocacy for the public interest in cases that directly seek to implement the transition to clean energy, including Renewable Portfolio Standard litigated matters for PNM, EPE and SPS. Additionally, the Legal division, together with the Utilities Division, represented the public interest in contested Grid Modernization cases for all three electric IOUS, PNM, EPE and SPS. Two of those cases are still pending. The Legal and Utilities Divisions also provided advocacy and representation of the public interest in a general rate case filed by SPS. HR has worked to provide the agency support to reduce the vacancy rate from nearly 18% to 5% as well as provide the new Chief of Staff with support in reviewing and updating agency policies. In FY24 the PRC received its first financial statement audit (FY 2023) with zero audit findings. This is the first time this has been done by the PRC in over 2 decades. The Administrative Services Division continues to assess internal controls throughout the agency to ensure the PRC has proper mitigating controls in place to detect or prevent misstatement due to fraud or error.

Overview of Request:

The PRC is focused on providing employee growth within the agency including employee retention through means of adequate compensation, reforming processes, and increasing capacity. The request includes an increase in personal services and employee benefits to ensure the Public Regulation Commission is able to retain current employees and attract quality employees to fill vacant positions. The majority of the personnel request is related to the implementation costs for 2025 SB376 for employee health premiums. The request also includes small increases for updated FY26 rates for the annual audit, GSD, and DOIT as well as the recurring costs for the new electronic filing and case management system.

In addition, this request includes 5 FTE in a GRO Funding, 3-year request for a new Community Solar Division. This division will be responsible for facilitating the Community Solar Program and would no longer require the agency to outsource the services to a third-party administrator in order to facilitate the program. These FTE include a Project Manager, Attorney Supervisor/Division Director, Public Utilities Economist, Engineer Professional I and a Management Analyst position. The request also includes the additional costs for equipment, subscription and dues, training and education, and travel for the additional requested FTE.

Programmatic Changes:

There are no programmatic changes in the FY27 Budget Request.

P-1 Program Overview

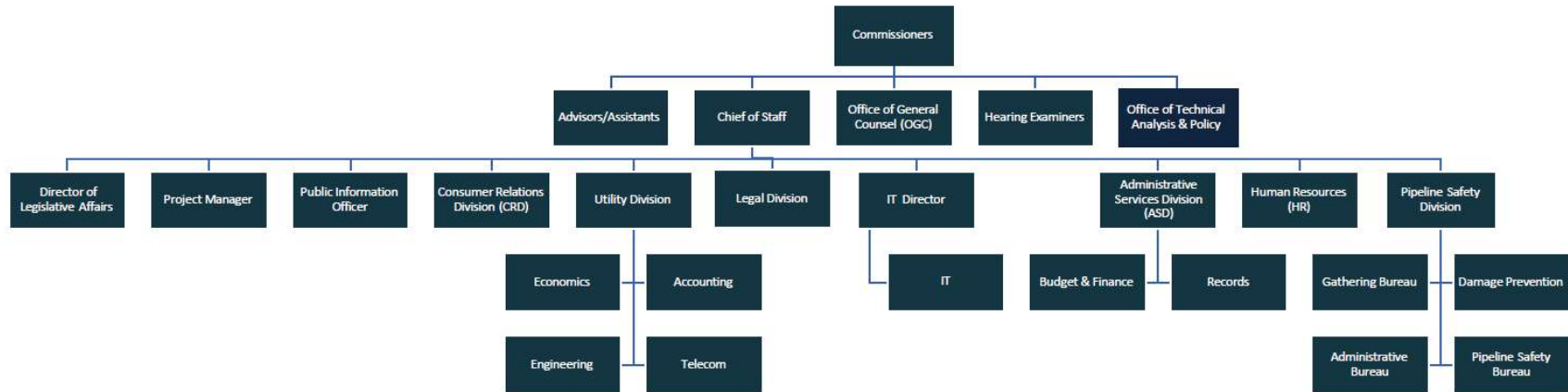
Base Budget Justification: The NMPRC appropriation request includes an increase in personal services and employee benefits of \$702.7 Thousand, or 4.2 percent; an increase of \$7.1 thousand, or 0.9 percent, in contractual services; and an increase of \$451.8 thousand, or 21.6 percent in other expenses. The increase in personal services and employee benefits includes compensation for all current filled positions with an anticipated 3% vacancy rate. The increase also includes additional compensation to provide growth for employees, and to retain employees through means of adequate compensation. Additionally, the increase includes additional compensation for Engineers and Economists to properly align them with the new pay scales for the respective classifications issued by SPO. The increase in contractual services includes the small increase for updated FY26 rates for the annual audit. The increase in other expenses is due to the increased rates for GSD and DOIT as well as the recurring costs for the new electronic filing and case management system.

The GRO funding request totals \$732 thousand. This includes \$697.9 in personal services and employee benefits and \$34.1 thousand in other expenses for equipment, subscription and dues, training and education, and travel for the requested additional FTE.

Agency Name: Public Regulation Commission
Program Name: Public regulation commission

Business Unit: 43000
Program Code: P611

APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



State of New Mexico
S-8 Financial Summary
 (Dollars in Thousands)

BU PCode Department
 43000 P611 000000

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	Base	----- FY 2027 Agency Request ----- Expansion	Total
REVENUE							
111 General Fund Transfers	8,999.6	8,765.9	15,887.3	0.0	16,698.1	0.0	16,698.1
112 Other Transfers	1,389.5	1,623.2	2,355.0	0.0	2,479.1	0.0	2,479.1
120 Federal Revenues	1,560.4	1,367.2	1,584.8	0.0	1,708.3	0.0	1,708.3
130 Other Revenues	0.0	1,607.0	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS	11,949.5	13,363.3	19,827.1	0.0	20,885.5	0.0	20,885.5
REVENUE	11,949.5	13,363.3	19,827.1	0.0	20,885.5	0.0	20,885.5
EXPENSE							
200 Personal services and employee benefits	10,218.7	12,966.7	16,903.3	17,105.8	17,502.8	0.0	17,502.8
300 Contractual services	551.6	381.2	829.4	0.0	836.5	0.0	836.5
400 Other	1,179.2	1,574.5	2,094.4	0.0	2,546.2	0.0	2,546.2
EXPENDITURES	11,949.5	14,922.4	19,827.1	17,105.79	20,885.5	0.0	20,885.5
500 Other financing uses	0.0	225.4	0.0	0.0	0.0	0.0	0.0
OTHER FINANCING USES	0.0	225.4	0.0	0	0.0	0.0	0.0
EXPENSE	11,949.5	15,147.9	19,827.1	17,105.79	20,885.5	0.0	20,885.5
FTE POSITIONS							
810 Permanent	82.00	0.00	124.00	124.00	129.00	0.00	129.00
FTEs	82.00	0.00	124.00	124.00	129.00	0.00	129.00
FTE POSITIONS	82.00	0.00	124.00	124.00	129.00	0.00	129.00

BU PCode Department
43000 P611 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
499105	General Fd. Appropriation	8,999.6	8,765.9	15,887.3	0.0	16,698.1	0.0	16,698.1
111	General Fund Transfers	8,999.6	8,765.9	15,887.3	0.0	16,698.1	0.0	16,698.1
499905	Other Financing Sources	0.0	233.7	0.0	0.0	0.0	0.0	0.0
499906	OFS - INTRA-Agency	1,389.5	1,389.5	2,355.0	0.0	2,479.1	0.0	2,479.1
112	Other Transfers	1,389.5	1,623.2	2,355.0	0.0	2,479.1	0.0	2,479.1
451903	Federal Direct - Operating	1,560.4	1,367.2	1,584.8	0.0	1,708.3	0.0	1,708.3
120	Federal Revenues	1,560.4	1,367.2	1,584.8	0.0	1,708.3	0.0	1,708.3
415102	Pipeline Fees	0.0	1,607.0	0.0	0.0	0.0	0.0	0.0
441201	Interest On Investments	0.0	0.0	0.0	0.0	0.0	0.0	0.0
130	Other Revenues	0.0	1,607.0	0.0	0.0	0.0	0.0	0.0
TOTAL REVENUE		11,949.5	13,363.3	19,827.1	0.0	20,885.5	0.0	20,885.5
520100	Exempt Perm Positions P/T&F/T	1,774.0	2,165.3	3,032.9	2,990.8	2,793.2	0.0	2,793.2
520200	Term Positions	0.0	0.0	0.0	0.0	0.0	0.0	0.0
520300	Classified Perm Positions F/T	5,641.6	7,155.5	9,299.2	9,325.9	9,574.6	0.0	9,574.6
520600	Paid Unused Sick Leave	0.0	7.8	0.0	0.0	0.0	0.0	0.0
520700	Overtime & Other Premium Pay	38.0	41.3	38.0	0.0	38.0	0.0	38.0
520800	Annl & Comp Paid At Separation	0.0	61.2	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	579.2	725.5	962.8	1,432.1	1,381.2	0.0	1,381.2
521200	Retirement Contributions	1,395.0	1,793.3	2,341.6	2,347.1	2,417.1	0.0	2,417.1
521300	F I C A	541.3	697.9	918.3	756.3	947.1	0.0	947.1
521400	Workers' Comp Assessment Fee	0.8	0.9	1.2	0.0	1.2	0.0	1.2
521410	GSD Work Comp Insur Premium	7.4	9.3	13.7	0.0	8.0	0.0	8.0
521500	Unemployment Comp Premium	0.4	0.5	0.2	0.0	9.1	0.0	9.1
521600	Employee Liability Ins Premium	95.1	121.7	52.3	0.0	82.1	0.0	82.1
521700	RHC Act Contributions	145.9	186.4	243.1	253.5	251.2	0.0	251.2
200	Personal services and employee benef	10,218.7	12,966.7	16,903.3	17,105.8	17,502.8	0.0	17,502.8
535100	Medical Services	0.5	0.2	1.0	0.0	1.5	0.0	1.5
535200	Professional Services	423.2	235.5	448.2	0.0	448.2	0.0	448.2
535300	Other Services	68.0	74.2	73.5	0.0	73.5	0.0	73.5
535400	Audit Services	29.9	35.9	44.0	0.0	50.6	0.0	50.6
535500	Attorney Services	0.0	5.3	14.0	0.0	14.0	0.0	14.0
535600	IT Services	30.0	30.1	248.7	0.0	248.7	0.0	248.7
300	Contractual services	551.6	381.2	829.4	0.0	836.5	0.0	836.5

Public Regulation Commission

State of New Mexico

BU PCode Department
43000 P611 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
542100	Employee I/S Mileage & Fares	7.2	2.6	10.8	0.0	10.8	0.0	10.8
542200	Employee I/S Meals & Lodging	133.5	77.6	140.1	0.0	170.1	0.0	170.1
542300	Brd & Comm Mbr Meals & Lodging	0.0	1.1	0.0	0.0	0.0	0.0	0.0
542310	Brd & Comm Mbr Mileage & Fares	0.0	0.7	0.0	0.0	0.0	0.0	0.0
542500	Transp - Fuel & Oil	42.6	27.9	44.6	0.0	46.2	0.0	46.2
542600	Transp - Parts & Supplies	23.1	9.2	25.5	0.0	26.4	0.0	26.4
542700	Transp - Transp Insurance	7.9	6.2	3.8	0.0	3.4	0.0	3.4
542800	State Transp Pool Charges	2.0	0.0	3.9	0.0	3.9	0.0	3.9
543200	Maint - Furn, Fixt, Equipment	3.5	0.0	2.5	0.0	2.5	0.0	2.5
543400	Maint - Property Insurance	5.4	8.2	8.6	0.0	8.6	0.0	8.6
543500	Maint - Supplies	0.0	1.3	4.0	0.0	4.0	0.0	4.0
543820	Maintenance IT	0.0	0.0	1.0	0.0	151.0	0.0	151.0
543830	IT HW/SW Agreements	5.0	21.1	23.8	0.0	273.8	0.0	273.8
544000	Supply Inventory IT	54.9	310.7	101.8	0.0	101.8	0.0	101.8
544100	Supplies-Office Supplies	1.7	11.0	8.9	0.0	8.9	0.0	8.9
544200	Supplies-Medical, Lab, Personal	0.1	0.1	0.1	0.0	0.1	0.0	0.1
544400	Supplies-Field Supplies	7.8	1.4	7.8	0.0	7.8	0.0	7.8
544500	Supplies-Food	0.0	0.9	0.0	0.0	0.0	0.0	0.0
544600	Supplies-Kitchen Supplies	0.0	0.1	0.0	0.0	0.0	0.0	0.0
544700	Supplies-Clothing, Uniforms, Linen	9.6	10.2	9.6	0.0	9.6	0.0	9.6
544800	Supplies-Education&Recreation	0.0	0.1	0.0	0.0	0.0	0.0	0.0
544900	Supplies-Inventory Exempt	14.3	25.1	17.3	0.0	17.3	0.0	17.3
545600	Reporting & Recording	210.0	70.2	210.3	0.0	210.3	0.0	210.3
545700	ISD Services	45.1	54.8	89.9	0.0	101.3	0.0	101.3
545710	DOIT HCM Assessment Fees	29.0	37.4	46.4	0.0	46.7	0.0	46.7
545900	Printing & Photo Services	15.0	9.0	16.2	0.0	19.2	0.0	19.2
546100	Postage & Mail Services	5.0	2.5	8.0	0.0	8.0	0.0	8.0
546400	Rent Of Land & Buildings	5.1	311.0	517.4	0.0	517.4	0.0	517.4
546500	Rent Of Equipment	2.0	14.0	19.9	0.0	19.9	0.0	19.9
546600	Communications	1.4	0.0	1.4	0.0	1.4	0.0	1.4
546610	DOIT Telecommunications	90.6	117.1	145.1	0.0	137.6	0.0	137.6
546700	Subscriptions/Dues/License Fee	135.9	152.0	254.5	0.0	254.5	0.0	254.5
546709	Subscription & Due Interagency	0.0	0.2	0.0	0.0	0.0	0.0	0.0
546800	Employee Training & Education	75.5	107.7	107.2	0.0	107.2	0.0	107.2

Public Regulation Commission

State of New Mexico

BU PCode Department
43000 P611 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
546900	Advertising	88.7	83.1	93.7	0.0	96.7	0.0	96.7
547900	Miscellaneous Expense	1.8	2.1	2.3	0.0	2.3	0.0	2.3
547909	Misc Expense Interagency	0.0	0.3	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	50.5	39.2	56.0	0.0	56.0	0.0	56.0
549700	Employee O/S Meals & Lodging	105.0	58.2	112.0	0.0	121.5	0.0	121.5
400	Other	1,179.2	1,574.5	2,094.4	0.0	2,546.2	0.0	2,546.2
555100	Other Financing Uses	0.0	225.4	0.0	0.0	0.0	0.0	0.0
555106	OFU - INTRA-Agency	0.0	0.0	0.0	0.0	0.0	0.0	0.0
500	Other financing uses	0.0	225.4	0.0	0.0	0.0	0.0	0.0
TOTAL EXPENSE		11,949.5	15,147.9	19,827.1	17,105.8	20,885.5	0.0	20,885.5
810	Permanent	82.00	0.00	115.00	124.00	129.00	0.00	129.00
810	Permanent	82.00	0.00	115.00	124.00	129.00	0.00	129.00
TOTAL FTE POSITIONS		82.00	0.00	115.00	124.00	129.00	0.00	129.00

REV EXP COMPARISON

(Dollars in Thousands)

43000 - Public Regulation Commission

P611 - Public Regulation Commission

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals	16,698.1	0.0	2,479.1	1,708.3	20,885.5
Personal services and employee benefits	13,943.1	0.0	2,138.2	1,421.5	17,502.8
Contractual services	755.5	0.0	81.0	0.0	836.5
Other	1,999.5	0.0	259.9	286.8	2,546.2
Other financing uses	0.0	0.0	0.0	0.0	0
USES Total:	16,698.1	0.0	2,479.1	1,708.3	20,885.5
Net:	0.0	0.0	0.0	0.0	0.0

Fund	Account		2024-25	2025-26	2026-27	FY 2027 Agency Request				Total	Justification
			Actuals	Opbud	PCF Proj	GF	OSF	ISF/IAT	FF		
00000	520100	Exempt Perm Positions P/T&F/T	0.0	0.0	371.76	0.0	0.0	0.0	0.0	0.0	
00000	520300	Classified Perm Positions F/T	0.0	0.0	730.58	0.0	0.0	0.0	0.0	0.0	
00000	521100	Group Insurance Premium	0.0	0.0	61.85	0.0	0.0	0.0	0.0	0.0	
00000	521200	Retirement Contributions	0.0	0.0	210.21	0.0	0.0	0.0	0.0	0.0	
00000	521300	F I C A	0.0	0.0	67.74	0.0	0.0	0.0	0.0	0.0	
00000	521700	RHC Act Contributions	0.0	0.0	27.32	0.0	0.0	0.0	0.0	0.0	
55000	520100	Exempt Perm Positions P/T&F/T	2,165.3	3,032.9	2,619.08	2,685.0	0.0	108.2	0.0	2,793.2	Salary increases related to appropriate placement, employee retention, as well as SPO architecture increases.
55000	520200	Term Positions	0.0	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	520300	Classified Perm Positions F/T	7,155.5	9,299.2	8,595.32	7,242.6	0.0	1,370.3	961.7	9,574.6	Salary increases related to appropriate placement, employee retention, as well as SPO architecture increases.
55000	520600	Paid Unused Sick Leave	7.8	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	520700	Overtime & Other Premium Pay	41.3	38.0	0	0.0	0.0	15.2	22.8	38.0	
55000	520800	Annl & Comp Paid At Separation	61.2	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	521100	Group Insurance Premium	725.5	962.8	1,370.28	1,017.4	0.0	212.2	151.6	1,381.2	Increase is related to 2025 SB376
55000	521200	Retirement Contributions	1,793.3	2,341.6	2,136.86	1,947.6	0.0	284.5	185.0	2,417.1	
55000	521300	F I C A	697.9	918.3	688.59	760.4	0.0	113.1	73.6	947.1	
55000	521400	Workers' Comp Assessment Fee	0.9	1.2	0	1.0	0.0	0.1	0.1	1.2	
55000	521410	GSD Work Comp Insur Premium	9.3	13.7	0	5.2	0.0	1.1	1.7	8.0	
55000	521500	Unemployment Comp Premium	0.5	0.2	0	9.1	0.0	0.0	0.0	9.1	Increase in GSD rates
55000	521600	Employee Liability Ins Premium	121.7	52.3	0	72.4	0.0	3.9	5.8	82.1	Increase in GSD rates
55000	521700	RHC Act Contributions	186.4	243.1	226.2	202.4	0.0	29.6	19.2	251.2	
	200	Personal services and employee benef	12,966.7	16,903.3	17,105.79	13,943.1	0.0	2,138.2	1,421.5	17,502.8	
55000	542100	Employee I/S Mileage & Fares	2.6	10.8	0	10.1	0.0	0.3	0.4	10.8	
55000	542200	Employee I/S Meals & Lodging	77.6	140.1	0	19.1	0.0	63.4	87.6	170.1	Increase for Pipeline Safety inspections
55000	542300	Brd & Comm Mbr Meals & Lodging	1.1	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	542310	Brd & Comm Mbr Mileage & Fares	0.7	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	542500	Transp - Fuel & Oil	27.9	44.6	0	3.0	0.0	15.2	28.0	46.2	Increase for Pipeline Safety inspections
55000	542600	Transp - Parts & Supplies	9.2	25.5	0	4.4	0.0	9.0	13.0	26.4	Increase for Pipeline Safety inspections
55000	542700	Transp - Transp Insurance	6.2	3.8	0	0.4	0.0	1.2	1.8	3.4	
55000	542800	State Transp Pool Charges	0.0	3.9	0	3.9	0.0	0.0	0.0	3.9	
55000	543200	Maint - Furn, Fixt, Equipment	0.0	2.5	0	1.5	0.0	0.4	0.6	2.5	

Public Regulation Commission

State of New Mexico

BU PCode
43000 P611

E4 PCode Detail
(Dollars in Thousands)

Fund	Account	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	FY 2027 Agency Request				Total	Justification	
					GF	OSF	ISF/IAT	FF			
55000	543400	Maint - Property Insurance	8.2	8.6	0	8.6	0.0	0.0	0.0	8.6	
55000	543500	Maint - Supplies	1.3	4.0	0	4.0	0.0	0.0	0.0	4.0	
55000	543820	Maintenance IT	0.0	1.0	0	151.0	0.0	0.0	0.0	151.0	Increase is related to the new case management system's maintenance and operations costs
55000	543830	IT HW/SW Agreements	21.1	23.8	0	273.8	0.0	0.0	0.0	273.8	Increase is related to the new case management system's license costs
55000	544000	Supply Inventory IT	310.7	101.8	0	67.3	0.0	13.8	20.7	101.8	
55000	544100	Supplies-Office Supplies	11.0	8.9	0	7.2	0.0	0.7	1.0	8.9	
55000	544200	Supplies-Medical,Lab,Personal	0.1	0.1	0	0.0	0.0	0.0	0.1	0.1	
55000	544400	Supplies-Field Supplies	1.4	7.8	0	0.0	0.0	3.1	4.7	7.8	
55000	544500	Supplies-Food	0.9	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	544600	Supplies-Kitchen Supplies	0.1	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	544700	Supplies-Clothing,Uniforms,Linen	10.2	9.6	0	0.0	0.0	3.8	5.8	9.6	
55000	544800	Supplies-Education&Recreation	0.1	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	544900	Supplies-Inventory Exempt	25.1	17.3	0	9.0	0.0	3.3	5.0	17.3	
55000	545600	Reporting & Recording	70.2	210.3	0	210.3	0.0	0.0	0.0	210.3	
55000	545700	ISD Services	54.8	89.9	0	83.9	0.0	7.0	10.4	101.3	Increase in DOIT Rates
55000	545710	DOIT HCM Assessment Fees	37.4	46.4	0	38.0	0.0	3.5	5.2	46.7	Increase in DOIT Rates
55000	545900	Printing & Photo Services	9.0	16.2	0	4.2	0.0	6.0	9.0	19.2	Increase for additional costs for new FTE
55000	546100	Postage & Mail Services	2.5	8.0	0	6.0	0.0	0.8	1.2	8.0	
55000	546400	Rent Of Land & Buildings	311.0	517.4	0	516.6	0.0	0.8	0.0	517.4	
55000	546500	Rent Of Equipment	14.0	19.9	0	17.9	0.0	2.0	0.0	19.9	
55000	546600	Communications	0.0	1.4	0	1.4	0.0	0.0	0.0	1.4	
55000	546610	DOIT Telecommunications	117.1	145.1	0	110.2	0.0	11.0	16.4	137.6	
55000	546700	Subscriptions/Dues/License Fee	152.0	254.5	0	244.0	0.0	4.2	6.3	254.5	
55000	546709	Subscription & Due Interagency	0.2	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	546800	Employee Training & Education	107.7	107.2	0	92.2	0.0	6.0	9.0	107.2	
55000	546900	Advertising	83.1	93.7	0	32.7	0.0	64.0	0.0	96.7	Increase for Pipeline Safety advertising for the NM811 call before you dig program
55000	547900	Miscellaneous Expense	2.1	2.3	0	1.3	0.0	0.4	0.6	2.3	
55000	547909	Misc Expense Interagency	0.3	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	549600	Employee O/S Mileage & Fares	39.2	56.0	0	36.0	0.0	8.0	12.0	56.0	
55000	549700	Employee O/S Meals & Lodging	58.2	112.0	0	41.5	0.0	32.0	48.0	121.5	Increase for Pipeline Safety's required out of state trainings
400	Other		1,574.5	2,094.4	0	1,999.5	0.0	259.9	286.8	2,546.2	

BU PCode
43000 P611

E4 PCode Detail
(Dollars in Thousands)

Fund	Account	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	FY 2027 Agency Request				Total	Justification
					GF	OSF	ISF/IAT	FF		
43150	555100 Other Financing Uses	225.4	0.0	0	0.0	0.0	0.0	0.0	0.0	
	500 Other financing uses	225.4	0.0	0	0.0	0.0	0.0	0.0	0.0	
TOTAL EXPENSE		14,766.7	18,997.7		15,942.6	0.0	2,398.1	1,708.3	20,049.0	

BU PCode
43000 P611

Contract by PCode Detail
(Dollars in Thousands)

Fund	Account	#	Contract Purpose	Actuals	FY 2027 Agency Request				Total	Justification
					GF	OSF	ISF/IAT	FF		
55000	535100	Medical Services	1000	0.2	0.5	0.0	1.0	0.0	1.5 PRC received additional FTE, which caused the increase costs in random drug tests for the pipeline safety program	
55000	535200	Professional Services	1000	235.5	438.0	0.0	10.2	0.0	448.2	
55000	535300	Other Services	1000	74.2	8.7	0.0	64.8	0.0	73.5	
55000	535400	Audit Services	1000	35.9	45.6	0.0	5.0	0.0	50.6 Increase in Audit rates	
55000	535500	Attorney Services	1000	5.3	14.0	0.0	0.0	0.0	14.0	
55000	535600	IT Services	1000	30.1	248.7	0.0	0.0	0.0	248.7	
TOTAL EXPENSE				381.2	755.5	0.0	81.0	0.0	836.5	

BU PCode
43000 P614

Program Description:

The Pipeline Safety Fee fund consists of fees collected pursuant to Chapter 70-3-21 NMSA 1978. The purpose of the fund is to enhance the staffing and training of the Pipeline Safety Bureau for the inspection function of interstate and intrastate pipelines. This program allows the Public Regulation Commission to move the Pipeline Safety Fee funds collected from the Pipeline Fee Fund to the Operating Fund for expenditure. This was always done as a GAAP adjustment during the operating budget process. However, LFC budgeted these expenditures in the FY2025 legislative session.

Major Issues and Accomplishments:

Overview of Request:

This request allows the Public Regulation Commission to move the Pipeline Safety Fee funds from the Pipeline Fee Fund to the Operating Fund for expenditure.

Programmatic Changes:

This was always done as a GAAP adjustment during the operating budget process. However, LFC budgeted these expenditures in the FY2025 legislative session.

Base Budget Justification:

The increases are related to compensation for all current filled positions, increased DOIT rates, increased audit rates, increased GSD rates and SPOs new pay scales.

Special Revenue

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

BU PCode Department
43000 P614 000000

	2024-25 Opbud	2024-25 Actuals	2025-26 Opbud	2026-27 PCF Proj	Base	----- FY 2027 Agency Request ----- Expansion	Total
REVENUE							
130 Other Revenues	1,964.2	0.0	2,355.0	0.0	2,479.1	0.0	2,479.1
REVENUE, TRANSFERS	1,964.2	0.0	2,355.0	0.0	2,479.1	0.0	2,479.1
REVENUE	1,964.2	0.0	2,355.0	0.0	2,479.1	0.0	2,479.1
EXPENSE							
500 Other financing uses	1,964.2	1,964.2	2,355.0	0.0	2,479.1	0.0	2,479.1
OTHER FINANCING USES	1,964.2	1,964.2	2,355.0	0	2,479.1	0.0	2,479.1
EXPENSE	1,964.2	1,964.2	2,355.0	0	2,479.1	0.0	2,479.1

Special Revenue

BU PCode Department
 43000 P614 000000

State of New Mexico

S-9 Account Code Revenue/Expenditure Summary
 (Dollars in Thousands)

		2024-25	2024-25	2025-26	2026-27	----- FY 2027 Agency Request -----		
		Opbud	Actuals	Opbud	PCF Proj	Base	Expansion	Total
415102	Pipeline Fees	1,964.2	0.0	2,355.0	0.0	2,479.1	0.0	2,479.1
130	Other Revenues	1,964.2	0.0	2,355.0	0.0	2,479.1	0.0	2,479.1
TOTAL REVENUE		1,964.2	0.0	2,355.0	0.0	2,479.1	0.0	2,479.1
555106	OFU - INTRA-Agency	1,964.2	1,964.2	2,355.0	0.0	2,479.1	0.0	2,479.1
500	Other financing uses	1,964.2	1,964.2	2,355.0	0.0	2,479.1	0.0	2,479.1
TOTAL EXPENSE		1,964.2	1,964.2	2,355.0	0.0	2,479.1	0.0	2,479.1

REV EXP COMPARISON

(Dollars in Thousands)

43000 - Public Regulation Commission

P614 - Special Revenue

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals	0.0	2,479.1	0.0	0.0	2,479.1
Other financing uses	0.0	2,479.1	0.0	0.0	2,479.1
USES Total:	0.0	2,479.1	0.0	0.0	2,479.1
Net:	0.0	0.0	0.0	0.0	0.0

DFA Performance Based Budgeting Data System

Annual Performance Report

Agency: 43000 Public Regulation Commission

Program: P611 Public Regulation Commission

The purpose of the public regulation commission program is to fulfill the constitutional and legislative mandates regarding regulated industries through rulemaking, adjudications and policy initiatives to ensure the provision of adequate and reliable services at fair, just and reasonable rates so the interests of the consumers and regulated industries are balanced to promote and protect the public interest.

Performance Measures:		2024-25 Target	2024-25 Result	Met Target	Year End Result Narrative
Explanatory	Number of customers provided new service with download speeds of at least ten megabits per second and upload speeds of at least one megabit per second in areas unserved by broadband in award year	N/A	26,637	N/A	Last year's 2024-25 new unserved anticipated Broadband customers, awarded to a total of 9 projects and 7 applicants, were 26,637 by the Commission's Broadband Funding Program.
Explanatory	Percent difference of final rate decision on rate cases versus regulated utility's original rate request amount	N/A	40%	N/A	
Explanatory	Percent of kilowatt hours of renewable energy provided annually by New Mexico's electric utilities	N/A	20%	N/A	Investor-owned electric utilities are required to generate 20% of the energy sold to customers from renewable energy. This requirement is subject to certain adjustments that reduce the effective requirement below 20%.
Explanatory	Percent of overall capacity of community solar projects subscribed	N/A	0%	N/A	no community solar projects have yet to be energized
Outcome	Dollar amount difference of final rate decision on rate cases versus regulated utility's original rate request amount, in thousands	Discont	0	Yes	
Outcome	Dollar amount of credits and refunds obtained for New Mexico consumers through complaint resolution, in thousands	\$50	\$51	Yes	The number of complaints decreased in FY25.
Outcome	Number of town halls or public comment hearings held outside of Santa Fe	10	6	No	This was the first year for this performance measure. PRC visited Farmington twice, Albuquerque, Ruidosa, Corona, and Las Cruces.
Outcome	Percent of cases appealed to the supreme court by regulated entities or interveners and not overturned	Discont	Discont	Yes	
Outcome	Percent of cases appealed to the supreme court by regulated entities or interveners and not overturned on procedural grounds	100%	100%	Yes	During FY 2024-2025, we received three orders from the Court, each affirming the Commission's orders. So nothing was overturned and definitely nothing overturned on procedural grounds.
Outcome	Percent of energy megawatt hours of community solar project attributed to low income customers	30%	0%	No	no community solar projects have yet to be energized
Outcome	Percent of inspections of carriers of household goods, bus, taxi, ambulance, tow and rail performed by staff to the total number of regulated carriers in a fiscal year	Discont	Discont	Yes	

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P611 Public Regulation Commission

Performance Measures:		2024-25 Target	2024-25 Result	Met Target	Year End Result Narrative
Outcome	Percent of written testimonies, reports, rulemaking comments and affidavits filed by staff to the total number of docketed cases in a fiscal year	105%	144%	No	Staff production of written documents (testimonies, reports, rulemaking comments and affidavits) is driven by requirements set by the Commission and Hearing Examiners in active docketed cases.
Output	Number of information technology projects initiated and completed in fiscal year	Discont	Discont	Yes	
Output	Number of inspection of public record act responses fulfilled in fiscal year	50	62	Yes	62 of the 63 IPRA requests received in FY25. One is pending and provided 2 partial productions on, with the remainder to be produced on a rolling basis.
Output	Number of inspections of carriers of household goods, bus, taxi, ambulance, tow and rail performed by staff	Discont	Discont	Yes	
Output	Number of public access accounts registered in info share e-docket in a fiscal year	Discont	1,682	No	Infoshare says FY25 had 1,682 new guest accounts. E-docket will be replaced in FY27.
Output	Number of written testimonies, reports, rulemaking comments and affidavits filed by staff	Discont	0	No	
Output	Percent of vacant positions filled within twelve weeks of posting	75%	94%	Yes	Out of 31 unique classified positions posted in FY25, only two took longer than 12 weeks to fill and one was filled right at 12 weeks. The remaining (28) positions were filled in less than 12 weeks.

Program: P613 Program Support

The purpose of program support is to provide administrative support and direction to ensure consistency, compliance, financial integrity and fulfillment of the agency mission.

Performance Measures:		2024-25 Target	2024-25 Result	Met Target	Year End Result Narrative
Outcome	Opinion of previous fiscal year independent agency audit	Discont	0	No	
Outcome	Percent of prior-year audit findings eliminated	Discont	0%	No	

Performance Measures Summary

P611 Public Regulation Commission

Purpose: The purpose of the public regulation commission program is to fulfill the constitutional and legislative mandates regarding regulated industries through rulemaking, adjudications and policy initiatives to ensure the provision of adequate and reliable services at fair, just and reasonable rates so the interests of the consumers and regulated industries are balanced to promote and protect the public interest.

Performance Measures:		2023-24 Actual	2024-25 Actual	2025-26 Budget	2026-27 Request	2026-27 Recomm
Output	Number of inspections of carriers of household goods, bus, taxi, ambulance, tow and rail performed by staff	245	Discont	Discont	Discont	
Output	Number of public access accounts registered in info share e-docket in a fiscal year	2,223	1,682	Discont	Discont	
Output	Number of inspection of public record act responses fulfilled in fiscal year	63	62	40	40	
Output	Number of information technology projects initiated and completed in fiscal year	Discont	Discont	Discont	Discont	
Output	Percent of vacant positions filled within twelve weeks of posting	New	94%	75%	75%	
Outcome	Dollar amount of credits and refunds obtained for New Mexico consumers through complaint resolution, in thousands	\$52	\$51	\$50	\$50	
Outcome	Percent of written testimonies, reports, rulemaking comments and affidavits filed by staff to the total number of docketed cases in a fiscal year	119%	144%	105%	105%	
Outcome	Percent of cases appealed to the supreme court by regulated entities or interveners and not overturned	100%	Discont	Discont	Discont	
Outcome	Percent of inspections of carriers of household goods, bus, taxi, ambulance, tow and rail performed by staff to the total number of regulated carriers in a fiscal year	6%	Discont	Discont	Discont	
Outcome	Percent of cases appealed to the supreme court by regulated entities or interveners and not overturned on procedural grounds	New	100%	100%	100%	
Outcome	Percent of energy megawatt hours of community solar project attributed to low income customers	New	0%	30%	30%	
Outcome	Number of town halls or public comment hearings held outside of Santa Fe	New	6	10	10	
Explanatory	Percent of kilowatt hours of renewable energy provided annually by New Mexico's electric utilities	20%	20%	N/A	N/A	
Explanatory	Percent difference of final rate decision on rate cases versus regulated utility's original rate request amount	66%	40%	N/A	N/A	
Explanatory	Number of customers provided new service with download speeds of at least ten megabits per second and upload speeds of at least one megabit per second in areas unserved by broadband in award year	New	26,637	N/A	N/A	
Explanatory	Percent of overall capacity of community solar projects subscribed	New	0%	N/A	N/A	



NEW MEXICO
**PUBLIC REGULATION
COMMISSION**

COMMISSIONERS

GABRIEL AGUILERA
GREG NIBERT
PATRICK O'CONNELL

P.O. Box 1269
Santa Fe, NM 87504-1269

CHIEF OF STAFF

Cholla Khoury

August 27, 2025

Dr. Andrew Miner, Acting Director/Deputy Secretary
Department of Finance and Administration/State Budget Division
190 Bataan Memorial Bldg.
Santa Fe, NM 87501

Mr. Charles Sallee, Director
Legislative Finance Committee
325 Don Gaspar, Suite 101
Santa Fe, NM 87501

Dear Dr. Miner and Mr. Sallee,

I certify the Fiscal Year (FY) 2027 appropriation request for the Public Regulation Commission (PRC) was reviewed and approved by the Commission. The agency base appropriation request of \$23,364,600 was presented to the Commissioners on August 27, 2025, in our open meeting. The appropriation request was approved by a unanimous vote of 3-for and 0-against.

We appreciate your support for the appropriation request to meet the agency's mission and goals.

Sincerely,

A handwritten signature in blue ink that reads "Gabriel Aguilera". The signature is fluid and cursive.

Gabriel Aguilera
Chair

Attachment: Agenda – August 27, 2025



**NOTICE OF SPECIAL OPEN MEETING
BUDGET CONSIDERATION
Wednesday, August 27, 2025
11:00 A.M.
VIRTUAL MEETING**

Notice: This is a virtual meeting which will be held via zoom. The public may view the meeting remotely via a livestream on YouTube. Individuals wishing to provide public comment may do so via Zoom, or by phone; to sign up for public comment please contact Patrick Rodriguez at (505) 490-7910 or public.comment@prc.nm.gov as soon as possible before the meeting. Go to <https://www.prc.nm.gov/nmprc-open-meeting-agenda/> several minutes before the start of the meeting for a link to the livestream.

AGENDA

- I. CALL TO ORDER AND ROLL CALL
 - II. CONSIDERATION AND APPROVAL OF THE AGENDA
 - III. PUBLIC COMMENT
 - IV. PRESENTATION OF FY 2027 BUDGET
 - A. Miranda Mascarenas, ASD Director
 - V. CONSIDERATION OF AND ACTION ON FY '27 BUDGET
 - VI. CONSIDERATION OF AND ACTION ON CHIEF OF STAFF SALARY
 - VII. CLOSING REMARKS BY COMMISSIONER(S)
 - VIII. ADJOURNMENT
-

To obtain a copy of this agenda please log in to the Commission's website at

<https://www.prc.nm.gov//>

At any time during the Open Meeting the Commission may close the meeting to the public to discuss matters not subject to the New Mexico Open Meetings Act. The Commission may revise the order of the agenda items considered at this Open Meeting.

Notice is hereby given that the Commission may request that any party answer clarifying questions or provide oral argument with respect to any matter on the agenda. If the Commission makes such a request, any party present at the meeting, either in person or by telephone, shall have an equal opportunity to respond to such questions or argument. In the event a party whose case is on the agenda chooses not to appear, the absence of that party shall not cause such discussion or argument to become *ex parte* communications.

PERSONS WITH DISABILITIES

If you are an individual with a disability who is in need of a reader, amplifier, qualified sign language interpreter, or any other form of auxiliary aid or service to attend or participate in the hearing or meeting, or for a summary or other type of accessible format of public documents, please contact the Office of Director of Administrative Services of the Commission at (505) 827-8019 as soon as possible prior to the meeting.

PUBLIC COMMENT

All members of the public wishing to provide public comment may do so via Zoom, or by telephone. Individuals wishing to comment must sign up to do by contacting Patrick Rodriguez at public.comment@prc.nm.gov or (505) 490-7910 as soon as possible before the start of the meeting. When sending an email to sign up for public comment please identify the name of the commentor(s), the name of the organization they represent (if any), and the topic or issue on which they desire to comment. The portion of the agenda allocated for public comment at any one open meeting shall be limited to a maximum of 30 minutes for all persons wishing to provide comment. The order of speakers will be based on the order in which speakers sign up, but public officials may be taken out of order. If a speaker is not present at the time he or she is called to provide comment, that speaker shall forfeit their opportunity to speak. Public comment by an individual or entity shall be limited to no more than three (3) minutes unless the Commission acts to extend the period. If the number of individuals on the sign-up sheet desiring to provide comment should exceed the allotted 30-minute period, the Chair may limit individual remarks to a shorter time period. Individuals represented by or representing a common organization or association may be asked to select one individual to act as spokesperson to speak for the group. Individuals who sign up to comment, but either fail to do so or choose to speak for less than their allotted time, may not cede or yield their time to another speaker. Written comments of individuals who cannot be physically present may not be read aloud at the meeting but may be submitted to the Commission.

The subject matter of public comments shall be relevant to matters within the Commission's jurisdiction. Public comment will not be permitted on pending rulemaking proceedings before the Commission once the opportunity for public comment in those proceedings has closed. Public comment by parties to a proceeding or adjudication pending before the Commission will not be permitted where the comment concerns matters at issue in such proceeding. The Chair shall retain the right to stop any speaker who raises an issue that is not under the Commission's jurisdiction or is subject to the restrictions above. Public comment

will be received without Commission comment or response. However, individual Commissioners may, at their option seek clarification or additional information from speakers through the Chair. No speakers will be accommodated after the public comment portion of the agenda has closed. The Chair retains the right to exercise discretion in the implementation of this policy and may override the above rules in case of emergency or other unforeseen circumstances.

Speakers providing comment shall at all times conduct themselves in accordance with proper decorum. Profane or vulgar language or gestures will not be tolerated. Audience members shall not disrupt an open meeting by speaking without being recognized by the Commission and shall not incite others to do so. The Commission retains the right to remove disruptive attendees and individuals who fail to conduct themselves in accordance with these provisions from the Commission meeting.



JANUARY 2024 - DECEMBER 2026

Strategic Plan

PATRICK O'CONNELL, COMMISSIONER AND CHAIR

GABRIEL AGUILERA, COMMISSIONER

JAMES ELLISON, COMMISSIONER

New Mexico Public Regulation Commission (NMPRC) Strategic Plan 2023-2026

Introduction

A recent constitutional amendment has restructured the NMPRC: the Commission is now led by three appointed Commissioners rather than five elected ones. This has led to significant changes in the NMPRC's operations and vision.

The NMPRC's Leadership has recognized that a new strategic plan would allow the Commission to take advantage of the opportunities created by these changes. The NMPRC hired an experienced planning consultant who advised the Chief of Staff on a deliberative, participatory process to engage and unify the leadership and develop a comprehensive plan.

Description of the Process

Two planning teams developed the elements of the strategic plan: a core planning team (“CPT”) with primary responsibility for formulating the plan and a review team (“RT”) that provided feedback to the CPT.

The CPT consisted of the three Commissioners: Patrick O’Connell; Gabriel Aguilera; and James Ellison, the Chief of Staff, Cholla Khoury, Scott Cameron, Arthur O’Donnell, Patrick Rodrigues, Miranda Mascarenas, Collin Gillespie, Anthony Medeiros, David Martinez, Ed Rilkoﬀ, Jesse Montoya, Bradford Borman, and Jordan Gutierrez. They met six times for a total of seventeen hours.

The RT consisted of Melanie Sandoval, Jason Montoya, Judith Amer, McLee Kerolle, Cynthia Enriquez, Elisha Leyba-Tercero, Jennifer, Baca, John Bogatko, Mary Jane Parks, Miguel Lujan, Erika Stephanz, Elizabeth Hurst, Christopher Dunn, Rene Kepler, Mike Ripperger, and Elizabeth Jeffreys. This team met three times for a total of eight hours.

Before the CPT began its work, the consultant designed two online, anonymous surveys with questions to gather important perspectives from all NMPRC staff and a cross-section of public stakeholders with knowledge of the NMPRC’s work and operations. The questions in both surveys were identical, except for Question 6.

1. What are the most important organizational strengths that the NMPRC has that can be leveraged to increase its effectiveness?
2. What are the most critical weaknesses the NMPRC has that limit the organization’s ability to be effective?
3. What are the most important opportunities the NMPRC should pursue to become more effective?
4. What are the most significant challenges the NMPRC must overcome to more effectively serve the residents of New Mexico?
5. NMPRC 3 Year Vision: What do the successful results from this plan look like on July 31, 2026?
6. How can the NMPRC more effectively engage its (staff) (stakeholders)?
7. What other comments, questions, or concerns should the NMPRC planning group consider to prepare an effective plan?

The consultant compiled the results of the surveys. Both the CPT and the RT reviewed the actual surveys. They identified a list of significant issues that characterized the NMPRC’s strategic situation based on their perspectives. The CPT used this combined list in its deliberations.

In a series of six virtual meetings, CPT members reviewed this input and developed a comprehensive strategic plan with the following elements:

- a brief, compelling mission statement,
- a set of core values supported by implementing action principles,
- a vision that raises the bar for NMPRC's future,
- four major strategic goals supported by implementing objectives,
- a set of success indicators to measure progress, and
- a first-year action plan that provides assignments of responsibility, deadlines, and a set of trackable indicators that will be reviewed by the NMPRC's leaders and managers on a regular schedule and reported to the Commissioners.

All CPT members received notes from every meeting and had opportunities to provide comments throughout the process.

The comprehensive plan includes three documents:

- The Blueprint: a one-page summary of the basic elements of the plan.
- The Plan Narrative: a description of the process used to develop the plan, the strategic situation of the organization, and the reasoning behind the plan elements (Mission, Vision, Values, Goals, and Objectives).
- The Action Plan: a description of the steps the NMPRC must take to move toward its major goals and vision.

The NMPRC'S Strategic Situation

Recent and significant changes to the NMPRC have created great opportunities to grow and set new standards of excellence as the agency rises to these challenges. Regulatory caseload continues to grow, as does the need for the NMPRC to engage in regional and national conversations. At the end of the 2023 fiscal year, the agency will be losing its Transportation Division, as those duties are transferred to the New Mexico Department of Transportation. Yet, despite these challenges, there is great anticipation and excitement within the agency as it works toward fulfilling New Mexico's climate promises while protecting its people and ensuring appropriate regulatory oversight.

External Impacts

Recent legislation has created new and unprecedented demands on the NMPRC. New Mexico's Energy Transition Act passed in 2019 requires the state's electric utilities to be carbon-free by 2045 and provides targets along the way for utilities Renewable Portfolio Standards. Additionally, the Energy Grid Modernization Roadmap Act of 2020 has resulted in grid modernization cases filed by utilities seeking commission approval of costs associated with their respective grid modernization plans. In 2021, the Commission was charged with implementing the State's Community Solar program, which required not just a new docketed case, but the implementation of new rules and the administration of a whole new program. These new demands come on top of a very large workload. Combined with the Commission's recovering reputation within the state, the pandemic, and high vacancy rates, agency staff have faced intense pressure and seen little relief in the form of raises, opportunities, or recognition.

External Opportunities

The state, region, and nation are waiting to see how the new Commission will lead. Already, the Commission's transparent and professional conduct has garnered respect within the state and with stakeholders. Commissioner participation in regional and national conversations provides forums from which agency staff can benefit. The

agency will be seeking to leverage these opportunities to increase stakeholder collaboration, staff engagement, and public participation. The NMPRC will be working with our sister agencies more closely to ensure that the Agency becomes a resource for state leaders. The Commission is developing relationships with other regulatory bodies to leverage best practices and become a leading regulatory agency in the nation.

Internal Impacts

Due to space limitations, much of the agency is still working remotely. While that presents challenges to some aspects of building an inclusive and high-functioning team, remote and hybrid work arrangements offer us a competitive advantage over many other state agencies. Remote and hybrid work arrangements have allowed this agency to aggressively fill vacancies in positions that have traditionally been hard to fill. Even with nearly full staffing numbers, the workload remains much too high, risking significant burnout and impacting agency culture. The NMPRC is structuring its budget requests to expand staffing and provide more resources to streamline and create efficiencies in processes with the goal of creating a manageable workload within the agency. Remote and hybrid work also affects communication and morale within the agency. Agency leadership is exploring opportunities for increased team building as well as creating systems to ensure timely and accurate communication.

Internal Opportunities

The NMPRC is fortunate to have very talented staff dedicated to serving New Mexico. Our staff members are our biggest asset and hold the most potential for the agency's future success. Agency leadership is focused on building an agency where staff feel connected to the agency's mission, its goals, and its leadership. We strive to create an environment where all members of our team can contribute ideas and feel heard and valued. We also strive to provide staff with the continuing training and education needed to stay current in these technically complex areas. The agency is working to modernize its processes and systems to provide staff the ability to perform work in a professional and efficient manner. Lastly, we strive to provide a workplace and workload where staff can create a work-life balance.

Strategic Themes Identified in Surveys of Staff and Stakeholders

In the responses to the survey questions, four major themes emerged. This combined list provides additional clarity about possible goals and objectives in NMPRC's strategic situation.

(Blue) –Core Group

(Orange) – Review Group

(*)–Overlap from both groups

(!)-Mentioned more than 3 times

Staff Issues (internal communication and staff engagement)

- Short-staffed *!
- Technical advisory staff available to Commissioners is limited.
- Staff is overloaded/overworked.!
- Staff turnover *!

- Communication from leadership to rest of staff *
- Information sharing within agency *!
- Organization perceived as a safe place to ask questions?
- More opportunities for staff to be involved in decision making (strategic planning)
- Silo issues (communication within the organization can be improved)
- More frequent staff gatherings *
- Ex-Parte Rule-Advisory and Advocacy staff can't talk to each other in cases where staff is participating as a party and this may be a roadblock
- Training (initial training, continued training, lack of budget)
- Staff needs feedback on the testimony it has provided to the Commissioners; regular performance reviews and feedback sessions can help staff understand what is expected of them and how they can improve.
- Rewarding and recognizing the efforts of staff in ways that aren't limited to pay/salary.
- Staff opportunities for advancement

External Communication Issues (engagement with stakeholders)

- Outreach to stakeholders on specific issues that solicit public comment *
- Better engagement with stakeholders (workshops, opportunities to interact with commission) *!
- Public mistrust and media bias *!
- Public image and reputation *!
- Public awareness and knowledge of what the PRC does !
- Improve public engagement from public facing employees.

Core Mission Issues

- Transparency to the ratepayer
- Balance grid modernization desires with the ability to pay.
- Manage resource to handle the increasingly demanding, complex, and difficult workload for the agency in an ever-changing environment.

Business Operation Issues (processes, infrastructure, tech, quality control, etc.)

- Slow processing of cases *!
- Funding issues (poor budget) *!
- Lack of training *!
- Work overload *!
- E-Docket functionality *!
- Not adequate office space
- Internal collaboration/inter-agency relationships *
- No suggestion box
- Length of case proceedings for certain cases
- Review and reasonable modification of quorum statute/rules for Commissioners to allow more effective communication among Commissioners.!
- Using NMPRC's website more effectively as a tool for public communication, access, and interaction
- Commission and management commitment to the implementation of the Strategic Plan

Elements of the Strategic Plan

Mission – Our mission is the reason that the PRC exists. Along with our guiding values and principles, it forms the foundation for this strategic plan.

The Public Regulation Commission serves New Mexico by ensuring safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State’s legal, economic, environmental, and social policies.

Strategic Reasoning –The Commission exists to serve the public interest by regulating natural monopolies. Residents of New Mexico are the beneficiaries of everything we do. The services and rates we regulate and oversee are deeply interwoven with the fabric and quality of daily life in our State. Therefore, we must always act respectfully, prudently, and in step with the State’s values.

Values and Principles – Standards that we want to always guide our work together and the way we engage with our stakeholders. We are committed to:

Public Service

- **We serve the public interest by working to improve New Mexico.**
- **We are good stewards of the public resources and confidence entrusted to us.**

Integrity and Impartiality

- **We apply independent judgment, and we base each decision on its merits.**
- **We are fair, honest, and transparent, and we follow through on our commitments.**

Openness and Inclusivity

- **We respect and support each other, and value the contributions of each person.**
- **We listen to the point of view of all who engage with us.**

Excellence

- **We consistently put forth our personal and professional best.**
- **We constantly seek to improve our work.**

Strategic Reasoning – A clear commitment to key values and principled actions allows all leaders, managers, and staff to act with one mission and one purpose as one agency. Becoming a healthy, unified agency will allow the Commission to serve the public interest more effectively. It will enable the Commission to earn the trust of our stakeholders and maintain credibility. Too often, values statements are weak because they stop with big words. These important words become more useful and powerful when they are clearly defined by

commitments to act. Then, we must be proactive to integrate them into our operations: making and communicating key decisions with integrity; hiring and promoting people who share these values; correcting anyone whose behavior detracts from these commitments; and onboarding and orienting new employees to recognize, from Day One, that we aspire to live these values.

Vision – Images of success at the end of the plan on December 31, 2026

The Public Regulation Commission will be nationally recognized for its culture of excellence, innovation, and forward-looking policies that advance New Mexico’s regulatory, energy and environmental goals.

As our highest purpose, the Commission and staff serve the Public Interest with equity, fairness, and objectivity.

Strategic Reasoning – A shared vision is fundamental to any strategic plan. The vision provides an image of the desired destination at the end of the plan. Good plans always “begin with the end in mind.” (Stephen Covey, leadership expert) For the NMPRC, it is not possible to boil this down to a fixed point. We have a permanent vision that lies ahead, shaped by New Mexico’s vision of a carbon-neutral world as expressed in the Energy Transition Act. We also envision progress in the way we conduct our activities to demonstrate public service and consistent, positive engagement with our stakeholders. This vision pulls us together to collaborate, increase the quality of our work, and earn the respect and trust of our stakeholders.

Strategic Goals (Our major priorities) **with Supporting Objectives** (critical accomplishments necessary to reach the goal)

1. Create a mission-driven agency with a culture of teamwork and excellence

Objective 1.1 – Provide more opportunities for training, development, recognition, and advancement.

- Increase exposure of our experts to industry and regulatory community
- Find creative ways to enhance and improve agency expertise.

Objective 1.2 – Structure budget requests to:

- Emphasize training and time for training.
- Increase the number of staff members to fulfill our mission.
- Increase availability of necessary technological tools.

Objective 1.3 – Increase human interactions without sacrificing the flexibility and efficiency gained by remote work.

- Maximize benefits of hybrid hearings, meetings, and workshops.
- Develop a dedicated physical hearing space.
- Schedule periodic division in-person meetings that establish rapport and build relationships, with periodic participation by the Chief of Staff

Objective 1.4 – Improve communications within the agency.

- Strengthen onboarding and exit processes.
- Improve frequency and channels of communication between staff and leadership.
- Develop better internal communication tools and interfaces.
- Provide a safe, secure, and respectful work environment.

Objective 1.5 – Create an agency where everyone owns the agency’s actions and reputation.

Success Indicators:

1. An increase in budget sufficient to meet objectives for training and staff.
2. Well-attended quarterly in-person meetings with leadership.
3. Everyone has their continuing education credits prior to December.
4. Suggestions on improvements are appropriately channeled and considered.
5. Staff assessment of intra-net utility and effectiveness.
6. Presence of senior staff to assist managers with individualized staff training and development.

Strategic Reasoning–Why is this a strategic goal? With its separate divisions with specialized functions and immense workload, it is possible to lose sight of the overall, shared purpose to serve the public and make New Mexico a better place to live, work, and grow. We believe that the NMPRC can become more effective when its functional parts relate well, communicate effectively, and take all available opportunities to collaborate. When our staff sees how their contributions add to the agency’s purpose and feel valued and engaged, they will naturally make full, creative contributions that lead to excellent performance that benefits New Mexico.

2. Optimize Internal Operations, Processes and Time Management

Objective 2.1 – Improve and modernize our technology and management tools to enhance the agency’s ability to manage multiple priorities.

Objective 2.2 – Adopt processes that encourage accountability, self-evaluation and continuous improvement.

- Divisions develop internal performance metrics.
- Create a process to provide feedback to learn from near misses and provide candid evaluation.
- Refine processes to eliminate reversals due to procedural error.
 - Better teamwork at the start of matters with regular review of work product as matter progresses.

Objective 2.3 – Streamline processing of cases.

- Create and track timeline targets for different types of matters within each division.

Objective 2.4 – Manage time and priorities in a manner that encourages productivity and employee wellness and prevents burnout.

- Identify and prioritize issues appropriately (being responsive and not reactive).
- Align (optimize/organize) staff and resources to achieve our mission and effectuate our values.

Success Indicators:

1. No reversals from Supreme Court based on procedural errors.

2. Successful implementation of new technology.
3. 80% of matters resolved within targeted time frame.
4. All divisions encourage feedback regarding performance.
5. A wellness survey that indicates employees report more respect for time; less overloaded and overworked.

Strategic Reasoning—Why is this a strategic goal? A mindset for excellence and improvement focuses on the range of operational issues that need to be addressed and seeks continuous improvement. We can remain positive and constructively dissatisfied with the status quo. The feedback from NMPRC staff and external stakeholders in the recent survey provides sufficient operational issues for us to work on for the next three years. Demonstrable improvement on identified concerns builds trust with those who provided feedback and earns credibility about our competence and commitment to our guiding values.

3. Provide leadership in regulation through implementing legislation and state policies, working with the industry and public to be a resource for the State

Objective 3.1 – Partner with legislature, the public, industry, and other experts to be a resource for the development of sound policy and legislation.

Objective 3.2 – Collaborate with communities across New Mexico to ensure access to utility services at fair, just and reasonable rates.

Objective 3.3 – Collaborate with national and regional interests to leverage New Mexico’s unique opportunities.

Objective 3.4 – Monitor our legislative implementation and compliance with statutory responsibilities.

- Create a post-session implementation road map.
- Continue exceptional compliance with Pipeline Safety Bureau’s federal obligations.
- Continue exceptional compliance with Telecom Bureau’s oversight of the State Rural Universal Service Fund

Objective 3.5 – Leverage our expertise by participating in, and presenting, to industry forums.

Objective 3.6 – Provide clear guidance under areas of our jurisdiction.

Success Indicators:

1. Minimize “surprise” bills dropped by engaging with legislators, committees, and NGOs during the development stage of legislative drafting.
2. All statutes and orders that require rules have them.
3. The number of invitations the agency receives to speak increases.
4. Increase staff exposure to the legislative process.
5. All three commissioners appointed to leadership positions at national organizations.
6. Successful implementation of agency’s authority under ETA

Strategic Reasoning - Why is this a strategic goal? The NMPRC contains unique expertise within state government. We must diligently implement legislation and policies that affect areas under NMPRC

jurisdiction and demonstrate our expertise within our own agency to build trust among stakeholders. Earning the trust of state leaders, other agencies and the public will allow the agency to help build solutions and guide good future policy and legislation.

4. Demystify the regulatory processes, roles, and achievements of the PRC regarding utility services, telecommunications and pipeline safety

Objective 4.1 – Make communications with the community and stakeholders easier to understand and minimize the use of jargon.

Objective 4.2 – Clearly and promptly explain the impacts of Commission orders.

- Encourage applicants to provide clear summaries and impacts of their requests.

Objective 4.3 – Increase the number of workshops, public comment hearings, inquiries, and other ways for the public to interact with the Commission and for the Commission to provide full background of decisions to public.

Objective 4.4- Improve consumer-facing interfaces and highlight PRC accomplishments and significant decisions.

- Design and implement media strategy to highlight PRC accomplishments.
- Create agency-wide engagement with media strategy.

Success Indicators -

1. Hold 5 in-person meetings/hearings outside the Santa Fe/Albuquerque corridor.
2. Increasing frequency and quality of information posted to sites and tracking response levels (followers, engagement)
3. Use of assessment to determine readability/understandability of orders/posts/releases
4. Create form for “explainers” of orders.

Strategic Reasoning - Why is this a strategic goal? The NMPRC may be one of the least understood agencies in the State. Because the PRC oversees highly technical, jargon-heavy cases and matters, engagement by the public and other interested persons may be difficult. To maximize public input and increase feedback that helps inform the operations of the agency, we must first make our work more accessible. Providing insight into the technical aspect of the agency will help advance our place in state government and provide our staff with more access to resources as new opportunities arise from newly engaged stakeholders.

Accountability, Evaluation, and Reporting

A historic emphasis on output in planning (level of effort, budget, number of programs, etc.) has shifted to increase the focus on outcomes. There is increased insistence from funders and other stakeholders that governmental organizations like the NMPRC be accountable by demonstrating how they use public resources to achieve measurable results that fulfill the organization's mission. Multiple terms are used for accountability: metrics, benchmarks, performance measures, success indicators, outcome measures, key results, collective impact, etc.

In addition, the most common shortcomings in a planning process stem from inadequate review and follow-up. Without regular review, assessment, and necessary course correction, the day-to-day urgencies will inevitably disrupt the intention of this plan and may prevent its successful implementation. The urgent present will crowd out the important efforts to change over time. Vision and goals represent change and the status quo usually “resists” change. Therefore, we will integrate, track, and use a meaningful set of indicators that demonstrate accountability to others, and assess progress over time.

We recognize that the first 90-180 days is a critical time to build momentum. All our investment of time, energy, and money in the planning is at risk without prompt and effective follow-through. Moreover, without prompt action, the credibility and integrity of the leaders who convened the planning process could be questioned. Integrity requires that we keep the commitments we make. A plan becomes a set of promises about “what is important and what we will do.” Credibility means that what leaders say is believable. This strategic plan becomes a set of statements about what we are committed to doing. A failure to follow through may affect the credibility of leaders in the future when a leader makes statements about what is important.

We will use this process to follow through on the commitments in this plan.

Responsibilities. Individuals listed as responsible for each Objective and Action Step will provide the Chief of Staff with regular reports on the status and evaluation of results. This information should include success indicators when appropriate, any milestones achieved, challenges encountered, and diversions from the original plan. The Chief of Staff will use this information to update the last column headed Current Status and Evaluation.

Quarterly Review. At least quarterly, the Chief of Staff will update the plan and schedule a review meeting with all appropriate persons to discuss the updated plan and consider any modifications necessary to maintain or improve progress. The Chief of Staff will place the review of the plan on the agenda of the first public Commission meeting after the end of the quarter.

Staff Feedback. After this review meeting, the Chief of Staff will send the updated plan to all staff and schedule a virtual meeting to receive staff feedback, questions, and ideas. The scope of the meeting should include the progress of the plan and its impact on NMPRC as an organization, the work environment, and the services provided. After receiving staff input, the Chief of Staff will make additional revisions to the plan when necessary.

Annual Review. At the end of the plan year, the Chief of Staff will complete the quarterly report and review process. In addition to the updated status and evaluation of results, the Chief of Staff will schedule an all-staff meeting to report on the plan outcomes, receive staff input, and also conduct a “Lessons Learned” assessment of the strategic planning process to discover ways to improve the next round of strategic planning. This assessment should involve small and large group opportunities for staff to speak, contribute, and offer their recommendations to leadership, managers, and the Commission.



NEW MEXICO
**PUBLIC REGULATION
COMMISSION**

**Fiscal Year 2027
Public Regulation Commission
IT STRATEGIC PLAN
September 2, 2025**

**Eldon Vita
IT Director**

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EXECUTIVE SUMMARY

The New Mexico Public Regulation Commission (PRC) is a quasi-judicial agency with jurisdiction over the regulation of investor-owned utilities operating in New Mexico. The Public Regulation Commission serves New Mexico by ensuring safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State’s legal, economic, environmental, and social policies.

The PRC continues to support IT modernization efforts and improving IT-assisted workflows as a major priority. Other priorities include maximizing productivity by embracing a hybrid work environment and implementing remote assistance tools. The IT Division aligns with these priorities and is committed to the continual implementation of remote management and assistance tools. The Agency priorities have not shifted in any major way and overall, the Agency puts major emphasis on prioritizing the reduction of tech debt.

I. AGENCY OVERVIEW

A. AGENCY PURPOSE AND MISSION

The Public Regulation Commission serves New Mexico by ensuring safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State’s legal, economic, environmental, and social policies.

This plan serves to ensure the agency can exceed in its mission by continuing to modernize the systems and incorporate new technologies that improve agency capacity.

B. AGENCY BUSINESS GOALS

PRC strives to fulfil its mission and purpose through the following business goals:

1. Create a mission-drive agency with a culture of teamwork and excellence.
2. Optimize internal operations, processes, and time management practices.
3. Provide leadership in regulation through implementing legislation and state policies, working with the industry and public to be a resource for the state.
4. Demystify the regulatory processes, roles, and achievements of the PRC regarding utility services, telecommunication, and pipeline safety.

The Agency IT Plan will support these goals by continually improving our workflows and providing better access to public-facing resources.

C. AGENCY VISION

The Public Regulation Commission will be nationally recognized for its culture of excellence, innovation, and forward-looking policies that advance New Mexico’s regulatory, energy and environmental goals.

The IT Division will be a trusted partner to the commission and the state through exceptional competence, innovation, and expertise. We will maintain a modern, secure infrastructure through forward-looking decisions and efficient implementations of modern technologies. IT Division staff will continue to improve their own knowledge base and increase the number and quality of certificates maintained by staff.

D. AGENCY BUSINESS PRIORITIES AND PRIORITY CHANGES

The Agency prioritizes the improvement of its use of technology and continues to move into a modern forward-looking posture. The IT Division is undertaking numerous projects to support the goals and priorities of the Agency. These include the migration to a new case management system, implementation of new network infrastructure and security, the migration to a Teams/SharePoint environment for file sharing and the employee intranet, as well as future projects of modernizing internal IT infrastructure.

One stand-out priority of the Agency is to provide a sufficiently modern and impressive hearing room, in which to hold public hearings and open meetings. To further this priority, the IT Division is collaborating with other divisions and departments to design and implement new spaces in two separate locations. This includes the procurement and implementation of new hardware and software.

Currently, there are no other major priority changes.

E. AGENCY ACCOMPLISHMENT, GOALS, AND CHALLENGES

Accomplishments

Over the course of this year, the Agency has completed some major initiatives. These include a partial migration to Teams / SharePoint to replace the legacy file server and implementation of Automox as the Agency's remote assistance software. This software also improves our cybersecurity posture by automating patch management for both third party and first party software. The IT Division has successfully converted our endpoint management to Intune as well, which has improved productivity and the time it takes to deploy new endpoints has reduced significantly.

Goals

The IT Division, along with the Project Management team is managing the implementation of Speridian's CaseXellence to replace eDocket as the case management system for the agency. Furthermore, PRC is looking to complete the migration from legacy file server to a Teams / SharePoint environment and drastically reduce VPN usage among internal end users.

As an Agency, PRC is aiming to move into a more appropriate physical space which means that the IT Division is working to implement new network infrastructure at two locations. In order to further this goal, the Agency has hired a new Senior IT Support Technician position which will mainly serve as the IT presence in the second location. This change includes upgrading all network equipment from the current EOL and out of warranty switches and firewalls.

The IT Division will also prioritize improving all public-facing resources through creating a more user-friendly and intuitive website. This will potentially include a full rebuild of our current website(s).

The Agency is also working to improve end-user training and security awareness through conducting phishing campaigns and updated onboarding training.

Challenges

The IT Division of PRC faces some staffing challenges. Currently, the division is comprised of two staff with the introduction of one more imminent. However, this does not seem to be sufficient, especially with an upcoming expansion from one physical location to two. We are also facing some internal end-user training issues. Due to being understaffed, the IT Division faces longer times for remediation and a lack of time to create the documentation to reduce the number

of help tickets that are produced. Furthermore, PRC faces an issue where many internal staff are utilizing AI tools without training or governance.

II. IT ENVIRONMENT

Major Applications

The major applications in use are generic stack of Microsoft and Adobe products. Various other services are fulfilled with the use of additional applications including Zoom, BoardEffect, WestLaw, two WordPress websites hosted by RTS, and Automox as a remote assistance / endpoint management tool. The PRC also currently in the process of replacing the current case management system (eDocket) with the Speridian CaseXellence system.

Infrastructure

PRC currently has minimal physical infrastructure spread over two buildings. There are two HPE Simplivity nodes and two Dell PowerEdge servers along with a Palo Alto PA-460 and Cisco 9300 switch in the John F. Simms datacenter.

The rest of the infrastructure is in the Santa Fe main office and includes the following: one PA-460 Palo Alto Firewall, one Cisco 9300 switch, three Cisco 9200L switches, one Canon high-throughput document scanner, one Quadient Postage Machine, two Xerox MFPs, and two Sharp MFPs. Wi-Fi is provided through six Unifi AP6, which are managed by a CloudKey.

PRC is moving into a new space in Santa Fe, which has a much smaller footprint. As such, the only network infrastructure that will be in place at the Santa Fe location will be a single Ubiquiti EFG firewall, a USW-48-Pro-Max-PoE switch, and three Unifi WAP7. There are also four Logitech tap schedulers in use, along with a full conference room setup.

Security

Currently, no known annual security assessment has been performed, but PRC is still working with Securin and the security assessment should be completed this year. PRC's security awareness training includes KnowBe4 phishing campaigns and regular video training. The IT Division also highly encourages all staff to send any suspicious communications to IT before opening or interacting in any way. More formal training will be required with the creation of IT Policies, including training around AI use and social engineering.

The building is currently equipped with badge-controlled access, but the new Santa Fe building will be controlled with physical keys and an emergency exit with keypad entry. The Albuquerque building will also have badge-controlled access to the general area and to all IT Network Closets.

PRC also requires all state-issued cell phones to be fully managed, and all computers have managed firewalls and standard security measures by policy. Furthermore, the IT department requires satisfactory business justification to issue any hardware beyond standard equipment.

Both IT staff members are in the process of completing certifications, and PRC intends to continue supporting continued education, especially as it relates to cybersecurity.

1. Agency IT Certified Projects

These projects will serve to meet a business need for the PRC. CaseXellence will replace an outdated system that creates as burden on both PRC staff and New Mexico citizens because of it's lack of functionality and efficiency.

PROJECT NAME: PRC eFiling System & Case Management System	
Project Description	The PRC is a quasi-judicial agency with jurisdiction over the regulation of investor-owned utilities operating in New Mexico. The Commission holds hearings on administrative matters. It employs administrative law judges to conduct those hearings, and a professional staff comprised of technical experts who appear in the proceedings as a party and represented by counsel. Three governor-appointed Commissioners are the final arbiters of Commission decision-making. Appeals from Commission decisions go directly to the New Mexico Supreme Court.

	<p>The many functions the PRC performs are handled by different divisions with appropriate screening and separation between divisions. The PRC maintains a docket for each case which houses the pleadings filed by the parties to the proceedings. A hearing examiner sits as presiding officer in evidentiary hearings, and advocacy staff and other parties appear before the hearing examiners to present evidence. Commission advisors help the Commissioners review the hearing record and render a final decision.</p> <p>Different interest groups participate regularly through counsel in Commission proceedings. This includes the New Mexico Department of Justice, environmental groups, industry representatives, commercial entities, and consumer/ratepayer advocates. These parties must access prior Commission decisions (precedent) on many subjects and present evidence to support legal argument on issues within adjudications.</p> <p>The PRC is seeking a comprehensive solution for managing documents, filings, docketing, case load, and litigation. The PRC has an existing document management system from which records and documents must be imported. PRC is seeking software that can provide both an Electronic Filing System and Case Management System which may result in a phased project to be completed concurrently (or consecutively) based on the capabilities of a singular system/solution meeting all mandatory and desirable specifications in the RFP; the cost of the proposed solution(s) and the availability and approval of additional funding.</p> <p>The estimated project costs includes \$937,085.51 of an additional FY27 C2 funding request for the completion of the project.</p>
Estimated Project Costs	\$2,774,237.36
Current Funding	\$2,774,237.36
Certified Project Phase	Planning and Implementation
Estimated Completion	January 19, 2026
Strategic Priority	High
Agency IT Strategic Plan Alignment	This project will modernize the case management workflow and improve productivity for all internal staff and external stakeholders. Its implementation is of paramount importance to the Agency's priorities and goals.

2. Workforce

A. Full Time IT Employees

[Provide the total number of your agency's authorized IT full time employees (FTE) and indicate the number of positions filled and vacant by Classification by using the Table below.]

Classification	Positions Filled	Positions Vacant
Senior IT Support Technician	1	0
Senior IT Systems Admin	1	0

Associate IT Network Admin	1	0
IT Director	0	1

B. Percentage of IT Full-Time Employees Teleworking, In the Office, or a Hybrid Schedule

[Provide the percentage of Full-Time employees currently teleworking, working in the office, or a combination of both/hybrid schedule by using the Table below.]

Teleworking (%)	Working in the Office (%)	Hybrid Schedule (%)
0%	0%	100%

C. IT Professional Services Contractors

[Describe your agency’s use of IT professional contractors that are supporting your IT systems and applications. Please include the list of contractor information, including but not limited to: Service Category, Contract Vendor name, Number of Contract Personnel.]

Service Category	Contract Vendor Name	Number of Contract Personnel
Cloud Hosting Services	Abba Technologies	N/A
Maintenance	ComputerSquare, Inc.	N/A
Maintenance	GoDaddy	N/A
Maintenance	PC Specialists	N/A
Cloud Hosting Services	Real Time Solutions	N/A
Licensing	Thompson Reuters	N/A
Licensing	Zoom	N/A
SaaS	Speridian	N/A
IV&V	NTT Data	N/A
PM Services	Speridian	1

3. Challenges

[Provide a list of your agency IT challenges including possible opportunities to address them.]

No.	Agency IT Challenge Description	Potential Opportunities to Address the IT Challenge Description
1.	Understaffing	Increase Agency Funding
2.	IT Training	Complete certifications already approved by leadership
3.	Staff Resistance to New Systems	Offer trainings and provide documentation on benefits. Provide timely and patient customer service.
4.	End Users are getting frustrated with unstable systems, especially teams	Once we can hire more staff, the IT division will be able to more fully and quickly address unstable and inconsistent systems. We will also be able to offer more thorough and targeted training to each division.

III. KEY ACCOMPLISHMENTS – PRIOR FISCAL YEAR

The IT Division has been making progress on completing the relocation priority. However, due to circumstances outside the Agency’s control the timeline has been pushed out and most of the progress has been on the procurement side, while implementation is dependent on other factors.

A. STRATEGIC IT ACCOMPLISHMENTS

STRATEGIC PRIORITY 1 – PRC Office Relocation	
Strategic Statement - We vacated our previous location, and this allowed us to update and improve our network infrastructure.	
Strategy 1	Implement new wired and wireless networking infrastructure.
Accomplishments	Timeline was pushed out and this goal has moved to FY29
Outcomes/Metrics	N/A
Strategy 2	Implement unified shared workspaces.
Accomplishments	Software and hardware have been procured to facilitate reservation of shared hoteling workstations and will be implemented upon moving to the new building(s). The IT division also has an inventory of required hardware for setting up workstations.
Outcomes/Metrics	Software and hardware have been purchased.
Strategy 3	Improve hearing room video conferencing capabilities
Accomplishments	Timeline was pushed out and this goal has moved to FY27
Outcomes/Metrics	N/A

B. OTHER KEY IT ACCOMPLISHMENTS – PRIOR FISCAL YEAR

[Preface this section with a statement that summarizes the content in this table.]

APPLICATION	
Accomplishment	Replaced most laptops with new models that are managed through Intune and Automox.
Value or Impact	Improved our security posture and allowed better management of those endpoints.
APPLICATION	
Accomplishment	Discontinue numerous redundant subscriptions

Value or Impact	Decreased the financial impact of recurring costs
PROCESS IMPROVEMENT	
Accomplishment	Implemented Zabbix, GLPI, and Bookstack
Value or Impact	Software implementations improve internal IT processes and allow for much improved transfer of knowledge
WORKFORCE	
Accomplishments	Hired Senior IT Support Technician
Value or Impact	We saw a decrease in the workforce over the last fiscal year, we are working to return to adequate staffing.
DATA	
Accomplishments	Migration to Teams
Value or Impact	Improved data accessibility and reduced reliance on VPN and on-prem infrastructure
TELEWORK	
Accomplishments	Implementation of Autmox
Value or Impact	Allows for improved remote help capabilities and patch management of remote endpoints.
SECURITY	
Accomplishments	Discontinued legacy file server
Value or Impact	Decreased on-prem infrastructure reliance and allows for upcoming retirement of on-prem AD in favor of Azure AD.

IV. FY27 IT STRATEGIC GOALS AND STRATEGIES

The IT Division seeks to continue to improve our own internal processes, our support for Agency staff, and our security posture. By completing these goals, we hope to excel in all these areas.

STRATEGIC PRIORITY 1 – PRC Office Expansion	
Goal Statement: PRC will expand to an Albuquerque Satellite Office before the start of FY28.	
Strategy 1	Implement new network infrastructure.
Outcomes/Metrics	All offices should have at least 2 ethernet drops with speeds of at least 1GbE. All WAPs will be meshed and provide a connection with a signal strength that remains within -50 dBm and -60 dBm.
Strategy 2	Improve teleworking and hybrid capabilities by implementing shared workspaces at both locations.
Outcomes/Metrics	Staff members who wish to work in the office should be able to have workspace (office, cubicle, or open workstation) 100% of the time. Reservable offices and conference spaces will be available at both locations
Strategy 3	Implement completely isolated guest networks at both locations.
Outcomes/Metrics	Guest traffic will never be able to access any subnets or devices outside the designation network segment.
Strategy 4	Implement new conferencing solutions to enhance inter-office work experience
Outcomes/Metrics	Staff at both offices will be able to book two conference rooms (one in each location) together simply with a downtime of less than 1%.

STRATEGIC PRIORITY 2 – Improve Security Posture	
Goal Statement - While the IT Division has significantly increased the security posture of the agency, there is still a long way to go and in order to do this, we will implement the following strategies.	
Strategy 1	Improve Endpoint Firewalls
Outcomes/Metrics	During security audits, RCE and Critical findings will decrease by 75% and MTR will decrease to at least fourteen days.
Strategy 2	Implement internal IDS/IPS System

Outcomes/Metrics	IDS/IPS will be integrated with the current Zabbix system and all security alerts will be logged and responded to within 1-24 hours depending on severity.
Strategy 3	Guest Wi-Fi Isolation
Outcomes/Metrics	0 packets will be able to traverse between the internal and guest subnets and devices. Guest APs will serve no other VLANs aside from the guest VLAN
Strategy 4	Retire On-Prem AD
Outcomes/Metrics	Retiring our on-prem AD will significantly reduce our attack surface.

STRATEGIC PRIORITY 3 – Improve User Experience	
Goal Statement - Internal and External Users should be able to have trust that systems will remain stable and sufficient documentation should exist for every system that is utilized internally and externally	
Strategy 1	Perform web presence assessment with accessibility standard WCAG 2.1 AA
Outcomes/Metrics	Determine gap between current state against standard for accessibility standard.
Strategy 2	Create documentation for all systems used by internal and external users
Outcomes/Metrics	Documentation exists. Mean Time to Remediation decreases by 25%
Strategy 3	Improve internal trainings
Outcomes/Metrics	Help tickets for specific systems decrease by at least 50%. All staff should be able to schedule training with an IT staff member for any system within one week of a request.

STRATEGIC PRIORITY 4 – Improve IT Staff Professional Development	
Goal Statement - IT Division staff will maintain and/or obtain certifications and complete professional development.	
Strategy 1	Improve utilization of O'Reilly Media Library
Outcomes/Metrics	Utilization hours increase by 50%
Strategy 2	Identify and complete at least one professional certification per staff member.


Outcomes/Metrics	Certificates are completed
Strategy 3	Identify and address knowledge gaps in the team
Outcomes/Metrics	Identify 5 known areas where a knowledge gap exists on the team. Address 3 of 5 by the end of the fiscal year

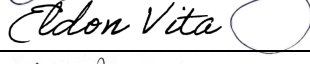
V. IT FISCAL AND BUDGET MANAGEMENT

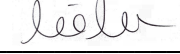
Information Technology (IT) Operating Budget (C1)

(To update this table, please double click on the embedded spreadsheet and add the required information. Before exiting the spreadsheet, please make sure to scroll up. Otherwise, the entries of this table will not be fully previewed.) □

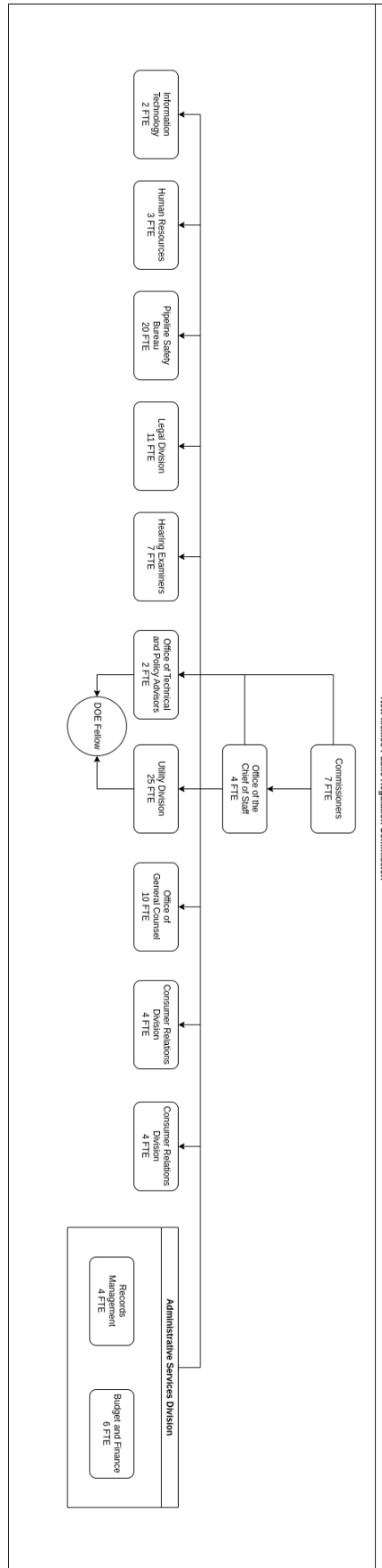
Agency Name		Agency Code			
Public Regulation Commission		43000			
Base Request Operational Support of IT. Check one of the options below:		Flat Budget	Expansion from previous year		
Yes/No					
Revenue IT Base Budget (dollars in thousands)					
Appropriation Funding Type	FY24 Actual	FY25 Actual	FY26 OpBud	FY27 Request	FY28 Estimate
General Fund	575.7	935.3	830.5	1,233.5	1,291.4
Other State Funds	0.0	0.0	100.2	100.7	100.7
Federal Funds	17.3	37.5	20.7	20.7	20.7
Internal Svc Funds/Interagency Transfer	0.0	0.0	0.0	0.0	0.0
Total	593.0	972.8	951.4	1,354.9	1,412.8
Expenditure Categories (dollars in thousands)					
Category or Account Description	FY24 Actual	FY25 Actual	FY26 OpBud	FY27 Request	FY28 Estimate
Personnel Services & Employee Benefits	387.9	336.6	576.1	579.6	637.5
Contractual & Professional Services	53.8	304.3	248.7	248.7	248.7
IT Other Services	151.3	331.9	126.6	526.6	526.6
Other Financing Uses	0.0	0.0	0.0	0.0	0.0
Total	593.0	972.8	951.4	1,354.9	1,412.8
	Print Name	Phone	Email Address	Date	
Agency Cabinet Secretary/Director (Mandatory)	Cholla Khoury	505-470-8984	cholla.khoury@prc.nm.gov	8/26/2025	
Chief Information Officer or IT Lead (Mandatory)	Eldon Vita	505-479-2267	eldon.vita@prc.nm.gov	8/26/2025	
Chief Finance Officer (Mandatory)	Miranda Mascarenas	505-231-7239	miranda.mascarenas@prc.nm.gov	8/26/2025	

Agency Cabinet Secretary/Director Signature  8/26/2025

Chief Information Officer/IT Lead Signature  8/26/25

Chief Financial Officer Signature  8/26/2025

APPENDIX A-I: AGENCY ORGANIZATION CHART



APPENDIX A-II: IT ORGANIZATION CHART

Information Technology Division

